

# Cal-Liope

The MUSE with the NEWS

Chapter/International Association of Workforce Professionals

May / June 2007

Volume 52, Number 4

## State President's MESSAGE

I cannot believe that a whole year has gone by. Next month the International Association of Workforce Professionals International Convention in Boise, Idaho will take place. I hope that our May State Educational Conference was eventful for you and you enjoyed it. My thanks to Jan Thompkins (retiree) and her planning committee, for a job well done.

We all have a desire to make a difference, don't we? We want to make our mark on the world, to leave it a better place than it was when we came. It's a desire that's as good as hardwired into our DNA, one of the six human needs that speaker/writer/motivator Tony Robbins says we all share. We not only want to change the world, we feel an innate need to do so.

Making any kind of change at all, at first, seems almost impossible. To compound the trouble, we feel so limited,



**Ray Cabrera**  
State Chapter President

reminded almost daily that it takes money, power, armies, and new laws designed to benefit the browbeaten if we are to change the world; resources that few of us have at our disposal.

In truth, however, making a difference in our world is not so much about resources as it is about resourcefulness. It is not as dependent upon what we have at our disposal

See *President on page 5*

## Deputy Directors' Panel

BY MARY ARCHER  
DISTRICT II DIRECTOR

The Saturday Deputy Directors Panel at the state conference was long awaited. The panel consisted of Deborah Bronow, Deputy Director Unemployment Insurance Branch; Dennis Petrie, Deputy Director Workforce Development Branch; Loree Levy, Deputy Director Public Affairs Branch; Frank Collins, Deputy Director Administration Branch; Sandra Poole, Deputy Director Disability Insurance Branch; Robert Afleck, Deputy Director Tax Branch. The moderator for this event was Rhonda English, Deputy Director

Program Review Branch and the Employment Development Department (EDD) liaison to the International Association of Workforce Professional (IAWP) Board of Directors.

Rhonda began the session by describing her branch and defining the current status of the sections and their successes to date: Corbal, Unemployment Insurance, Customer Service, Re-employment Service (REA), Encryption software compliance that is responsible for workforce development and grants training for subcon-

See *Deputy on page 8*

## Employment Development Department Director Addresses IAWP Educational Conference

BY CURTIS WALKER, EMPLOYMENT DEVELOPMENT ADMINISTRATOR  
SACRAMENTO UNEMPLOYMENT INSURANCE CALL CENTER

Employment Development Department (EDD) Director Patrick W. Henning gave an inspiring address at the International Association of Workforce Professionals (IAWP) Educational Conference held in Sacramento, CA on May 4, 2007. Mr. Henning, who pulled upon his 36 plus years of involvement in labor issues, spoke fondly of his long time membership in the IAWP and tied the success of the services EDD will perform in the future to the leaders (and future leaders) in the organization, many of whom were in attendance. "If

### "Over my dead body."

– Patrick W. Henning,  
Employment Development Department (EDD) Director,  
reassuring words to many in the audience as were related to calls for the shut down of Job Services in EDD.

one is interested in activism, the IAWP is the place to be," he stated.

Mr. Henning spoke of the need for IAWP members to make the organization dy-

namic, by speaking out for those who need our services, including those who traditionally have not had a voice. At the same time, he encouraged IAWP members to get the word out on the good work that the EDD and the IAWP has accomplished.

Words that were reassuring to many in the audience were related to calls for the shut down of Job Services in EDD. "Over my dead body," he stated. He indicated the Disability Insurance Branch would be promoting both the Disability Insurance and Paid Family Leave programs to make sure that Californians covered by either program

See *EDD Director on page 5*

## Rob Claudio Wins Toll Trust Award

BY NAN BOWMAN  
PAST PRESIDENTS ASSOCIATION CHAIRPERSON

The Past Presidents Association presented the Toll Trust Award for 2006 to Orange Empire member Rob Claudio at the Awards Luncheon in Sacramento. As the California Chapter legislative Chairperson since 2001, Rob proved himself worthy of this prestigious award. Rob has continuously fulfilled his responsibilities with the highest level of commitment. There is never a question that he will comply with International Chapter Office requirements to submit a legislative plan and the annual legislative report. Rob promptly forwards Legislative Action items to the California Chapter Board of Directors. In addition, he relays updates on legislative issues from the Workforce News website. Every issue of the *Cal-Liope* has one or more articles supplied by Rob. Rob is well known by many EDD staff throughout the state as the presenter of the Excellence training. The award consisted of an engraved bell to signify for whom the bell tolled and a cash gift.



Toll Trust Award winner Rob Claudio, Nan Bowman, Past Presidents Association Chairperson and Val Moeller, International District XV Director and Past President of the California.

### A Little History About the Toll Trust Award

At the November 3, 1972 Executive Council meeting, held at the Sheraton Universal Hotel in North Hollywood, a resolution was passed to establish the **Lucille Toll Trust Award** as a memorial to George Toll's wife. George Toll was a well loved senior manager in the department as well as a past California and International President. It was stipulated that the award would be made to the person who performed outstanding services

to IAWP, separate from their assigned work responsibilities. The resolution also stipulated that the donated sum of \$600 from the Toll family "be deposited in a suitable savings account." As a result of donations throughout the years, the fund now exceeds \$9,000. The PPA recently directed that the money be invested in a CD that will generate more interest to be used for the gift to Award Recipients.

Past award recipients are listed below. As you can see the record of some years is

See *Toll Trust on page 5*

### Calendar of Events

June 3-7, 2007	94th International Conference Grove Hotel, Boise, Idaho
July 15, 2007	Deadline for <i>Cal-Liope</i> articles
August, 2007	Board of Directors Meeting
September 15, 2007	Deadline for <i>Cal-Liope</i> articles



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## New State Chapter Officers Installed



**Ron Cross, Immediate Past State President, administers the Oath of Office to the newly elected California State Chapter Officers.**

The 2007 California State Chapter Educational Conference, held May 3-5, 2007 at the Red Lion Inn in Sacramento, concluded with the election and installation of new state officers for the administrative year 2007-2008.

The following state officers were installed:

President  
**Raymond Cabrera**  
First Vice President  
**James Thomas**  
Second Vice President  
**Pattie Espinosa**  
Treasurer  
**Phil Dwyer**  
International District XV  
Director  
**Verletta Moeller**

International District XV  
Director Elect  
**Verletta Moeller**  
Membership Coordinator  
**Janice Cedano**  
District I Director  
**Faye King**  
District II Director  
**Mary Archer**  
District III Director  
**Jean Berry**

District IV Director  
**Stacey Baron-Blank**

**Congratulations to the new officers who look forward to an exciting year serving the membership of the California chapter.**

## My Last Year as Legislative Chairperson

BY ROB CLAUDIO, STATE LEGISLATIVE CHAIRPERSON

Reflecting upon the six previous years as a Legislative Chairperson, working for four different Presidents and Executive Boards, I can finally say that year number seven will be the last for me.

I have thoroughly enjoyed being an advocate, ambassador and a voice, for the many legislative issues that have come through my desk while at the helm of this position.

When I began this journey, I had WIA Re-Authorization as my main topic of discussion. Entering my seventh year, the re-authorization has still not taken place. Interesting how politics take on a life of their own. Whether it was in Washington DC or Sacramento, we all were pushed and tugged by different administrations over the years as we aimed to reach out to our political officials to advocate on our workforce issues. The very latest issue with the proposed reduction of contingent fund monies in California, has still not been resolved; however, I do appