

Cal-Liope

The MUSE with the NEWS

Chapter/International Association of Workforce Professionals

September/October 2007

Volume 52, Number 5

State President's MESSAGE

The President's message is a great vehicle for me to communicate some of the things our sub-chapters do and the truly great generosity of our members. This is especially true during the holiday season, but not limited to that season by any means. Combined with the dedicated work of the Board, the many committees, sub-chapters and the great number of volunteers, whose yearly efforts have advanced not only the good of each of the individual sub-chapters, but also the International Association of Workforce Professionals (IAWP) as a whole.

Over the last few years that I have been on the State Board of Directors, we have promoted goodwill and the results speak for themselves. We have grown as an organization, we have served the needs of the poor, covered the educational outreach of members, helped underprivileged kids get a fair start at school, as well as the local needs of our members who have family serving in Iraq, just to mention a few.

We are always inviting others to come and see, to come and participate, which leads to involvement in IAWP. Because they have seen the difference that it has made in our lives they also want to share in that experience with others. It is so often true that, through the personal invitation of a member, or a friend, someone has become involved with IAWP and



Ray Cabrera
State Chapter President

opened themselves up to joining the organization. We need a lot of this going forward as all the "baby boomers" retire from both work and our organization.

Many studies have been done on different organizations and they have found that member's satisfaction with life is clearly seen when there are positive results with the spiritual health of their communities. Common sense tells us that people who are part of a spiritually uplifting and healthy organization they become more satisfied with their lives. This is because they are living a balanced life through sharing, reaching out to others in service, involvement and positive relationships; everything that IAWP is and should be. One of our strongest bases of volunteers is our retiree. Without them many of our sub-chapter programs would not get done or even started.

See President on page 8

Calendar of Events

October 19, 2007	District XV Conference Radisson Hotel, Newport Beach
October 20, 2007	Board of Directors Meeting Radisson Hotel, Newport Beach
November 15, 2007	Deadline for <i>Cal-Liope</i> Articles
January 15, 2008	Award Nominations Deadline
May 1-3, 2008	Annual State Conference Mission Valley Resort, San Diego
June 8-12, 2008	95th International Conference Richmond, Virginia

Each One Reach One!

Laura Coburn
IAWP International President

As we approach the end of 2007, and begin to think about what we would like to do in 2008, it is time to reflect on the benefits we've enjoyed as members of a professional organization.

IAWP has four main objectives: to provide educational opportunities for workforce professionals that enhance career and personal development, to provide legislative information for awareness and advocacy in the field of workforce development, to provide networking opportunities for connecting with other professionals in the field, and to recognize exceptional achievement in the workforce arena. Additionally, members receive the

Workforce Professional publication with useful and interesting information. Most members have received some measure of benefit in several of the areas. What about you? Have you taken advantage of everything available to you? Now is a good time to make a plan for what you would like to achieve in the coming year. So, renew your membership now, invite a coworker or colleague to join with you to become a member, and you both will enjoy all of the benefits of membership!

South Dakota IAWP is now planning events and a campaign to attract new members. There will be several recognitions at the 2008 International Conference to

both chapters and individuals for membership recruitment activities. Your chapter may compete for the Overall Membership Award and the January Jumpstart Award. Winners of the January Jumpstart receive more than a certificate, the chapter receives one free registration for the educational program of the June 2008 IAWP International Conference in Richmond, Virginia! Individuals may be recognized in the President's Honor Roll, the Keeper Korps Award, and the Bronze, Diamond, Silver, and Platinum Key Awards. If each member reaches out to at least one person who becomes a new member, then your chapter will grow enormously!

Exciting Program for District XV Conference

District XV Annual Conference Panelists

- **Michael Dolphin,**
Job Service Division Chief for the Los Angeles/Oxnard/Venturan areas
- **Geneva Robinson,**
Job Service Division Chief for Southern Area
- **Richard Brown,**
Unemployment Insurance Regional Manager
- **Anjetta Venters-Bowles,**
Disability Insurance Southern Area Regional Administrator
- **Vinny Clarke,**
Field Audit and Compliance Division Area Manager
- **Tynya Beverly and Kelly Padilla,**
outstanding trainers from our very own Employment Development Department University

people will need to adjust to the new changes. Experience suggests that the psychological processes that change initiates are more like distress and disruption than adjustment. This session will provide a framework and tools in change/transition management to help people deal successfully with organizational changes and making those changes work for them.

In addition, Diana Reid, Department of Industrial Relations, will be presenting a workshop on Developing the Leader Within.

Add a great lurch that will give you the opportunity to

network with people from around the state and you will have a terrific, revitalizing and educational experience that you don't want to miss. Use the flyer you will find in on page 3 of this issue of *Cal-Liope* and register today. Please advise Sheila Mitchell, Registration Chairperson for the conference, if you received your issue of the *Cal-Liope* after the October 5 deadline for registration. You can reach Sheila at (213) 744-2372.

See you on the 19th at the Radisson Hotel in Newport Beach!

Communication Training

Communication is extremely important, yet we spend very little time studying it or thinking about it. In this session, we will explore the fundamentals of communication and why communicating is a key element in relationships.

Change/Transition Management

Our organizations are in a constant state of change. The only thing constant is change.

As organizations change,



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International Association of
Workforce Professionals

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Legislative Report

Changing Seasons and Stormy Weather

BY ROB CLAUDIO, STATE LEGISLATIVE CHAIRPERSON

The fall season is upon us and as the changing of the temperatures outside creates changes in our landscape around us, so does impending legislative actions. In Washington D.C., there are still no final decisions on what federal funding will look like for the next federal fiscal year. Some early indications were that it was going to be difficult to provide level funding for workforce programs based upon last year's budget numbers. The majority of programs received cuts across the board and Workforce Investment Act dollars are becoming even more scarce across the country. The number of unemployed individuals spiked up with many that

worked for home lending institutions becoming unemployed as the housing market continued to change the economy. Many individuals that earned high wages are now facing lower wage jobs and the demand for training dollars will far exceed what is available.

In California, the Job Service program took a 12.1 million dollar hit, when the Governor recently signed the State budget and reduced contingent fund money to the program. Although it could have been much worse, projections were that the reduction could have been as high as 27.1 million. Thus, either way, this is a negative impact that will have to be dealt with again as the Partners in local workforce investment areas scramble with their budget deficits as well. The most

Assisting Incarcerated Veterans

BY DANIEL MC HENRY, VETERANS WORKFORCE SPECIALIST

On September 5, 2007 the James Musick Correctional Facility held its first ever Career Day for inmates incarcerated there and launched a new and innovative program in Orange County. The Career Day was a day long event with morning and afternoon sessions consisting of a series of workshops and presentations by the Employment Development Department, Veterans Employment Services, community based organizations, employers, education providers and skilled trades' apprenticeship programs.

At the invitation of Daniel Connelly, Correctional Programs Supervisor I, Veterans Workforce Specialists Daniel Sanchez, Daniel McHenry and Veterans Employment Services Specialist Jack Okada, conducted the afternoon session.

The Veterans staff presented a series of PowerPoint presentations focusing on filling out the job application for ex-offenders, writing an incarceration letter of explanation, job search tools and strategies, resume preparation and conducting a win-

ning job interview.

In addition to discussing job search and career development tools and strategies the afternoon session featured presentations by a Human Resources Manager for Goodwill Industries of Orange County, The Sheet Metal Workers Apprenticeship Local 105 located in Garden Grove, and the United Association of Plumbers, Pipe Fitters and Refrigeration Local 364 located in Colton.

Although rigorous and challenging these apprenticeship programs offer ex-offenders an opportunity to re-enter the labor market, move beyond their incarceration and become productive members of their families and communities and to begin to put their lives back together. The Career Day was attended by 130 inmates with 20 identifying themselves as veterans. Written critiques indicated that the presentations were useful and greatly appreciated and that those in attendance would, upon release, visit their local EDD office or One-Stop Career Center.

affected by all of these budgetary issues will obviously be the customers who continue to need assistance in this changing economy.

It is a difficult task and a challenging one, when dollars continue to shrink & our programs persist to be in demand. Technology may be a solution, as more people become more comfortable with it. The only issue here is cost. Technology is a great tool, yet, it changes so rapidly that programs become outdated quickly and upgrades begin to incur higher costs. We are going to have to roll up our collective sleeves and figure out how to best utilize our dollars to provide the best return on

our investment. In Tax and Disability Insurance Branches, they are putting their best efforts forward with implementing new technology that will aid in their program delivery and efficiency. Although the planning and implementation phase has taken a while due to the magnitude of these programs, they are still setting a benchmark for how our business should evolve. With that in mind, I continue to look forward to how we meet all of these challenges and I am sure that our counterparts across the country will be reaching out to all of us, on best practices and unique solutions to some of our existing issues.

Meet Your 2007-08 Board of Directors

- President, Ray Cabrera
- First Vice President, James Thomas
- Second Vice President, Pattie Espinosa
- Treasurer, Phil Dwyer
- Membership Coordinator, Janice Cedano
- Secretary, Mary A. Upp
- Immediate Past President, Ron Cross
- International District XV Director, Verletta "Val" Moeller
- Executive Office Manager, Pat Thornton
- District I Director, Faye King
- District II Director, Mary Archer
- District III, Jean Berry
- District IV Director, Stacey Baron-Blank
- Accountant, Robert Woodford
- CEAC Liaison, Jayne Howland
- EDD Liaison, Rhonda English
- Past Presidents Association – Nanette Bowman
- Retirees, Audrey Baker
- State Conference, Mary Archer
- Specialized Customer Services, Fernando Roldan
- Teen IAWP/Community Services, Mary Archer
- Veterans, Joseph Carlotti
- Elected Delegate to the Board, Ben Takesh'ta

Sub Chapter Presidents by District:

- District I:**
 - Fresno, Sheila Armstrong
 - Joaquin, Kathleen Viale
 - Sacramento, Paula Snipes
- District II:**
 - East Bay, Arlene Bautista
 - San Francisco, *Vacant*
 - Silicon Valley, Fred Ruibal
- District III:**
 - Cabrillo Del Rio, Elaine Carraway
 - Los Angeles, Marilyn Muse
 - Los Compadres, Sylvia Altamirano
 - Los Tres Condados, Rocio Soto
 - San Gabriel Valley, Stephanie Thomas
 - Valle De Oro, *Vacant*
- District IV:**
 - Imperial Valley, Cathy Vizcarra
 - Inland Empire, Lynne Blackburn
 - Orange Empire, Catherine Caldera
 - Puerto Del Sol, Veronica Martel-Rodriguez

Karl E. Bybee Board:

- Chairperson, Mary Navarro-Aldana
- Member, Sheila Mitchell
- Member, B. J. Sims

State Chairpersons:

- By-Laws/Operating Procedures, Sue Woodburn
- Education, Jean Berry
- Fund Raising, Gloria Enriquez
- Internet/Home Page Coordinator, Mary Navarro-Aldana
- Legislative, Rob Claudio
- Membership, Matthew Pierson

MOVING?

Be sure to let the California Chapter Office know when you move. If we do not have your correct address, the CAL-LIOPE is returned to the Chapter Office. EACH RETURNED CAL-LIOPE COSTS 50¢. THIS IS NOT THE MOST EFFECTIVE USE OF YOUR DUES MONEYS. Send your change of address information to: Membership Coordinator, Jan Cedano, 10523 Moorpark St., Spring Valley, CA 91978

Attending the International

BY IRMA FONG, FRESNO CHAPTER

Attending the 94th International Educational Conference in Boise, Idaho was amazing! As a new member and first attendee, I was very surprised and pleased.

I was very surprised because I received more than what I had expected. Faye King provided a contact name for a possible roommate. That person turned out

to be Rocio Lopez, who introduced me to many people. She also made sure I volunteered to carry the Mexico flag during opening ceremony. Carrying the flag turned out to be fun and a great experience.

I was very pleased because everyone was very nice and helpful. I was able to meet all the California Chapter Board Members and other members

who also attended the conference. I realized that this organization is very big and active. There were plenty of happy faces, smiles, and hugs. I learned the meaning of networking and was excited to come and share the experience with coworkers and the Fresno Local Chapter. I am hoping to attend the 2008 conference.

First Timer Values Board Meeting

BY FLUMENCIO URENDA, TREASURER, SILICON VALLEY CHAPTER

I am the newly elected Treasurer for the Silicon Valley Chapter. I was invited to attend the New Treasurers' Training held on August 18, 2007 at the Ontario Hilton Hotel. I thought to myself, vacation day in the sunny city of Ontario. I was up by 6:30 am after a short night of sleep to start a busy day of activities

The day began with a warm welcome and call to order by the President of the State Chapter, Ray Cabrera. Everyone was provided the time for a brief introduction. The morning rapidly progressed through the New Presidents' Training facilitated by Nan Bowman, and the New Treasurer Training facilitated by Bob Woodford our Accountant. I was astonished with the duties and responsibilities that are required of the Presidents. The Presidents' training gave me some



Fred Ruibal, Silicon Valley President; Flumencio Urenda, Silicon Valley Treasurer; and "First Timer" (seated) James Thomas, State Chapter First Vice President.

working knowledge that will prepare me for upward mobility. I was pleased with how the New Treasurers' training was structured. The responsibilities and duties of being a Treasurer were thoroughly explained. Although, the responsibilities may seem simple and common sense, the reporting procedures

must be precise, accurate and timely. I spent the rest of the morning listening to discussions on various subjects which were new to me. I wanted to take advantage of the opportunity to understand the background information on our organization.

After a lunch break, I stayed for the Board of Directors Meeting. The structure of the meeting was new to me. As Chapters and Districts presented their reports, I noticed that everyone at the table had the right to vote, voice their opinion, and generate active discussion. The primary afternoon discussion was centered on the location and planning phase of the 2008 IAWP State Conference. Unfortunately, I had to leave the Board Meeting early. It did not turn out to be a vacation day, it was hard work, but I had a great day and I am glad to be part of such a dynamic organization.

Summer Extravaganza 2007

BY: DANIEL MCHENRY, VWS
RICH GREGER, VESS
MITCHELL MCMURRAY, VESS
DEANNA MARSHALL VA WORK-STUDY STUDENT

The Santa Ana Regional Transportation Center, The Santa Ana Train Depot, was the site of an outstanding employment opportunity job fair on August 9: The Summer Extravaganza 2007.

This highly successful event was the culmination of the collaborative efforts of Employment Development Department (EDD) Veterans Employment Services Staff at the Santa Ana W/O/R/K Center, the Orange County One-Stop Center Westminster, and the City of Santa Ana Workforce Investment Act (WIA) staff, with a very special assist from three exceptional young students with the City Summer Youth Employment program.

The Summer Extravaganza 2007 was a job fair open to all job seekers with a special focus on reaching out to U.S. military veterans seeking employment. The EDD Veterans Employment and Workforce Specialists utilized intensive marketing efforts to promote this event to veterans seeking employment in



Summer Extravaganza 2007 staff.

Orange County. In addition to providing veterans the opportunity to speak face-to-face with employers, representatives from the Orange County Vet Center and the VA Hospital in Long Beach were on hand to answer questions and provide information and guidance to veterans in attendance.

The Summer Extravaganza 2007 hosted 12 Orange County employers and was attended by an estimated 200 job seekers with approximately 20% identifying themselves as veterans. The turn out was hugely successful, attracting job-seekers from across Orange County. The employers were very happy with the outcome and many expressed that they were impressed with the caliber of job seekers in atten-

dance. Virtually all employers asked that they be invited to future events and stated their satisfaction with the Summer Extravaganza 2007.

The Summer Extravaganza 2007 provided an opportunity for the EDD and WIA staff in Santa Ana and our colleagues at the Orange County One-Stop Career Center Westminster to come together in the spirit of partnership and shared commitment to public service, not only to our customers and clients, but to our valued local employers. Our commitment to excellence is resolute. Our work ethic is strong. Our vision for the future begins with the belief that "Any time we bring job seekers and employers together, we have created an opportunity for success."



DISTRICT XV CONFERENCE

Developing Professionals for Today & Tomorrow October 19, 2007

- Panel Discussion with Administrators "Succession Planning" – What Is It & How Does It Affect Me? Michael Dolphin, JS Division Chief LA/Oxnard/Ventura areas; Geneva Robinson, JS Division Chief, So. Area; Richard Brown, UI Regional Manager; Anjetta Venters-Bowles, DI So. Area Regional Administrator; Vinny Clarke, Tax/FACD Area Manager; Invited Panelists – BOPSD & FPD
- A New Concept - Training Workshops: "Change Management" "Conflict Resolution/Communication" "Developing the Leader Within" Workshop Leaders: Tynya Beverly, EDDU; Kelly Padilla, EDDU; and Diana Reid, DIR

Radisson Hotel Newport Beach
4545 MacArthur Boulevard
Newport Beach, CA 92660
(949) 833-0570

The Radisson Newport Beach is centrally located in Orange County close to the business districts of Irvine, Santa Ana, Costa Mesa and Huntington Beach, and is just 15 miles from Disneyland. FREE shuttle service is provided from/to John Wayne Airport, just a 1/2 mile away from the hotel. Hotel Rates: \$84 Single/Double - Deadline for registration 10-5-07.

REGISTRATION FORM

Mail form to: Sheila Mitchell, Chair, c/o EDD, 1405 So. Broadway, Los Angeles, CA. 90015

Please select (INCLUDES LUNCHEON):

- \$45 per IAPES member
 - \$35 per IAPES retiree member
 - \$55 per non-member
- \$_____ Total enclosed

Luncheon Request: Vegetarian Only

Name _____

Address _____

City _____ State _____ Zip _____

Home Phone _____ Office Phone _____

IAWP Chapter _____ Local Office # _____

Registration Deadline: October 5, 2007

Make checks payable to IAWP District XV and mail to: PO Box 15014, Los Angeles, CA 90015

For further information contact:
Registration: Sheila Mitchell, (213) 744-2372
Program: Jean Berry, berrygemini@aol.com

Networking Personified

BY JAMES THOMAS, SILICON VALLEY CHAPTER

While playing cards on the airport floor, I noticed a gentleman sleeping with his son playing at his feet. My plane boarding was announced and I got in line. I struck up a conversation with a lady standing in line; I will call her Miss Persistent. She commented on my wearing the Oakland Raiders tee shirt and cap. I turned around and felt a tap on the shoulder. She asked me if I knew that gentleman. I thought to myself, it was the same gentleman sleeping. She inform-

ed me it was Jerry Rice the famous football star.

I took out my camera to take a picture. Miss Persistent persuaded me to go and ask for a picture. I was a little reluctant, but of course, she won the argument. I rushed back to share the picture with her. The gentleman who took the picture had cut off our heads. The lady told me to go and ask to take another picture but I just remained standing in line. Miss Persistent took my camera and me, marched me straight up to

See Jerry Rice on page 8

2007 Chapter Awards Program Seeks Nominations

Everyone knows someone who is doing a great job at the office, in their community or for the association. Each year at the International Association of Workforce Professionals (IAWP) Annual Statewide Conference the association recognizes the outstanding contributions of our members as well as non-members who contribute to the improvement of workforce programs. The California Chapter State Conference will be held May 1-3, 2008 at the Mission Valley Inn in San Diego. The state winners are submitted to the International association and winners for the International Awards are selected from the state nominations. The nomi-

nations that begin the process require the participation of many members who recognize the excellent work of their co-workers and nominate them for their efforts. One of the most exciting and rewarding experiences for anyone is to have their peers, co-workers, associates and friends take the time and make the effort to honor them with a nomination for an award. **ANYONE can write a nomination.**

Everyone knows someone who is making a difference in the work place or in the community and should be recognized for making that difference. It is relatively easy to nominate that special individual for an IAWP California

Chapter Award. Write what they have done during the calendar year 2007 that makes them special. If you need assistance ask your local Chapter President, your District Director or call or e-mail Pattie Espinosa, Awards Chairperson, at (916) 227-0318 or royandpattie@sbc-global.net. Please refer to the California website at www.iapes-ca.org and the International website at www.iaponline.org for specific guidelines and scoring information.

Please take this opportunity to recognize the excellent work that is done every day. The Nomination Forms, the Awards Categories and Criteria and the Nomination For-

mat requirements are included in this issue of the Cal-Liope. Cut out, copy and use the appropriate Nomination Form to submit your nominations. Awards at the May 2008 Statewide Conference will be based on accomplishments achieved in the calendar year 2007. **All nominations must be postmarked by January, 15, 2008.**

AWARDS CRITERIA AND CATEGORIES

Nominations for Toll Trust Award

The Toll Trust was established to present an annual award to a California member whose activities or accomplishments contribute most

to the advancement of the International Association of Workforce Professionals (IAWP) activities and are exclusive of job performance. Nominees must be members during the 2007 year and at the time the award is presented. Accomplishments may span a period before the calendar year but must be continuous into the 2007 calendar year. Some of the accomplishments considered include:

- Level of commitment
- Investment of time
- Years of service
- Association Pride
- Fundraising
- Legislative Action

continued on page 5

ADVANCING IAWP STANDARD NOMINATION FORM

ENTRIES MUST BE POSTMARKED BY January 15, 2008

1. Check the specific award for which this nomination is submitted:

- Merit Award
 - Individual Merit Award
 - Group Merit Award
- Lifetime Achievement
- International Development
 - Individual / Group
 - Chapter
- Ealton Nelson (*chair's discretionary, not open to chapters for nomination*)
 - Individual
 - Group
- Retiree
- Education
- Legislation
- Communication
- Professional Practices
- Overall Membership

2. This nomination is submitted by the _____ Chapter

3. Name of Nominee _____

(If for a group, attach additional pages answering all parts of "Name of Nominee for each group member.")

Professional Title _____

Employer/Organization _____

Address _____

City _____ Zip _____

Telephone _____ Fax _____

4. Name of Nominator _____

Verification of membership _____

5. Person to whom nomination should be returned _____

Address _____

City _____ Zip _____

Telephone _____ Fax _____

6. Chapter President's Signature _____

or signature of the International Development Subcommittee when submitting for the Ealton Nelson Award – see Ealton Nelson Nomination Submission Components.

7. Date Submitted _____

8. IAWP Mailing and Postmark Verification Policy:

1. All entries must be postmarked on or before January 15, 2008.
2. Entries must be mailed to the appropriate state chairperson or state officer.

Preparing Your Award Nominations

There are three types of awards: Individual, Group, and Chapter. There are varying requirements for each type. Be sure to read the International Handbook on the website at www.iawp.org for specific qualifications and criteria. You will be submitting nominations for the Individual and Group Awards.

The following list highlights minimum requirements for each award:

Criteria: Be sure to review the required criteria for each award. Nominations not meeting one or more of the criteria can be disqualified. Exception is "Lifetime Achievement Award" which must meet all the criteria.

Membership: In all awards which require IAWP membership, the nominee must be an IAWP member in 2007 and a member in 2008. If the nominee is not an IAWP member and the award criterion does not require them to be members, then the award must be submitted by a 2007 and 2008 IAWP member. This will be checked. The following awards require the person be a member of IAWP

- Award of Merit
- Lifetime Achievement
- International Development
- Retiree
- The Group Award of Merit requires that 2/3 (66%) of the group are members of IAWP.

Postmark: All awards must have a postmark of January 15, 2008 or earlier.

Activity Dates: All award activities must have occurred between January 1, 2007 and December 31, 2007. Activities may have begun in 2006 and continued into 2007 or begun in 2007 and continued into 2008 but only the activities that occurred in 2007 will count.

Language: All awards must be in English or translated into English.

Nomination Form: A completed nomination form, including the Chapter President's signature, is the first page of all awards submitted; there are two types of nomination forms that appear in this issue of the Cal-Liope for your use. "Advancing Workforce Development Standard Nomination" and "Advancing IAWP Standard Nomination" Please select the appropriate form for your nomination.

Format: All award presentations must be:

- Typed
- Double-spaced
- No less than 11 size font
- On 8-1/2" x 11" paper
- Have a lightweight binder
- Have tabbed dividers designating each section as specified by the award criterion

Narrative: The narrative part of each award nomination is limited to 10, double-spaced, typed pages. Remember, you must be specific about the accomplishments you wish to recognize.

Documentation:

- Highlight the documentation being submitted for the specific award, i.e. if a newspaper article is used, circle the article relating to that nominee; include the newspaper name, date, and article in the paper.
- Note that only the Services to Veteran's Award limit documentation to 20 pages.
- Any documentation like a photograph or article that is less than 8 1/2" x 11" in size must be mounted on 8-1/2" x 11" paper.
- All nominees should be prepared to submit a publishable photo upon request.

Do not be discouraged by these requirements! You can do this!

If you need any help with your nomination please contact any state chapter officer (see page 2) or any of the Board of Directors that are listed in the article "Meet Your 2007-2008 Board of Directors" in this issue of the Cal-Liope.

Continued from page 4

- Sustained effort
- Promotion of membership
- Professionalism
- Volunteerism
- Local Chapter Mentoring
- Program planning and assistance

Write your nomination in the form of a narrative and mail, fax or email no later than January 15, 2008 to the Chairperson of the Past Presidents Association:

Nanette Bowman
2006 Port Albans Circle
Newport Beach, CA 92660
FAX (949) 644-4402
NanetteBowman@cox.net
Fax (949) 644-4402

Merit Award

Eligibility: Member – individual and group

Recognizes outstanding service or achievement beyond normal expectations or job requirements that benefit IAWP and the workforce development field, e.g., increased use of public programs, improved internal operations or a workforce agency or an IAWP chapter. Nominees demonstrated individual initiative and creativity outside of their job responsibilities.

Citation Award

Eligibility: Non-member – individual or group

Recognizes outstanding contributions to IAWP or to workforce development programs. The recipient(s) must be from the private sector or a non-governmental, non-profit organization that promoted legislation to improve workforce programs, performed outstanding services in vocational training, served the disable, youth, and/or unemployment insurance or other workforce programs, improved working conditions, improved professional competency of staff in workforce programs through education or encouraged employers or customer groups to use workforce programs.

Specialized Customer Services Award

Eligibility: Member or Non-member – individual and group

Recognizes outstanding, innovative programs of awareness and furtherment of a specific segment of the workforce including but not limited to Vocational Rehabilitation, Welfare-to-Work, People with Disabilities, UI-PC/UI-PCC and Youth programs. Nominees should have promoted an awareness of workforce programs by encouraging employers or potential customer groups to use workforce programs; partnered and collaborated with organizations to take action on critical workforce issues; demonstrated exceptional customer service. Pri-

ority will be given to members.

Unemployment Insurance Award

Eligibility: Member or non-member – individual and group

Recognizes an outstanding, innovative unemployment (UI) program that features creativity, improved operational efficiency and improved customer service. The program can be in any area of the UI including, but not limited to, claims, tax, benefits, audit, quality control, etc.

Administrator of the Year Award

Eligibility: Member or Non-member – individual

Recognizes outstanding public service in the support

of workforce development. Nominee should have promoted workforce programs at the state and/or federal levels, influenced positive legislation at the state/federal levels thru letters, speeches, and bills introduced, promoted seamless workforce systems, demonstrated outstanding leadership in support of programs or initiated new programs, encouraged participation and promotion of IAWP by all workforce partners.

Public Policy Award

Eligibility: Member or Non-member – individual

Recognizes an individual who performed outstanding public service in the support of workforce development programs and/or personnel. Nominee should have successfully sponsored enacted legis-

lation to improve workforce development systems or legislation to benefit the welfare of workforce personnel. Or nominee should have developed or implemented statewide or national policies to improve workforce development systems or policies to benefit workforce development personnel.

One Stop Award

Eligibility: Member or Non-member – group

Recognizes the provision of outstanding workforce development services in a One Stop setting. Nominees should have demonstrate universal access which allows customers access to core services regardless of eligibility and demonstrated exceptional customer service that meets the customers needs

and provides seamless service.

Services to Veterans Award

Eligibility: Member or Non-member – individual and group

Recognizes an outstanding, innovative program of awareness and support of veterans’ interests and rights in the workforce. Also, recognizes chapter activities in services to veterans, e.g., engaging audiences in examining issues relevant to veterans, including TAP training and employability workshops, encouraging employers or client groups to use workforce programs and demonstrating leadership on issues that impact improving work

See Awards on page 8

ADVANCING WORKFORCE DEVELOPMENT STANDARD NOMINATION FORM

ENTRIES MUST BE POSTMARKED BY January 15, 2008

1. Check the specific award for which this nomination is submitted:

- Citation Award
 - Individual
 - Group
- Specialized Customer Services Award
 - Individual
 - Group
- Services to Veterans Award
 - Individual
 - Group
- Unemployment Insurance Award
 - Individual
 - Group
- Public Policy
- Administrator
- One-Stop

2. This nomination is submitted by the _____ Chapter

3. Name of Nominee _____

(If for a group, attach additional pages answering all parts of "Name of Nominee for each group member.)

Professional Title _____

Employer/Organization _____

Address _____

City _____ Zip _____

Telephone _____ Fax _____

4. Name of Nominator _____

- Member Non-Member

Verification of membership _____

5. Person to whom nomination should be returned _____

Address _____

City _____ Zip _____

Telephone _____ Fax _____

6. Chapter President's Signature _____

or signature of the International Development Subcommittee when submitting for the Ealton Nelson Award – see Ealton Nelson Nomination Submission Components.

7. Date Submitted _____

8. IAWP Mailing and Postmark Verification Policy:

1. All entries must be postmarked on or before January 15, 2008.
2. Entries must be mailed to the appropriate state chairperson or state officer.

Goings On Around the State

Los Compadres Offers 10 Ways to Live A Little Greener

SUBMITTED BY BETTYE HICKS, LOS COMPADRES CHAPTER

Going green doesn't have to be a challenge, expensive or time consuming. Make it fun and practical with these suggested ways to green your lifestyle. They aren't just good for the environment; they'll make your life a little easier too!

1. One Bright Idea – If you do just one thing to “green” your life, change out your light bulbs to Compact Fluorescent Light bulbs (CFLs). While they do cost more, CFLs last up to 10 times longer. And because CFLs use 75 percent less energy, swapping one

incandescent bulb for a CFL reduces carbon dioxide by 500 pounds a year; replacing 17 is the equivalent of taking one car off the road for a year.

2. Eliminate Junk Mail – The average American receives 41 pounds of junk mail each year. Shed the pounds. Save trees and stop annoying junk mail by registering with the National Do Not Mail List at www.direct-mail.com.

3. Paper or Plastic? – The inevitable question at the grocery store. But which one is better for the environment? Plastic bags are not biodegradable and are made from petroleum. Paper bags are made from a renewable resource and are biodegradable; however, they use more energy to produce. So, use reusable cloth grocery bags. If you need to use paper or plastic, reuse the bags to save other resources.

4. Recycle and Reuse – Make sure to recycle newspapers, aluminum cans, plastic and glass containers, phone books, boxes and product packaging. Fill your home's curbside pick-up recycle bin each week and make it a goal to reduce what's in your trash bin. Check to see if you can recycle your printer's ink or toner cartridge. Some manufacturers offer incentives. Buy products that use recycled materials such as napkins and paper towels. And buy in bulk to reduce the amount of packaging.

5. Save Water – Taking one or two minutes off your shower can save up to 700 gallons per month. Turning off the water while brushing your teeth can save 150 gallons a month. Install low-flow toilets and repair leaky faucets. Running only full loads in the washing machine and dishwasher can save 300-800 gallons per month.

6. Zap Your Electric Bill – A one-degree change

on your thermostat can save three percent of heating or cooling costs. Put your computer to sleep at night. Turn down the temperature on your water heater, and turn it off when you go away on vacation.

7. Buy Local – Our local farmers markets are excellent places to buy locally grown produce, nuts and flowers, not to mention eggs and bread. Because it travels a shorter distance to get to the market, local food is not just fresh, it uses less fuel to get there. Thus, you benefit from not only lower costs, but also cleaner air. And you can help support local growers.

8. Reusable vs. Disposable – Try using a real mop and a reusable rag instead of throwaways. Take a mug or reusable water bottle to the office. Refill your soap dispenser. Use rechargeable batteries.

9. Clean Up – Use clean green products to clean your home. Many cleaning products are made with petroleum by-products, which are nonrenewable resources. They can contain phosphates that are harmful to our oceans or chlorine and other chemicals that aren't good for your health or for the environment. Try switching to ecological “green” cleaners.

They will help keep your home and our oceans clean.

10. Tune It Up – You may not have a hybrid, but you can make your car more efficient, which can reduce your use of fossil fuels and save money at the gas pump. Inflate your tires properly. Low tire pressure burns 2 percent or more gas. Regular oil changes help your engine run cleaner. Empty your trunk, as a lighter load uses less gas.

LIVE A LITTLE GREENER
Courtesy of “The View From Valencia” from an article provided by Newhall Land.

Los Compadres Chapter Helps Homeless Students

BY SYLVIA ALTAMIRANO, PRESIDENT LOS COMPADRES CHAPTER

Los Compadres Chapter of the International Association of Workforce Professionals (IAWP) mobilized to meet the needs of many homeless students in the Community. The offices that participated were the Van Nuys Area Audit Office, Los Angeles Area Collection Office, Los Angeles Call Center and the Northeast San Fernando Valley WorkSource Center, along with the Van Nuys Workers Compensation Office. All

joined in supporting IAWP in meeting this challenge. The Los Angeles Unified School District (LAUSD) provided a list of schools, identifying the number of students that were displaced and in need of school supplies.

Los Compadres Chapter members were excited about the opportunity to help: flyers were sent out and donations requested from Tax, Job Service, Workers Compensation and State retirees. The response was overwhelming. As a result of the generosity of the State employees, IAWP was able to purchase 202 backpacks. We also purchased 217 spiral notebooks, 188 boxes of crayons, 95 binders, 87 glue sticks, 22 boxes of markers, 20 erasers, 242 colorful folders and 140 packages of 150 sheet notebook papers. We were able to assist children in the communities of Arleta, Panorama City, North Hollywood, Sylmar and Van Nuys.

The supplies were delivered to Camellia, Kittridge, Arminta, Beachy Elementary School and Hubbard Street School by Siran Murrillo, Eliane Gironas, Audrey Baker and Sylvia Altamirano, all members of the Los Compadres Chapter. The Administrators and Teachers were very grateful for the supplies. Many of the teachers were using their own money to purchase clothes and school supplies; however, they were overwhelmed by the need and unable to assist all of the students. One of the schools had a homeless shelter down the block and has a steady number of displaced or homeless students attending. They were very happy and pleasantly surprised with the generosity of IAWP. All of the schools were able to meet the special needs of their students. Interested in our organization, they inquired about the possibility of fostering a relationship with us, they are hoping for other partnering opportunities. IAWP should be proud of this effort. We have contributed to a better community and the smile on the faces of the teachers and administrators was priceless.

Special thanks to: Norma Gallegos in the Northeast San Fernando Valley WorkSource Center for her tireless energy in helping meet the needs of our communities, Bettye Hicks for her donations, Margie Lujano who assisted and motivated her co-workers at the Workers Compensation office and did a great job.



Caption for the Silicon Valley Installation Dinner article (from left) Flumencio Urenda, Treasurer; Terrell Schumake, Second Vice President; Diane Reeve, First Vice President; Fred Ruibal, President; being given the oath of office by Mary Archer, District II Director at the Silicon Valley Installation Dinner for new officers.

Silicon Valley Chapter Installs Officers

BY FRED RUIBAL, SILICON VALLEY PRESIDENT

On June 14, 2007, the Silicon Valley Chapter of the International Association of Workforce Professionals (IAWP) held its annual dinner to install new chapter officers, who will be serving the chapter for the 2007-2008 term. The dinner was held at the Drying Shed restaurant in San Jose, California. Along with the dinner, the event featured a back-bone awards segment and a presentation from the Deputy Director of the Information Technology Branch, Dale Jablonski. Also, a special certificate of appreciation was given to Jean Cole, who retired from the Employment Development Department (EDD) after 37 of service. Of course, the new officers were installed, sworn in, by Employment Program Manager (EPM) I Mary Archer of the Oakland Call Center.

The Silicon Valley Chapter of IAWP installed as its officers Fred Ruibal as President, Diane Reeve as First Vice-President, Terrell Schumake as Second Vice-President, and Flumencio Urenda as Treasurer. Fred Ruibal is an Employment Program Representative (EPR) at the San Jose Primary Adjudication Center. Diane Reeve is an EPM I at the San Jose Primary Adjudication Center. Terrell Schumake is an EPR at the San Jose Adjudication Center. And Flumencio Urenda is an EPR at the San Jose Primary Adjudication Center. All of the elected officers, with the exception of Mr. Urenda, have served as chapter officers in one form or another over the years. Mr. Urenda is in his rookie year as an IAWP member, becoming a member in November of 2007 when he became an EPR at the San Jose PAC. We are sure Mr. Urenda will do a fine job as treasurer of the Silicon Valley Chapter. The new officers were sworn in by Mary Archer of the Oakland Call Center, who is also the District II Director for the

California Chapter, which covers the Silicon Valley, East Bay, and San Francisco chapters.

The back-bone award presentation was given to those individuals who were nominated by their peers. The back-bone awards are for the folks who had demonstrated outstanding customer service, doing things behind the scenes in order for the working environment to run more efficiently and most of the time without being asked to do so. Of all the submitted nominations, the panel of judges picked out those which they felt stood out the most and were in turn picked for an award. First place went to Alanna Mendoza, who is a peer counselor for the Youth Employment Opportunity Program. Alanna works out of the Gilroy Office. Second Place went to Delores Vargas, who is an EPR at the San Jose Primary Adjudication Center. Third Place went to Robert Grossman, an EPR at the Sunnyvale Job Service office. In recognition of those individuals who were nominated, honorable mention goes to Pam Kenny, an EPR in the Gilroy Job Service Office, James Thomas, an EPR at the San Jose Primary Adjudication Center (PAC), Ken Schieck, Veteran's representative at the Campbell Job Service office, Robert Rambeau, also a Veteran's Representative at the Campbell office, and Myrna Shiraev, an EPR at the Sunnyvale Job Service office. Congratulations to the winners and nominees!

At these installation dinners, the chapter as always featured a guest speaker to speak on a topic or topics of interest. One of the advantages of being a member of IAWP is that you are exposed to different individuals from different branches in EDD who can provide you with information of the goings on within those branches, with the knowledge you acquire

See Silicon Valley on page 7

Los Angeles Chapter Help With Getting Kids Back-to-School

BY SHEILA MITCHELL, KARL E. BYBEE BOARD MEMBER

Thanks to the generosity of the employees at the Los Angeles Primary Adjudication Center (PAC), the Hollywood Call Center and staff at the West Los Angeles/Marina Del Rey Job Service Office children in the Los Angeles area and in Ghana, Africa will know that there are people in the world who care about their school needs and successes.

Over 50 kids in the Los Angeles area will return to school with new backpacks and other school supply items to start off a new school year. The staff at the Los Angeles PAC held a fund raiser and collected \$250 toward the purchase of backpacks and books. Other monies and supplies were donated for a total of seven boxes of supplies and an additional \$220 donated for the Back to School Supplies Drive for the Homeless Children in the Los Angeles Area.

The children in Ghana received 50 donated tee shirts along with a box full of



Los Angeles Chapter members sort and pack school supplies. From left to right are Tommy Davis, Danula Lopuszynska, Sunni Alonzo, and Sheila Mitchell.

Crayolas, pencils, erasers, and other small school supplies donated by staff in the L.A. PAC & the W.L.A./Marina Del Rey JS Office. A heart felt thanks goes out to everyone who was involved in making the Back to School Drive a success this year. I received the following e-mail from Wendy Tamaki Ogata, Counselor/Advocate for the Los Angeles Unified School District:

"Thank you again for all of the wonderful items. We just finished sorting the supplies and one of the mem-

bers of our staff will pack the backpacks tomorrow. Since it is the beginning of the school year, backpacks and school supplies are in high demand. We can barely keep up with the number of requests which we receive each day.

I would like to personally thank you for the time and effort which you extended to organize this drive. Your members went above and beyond. We sincerely appreciate their generosity and support."

Puerto Del Sol Chapter Offers Leadership Development

BY BARBARA BYRD-BLAKE, PUERTO DEL SOL SECOND VICE PRESIDENT

The Puerto Del Sol Chapter began its Leadership Development Series on August 29, 2007. A total of five workshops are being held to coincide with the EPM I exam. Janice Cedano, Workforce Services Employment Development Administrator, spoke at the first workshop of the series entitled "Business Writing for Promotional Readiness" at the South

Metro Career Center.

She reminded future leaders to prepare themselves by focusing on career development. Janice provided some practical advice on writing for promotional readiness for the Employment Program Manager (EPM) I exam. The areas emphasized were: Statement of Qualifications, Six Cs of Business Writing, Paragraph Development, Frequently Misspelled Words, and Outline Structure.

Ms. Cedano also reviewed some the changes in the exam, specifically the new benchmark scoring process. She emphasized the importance of hiring interviews and reviewing the scope on the exam bulletin. EPM I applicants should use examples from their experience to answer the questions on the Training and Experience Narrative, as a recommendation, since input from managers is *See Puerto Del Sol on page 8*

Silicon Valley

Continued from page 6

being a good asset to you in the carrying out your particular job duties. This year, the chapter was fortunate to have Mr. Dale Jablonski, the Deputy Director of the Information Technology Branch. Mr. Jablonski is the Chief Information Officer (CIO) of EDD since 2004, spending over 20 years in state Information Technology (IT) services as a software developer, systems integrator, project manager and executive leader. At EDD, Mr. Jablonski is spearheading IT Governance, Strategic Planning, and Enterprise Architecture. Mr. Jablonski spoke regarding current projects that going on in the IT branch in order to facilitate EDD services more efficiently, such as Unemployment Insurance

claim filing and processing. Mr. Jablonski was very receptive to questions that were asked from the audience.

The night ended with a special presentation to Jean Cole, recently retired Employment Development Administrator at the San Jose PAC. She had 37 years of service with EDD and is also an IAWP member. Because Jean has always been a strong supporter of IAWP and its activities, the Silicon Valley IAWP branch wanted to give her special recognition as a way to say thanks to her for her support for IAWP. She was an honorary guest of the evening and was given a special certificate. We will miss Jean very much.

Books! Books!

BY TERRELE SCHUMAKE, SILICON VALLEY SECOND VICE PRESIDENT

Silicon Valley Chapter of

IAWP and the San Jose Alumnae Chapter of Delta Sigma Theta Sorority, Inc. have worked together on several projects in the past. Recently, the Farwest Region of Delta Sigma Theta, which has eighty-eight chapters, had a regional conference at the Santa Clara Convention Center. As a public service sorority, Delta Sigma Theta had as its community project for the conference the collection of over 1,000 books for low income children.

Silicon Valley IAWP helped the group to reach its goal by collecting over 200 books. The books were donated to local organizations and families. The book drive was featured in the San Jose Mercury News. Each book had a sticker naming the donating organization.

Orange Empire Quarterly Meeting Held

BY NANETTE BOWMAN, PAST PRESIDENTS ASSOCIATION CHAIRPERSON

The Orange Empire quarterly general meeting took place on September 19, 2008 at the El Torito Restaurant in Anaheim. The room was filled to capacity with 45 attending. After the buffet dinner, Greg Riggs, Chief of Unemployment Insurance Adjudication Services Division, spoke for one hour on Leadership and Succession Planning. Based on his own experience and perceptions, he described the qualities of leaders and managers along with clear examples. Mr. Riggs also gave some advice on how to prepare for promotional examinations.

Howard Lavoot handled the 4 X 4 cash raffle. Sue Ginter, Dimple Gujral, and Michael Caldera each won \$30.

Catherine Caldera, Orange Empire President, thanked Maria Chuayiuso for handling the arrangements along with her assistants, Agustin and Camelia Huerta. Employment Development Department office managers



Greg Riggs and Maria Chuayiuso, Orange Empire First Vice President.

in attendance were Bob Fisher, Employment Development Administrator of the Orange County Unemployment Insurance Adjudication Center; Jill Kimble, Santa Ana Disability Office Manager; and Cindy Roy, Orange County Job Service Cluster Manager.

Catherine announced the Employment Program Manager I Exam Preparation training session on September 29, the District XV Educational Conference on October 19, and community service activities. Julie Dandoy brought a large bag of pop tabs for the Ronald McDonald Charity collection.



On the left Stephanie Thomas, San Gabriel Valley President, and on the right Rocio Lopez, State Chapter International Relations Chairperson discussing IAWP with two distinguished guests at the San Gabriel Valley Council of Government Governing Board awards event."

San Gabriel Chapter Attends Awards Event

BY ROCIO LOPEZ, STATE INTERNATIONAL RELATIONS CHAIRPERSON

To honor contributors the San Gabriel Valley Council of Governments (SGVCOG) Governing Board established an annual awards ceremony to recognize individuals who have had a significant impact on the progress of the San Gabriel Valley. This event was held during the month of June in 2008 and was the third annual awards called "Jack Phillips Awards" which took place at the Sheraton Suites Fairplex, in Pomona. Jack Phillips was first elected to the Industry City Council in 1997 and was selected by his colleagues to serve as that City's delegate to the SGVCOG, although he passed away in 2005, Jack's quiet leadership played a critical role in the success of this organization. "His actions and efforts set the framework and defined the culture for how this Council of Governments has moved forward in building our interjurisdictional gover-

nance" stated Carol Herrera, SGVCOG Board President.

Stephanie Thomas and Rocio Lopez, San Gabriel Valley chapter representatives, attended the Networking Reception on June 28 where some of the most distinguished guests and Awardees were:

Edward "Ed" Chavez, former Mayor and Councilmember from the City of La Puente. He was elected to serve in the California State Assembly (District 57) from 2000 to 2006.

Michael "Mike" Lewis He served many posts, including Chief Deputy under Los Angeles County Supervisor Peter Schabarum. He later served on the Executive Board of the Foothill Transit Zone for five years.

Peter "Pete" Scharbarum, served in the California State Assembly from 1966 to 1972, representing Covina and its surrounding communities. In 1972 he was appointed to the Los Angeles County Board of

See Gabriel on page 8

Awards

Continued from page 5

opportunities or conditions for veterans including the homeless and special disabled veterans. Priority will be given to members by providing additional judging points.

Retiree Award

Eligibility: Member – individual

Recognizes continued outstanding commitment to the association's objectives following retirement. Nominees should have demonstrated exceptional accomplishments in advancing IAWP objectives, e.g. leadership on a board, committee or initiative group (not restricted to IAWP); participation in educational, membership, communication, fund-raising or legislative activities that further workforce or IAWP objectives; mentoring chapter leaders and/or participation that advances the member's local community.

International Development Award

Eligibility: Member – individual or and group

Recognizes and individual/group achievements in IAWP's international development by increasing educational opportunities for non-US members or prospective members by increasing awareness of IAWP and/or increases growth in non-US chapter membership.

Employee Performance

Eligibility: Member – individual

Recognizes an individual who has demonstrated outstanding service by excellent performance of assigned duties in a job that is subject to accepted methods of quantitative and qualitative evaluation. Nominee demonstrated outstanding achievement that contributed to the smooth performance of operations thru positive attitude, accuracy, relationships with co-workers, representing the agency with the public, handling workload under unusual conditions, adaptability, initiative and dependability.

Award Categories

Job Service: Customer Service, Case Managers, Workshop Leaders (includes staff training), Employer Services, Labor Market Information.

Unemployment Insurance: PCC, PAC, Insurance Accounting Division.

Disability Insurance: Determinations, Customer Service, Specialty.

Employment Tax: Field Audit and Compliance (includes Customer Service Program), Collection Division, Tax Support Division, Tax Processing and Accounting Division.

Administrative Support (All Branches): Secretaries, Clerical.

PC Support
(All Branches combined)

Janitorial Support
(All Branches combined)

Management
(All Branches combined)

Partner Employee

Nomination Submission Locations

Mail Award nominations for the following categories as follows:

Services to Veterans: Joseph Carlotti, 5375 Paragon St., Rocklin, CA 95677

Retirees: Audrey Baker, 13421 Hubbard #116, Sylmar, CA 91342

International Development: Rocio Lopez, 319 Sentous Ave., West Covina CA 91792

Specialized Customer Services: Fernando Roldan, 440 W. California, Glendale, CA 91203

Toll Trust: Nanette Bowman, 2006 Port Albans, Newport Beach, CA 92660

All Other Award Nominations: Pattie Espinosa, 2901 50th St., Sacramento, CA 95817

All entries must be postmarked by January 15, 2008.

FOR DEFINITIVE INFORMATION ON EACH AWARD CATEGORY GO TO www.iawponline.org, select "Members only," under "IAWP Handbook" select "Chapter 5 – International Awards Program." The complete criteria for each award are described in detail.

Good luck and happy writing!

President

Continued from page 1

I cannot praise their selflessness of continued giving enough. I pray that more retirees stay on as members and volunteers in the future. As I near that time in my life when I need to start making plans on what I want to do after retirement, I know that IAWP will continue to be part of my life.

Serving is a key and a positive attribute of any good organization. When members are inspired to have a sense of service to others, when members are encouraged to reach out, to help and make a difference in their community at large, then the organization is doing the work needed in that community and not just their own agendas.

Least we forget IAWP is a professional association that focuses on providing its members with the tools to meet the challenges in our ever-changing work places. Because IAWP is concerned about you and your career we offer on-going training to prepare you for promotional exams as well as to improve your competency and proficiency on your job and in your life. This includes coming to the aid of those less fortunate and in need.

Presentations at our District and State Educational Conferences and the annual International Conference not only educate but also entertain those who attend. Our District XV Conference will be held October 19, 2007 at the Radisson Hotel in Newport Beach and our next State Educational Conference

Puerto

Continued from page 7

no longer required. She provided helpful tips to review the changes in the other Employment Development Department (EDD) branches and divisions, to keep abreast of the changes, developments and focus of these branches and divisions. For example, a Customer Service Representative in an Unemployment Insurance Call Center should have knowledge of changes that take place within other branches such as Workforce Services (formerly known as Job Service) or Adjudications.

Finally, she challenged future leaders to change their thinking from that of line staff to that of a leader.

Jerry Rice

Continued from page 3

Jerry Rice and the second picture was captured. While walking back looking at the picture of me and a famous football star, Miss Persistent asked why I did not have him autograph my hat. Again the art of networking was in play and I went back once again to Jerry Rice and had the cap autographed. Through networking and Miss Persistent I met Jerry Rice, got a picture taken with him and got my Raiders cap autographed.



The great Jerry Rice with IAWP's great James Thomas.

will be held on May 1-2, 2008 at the Mission Valley Resort in San Diego. You will find additional information about the October conference in this issue of the *Cal-Liope*.

IAWP members are eligible for educational scholarships and grants at both the State and International levels to help advance their careers.

In addition to education and training the association provides legislative advocacy and awareness. With the help of a Washington, D.C. liaison and our State Chapter Legislative Chairperson, Rob Claudio, IAWP keeps members informed of legislative bills and budgets affecting our workforce profession.

As I mentioned in a prior issue, I hope that as you read this issue of the *Cal-Liope* and start making plans for the new year you will be considering all the benefits of membership in IAWP and decide to participate in your future by participating in our organization. In addition, I hope that you will do as our International President Laura Coburn suggests in her article "Each One Reach One" in this issue and reach out to at least one person and ask them to join our association. You may use the coupon that appears in this newsletter, contact our Membership Chairperson, Jan Cedano, at jcedano@cox.net, or by contacting any IAWP State officer listed on page 2 or contacting a local sub-chapter president in your area.

I look forward to welcoming you to IAWP. Thank you.

Gabriel

Continued from page 7

supervisor's first District and served on the board until 1990

Esteban Torres was elected to the U.S. House of Representatives in 1982 to represent California's 34th District. He served in Congress until 1998. Mr. Torres also served on the California Transportation Commission.

William "Willie" White was first elected to the Pomona City Council in 1990 and served there until 2000. In 1996, he was selected to serve as the City's representative on the Governing Board of the COG.

Another distinguished guest was the Mayor of Irwindale Mr. H. Manuel Ortiz, who attend ed along with Mr. Esteban Torres

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I certify that all information furnished on this form is true and complete. I understand that anyone who furnishes false or misleading information on this form or who omits material or information requested on the form may be subject to criminal sanctions (including fines and imprisonment) and/or civil sanctions (including civil penalties).

PS Form 3526, October 1999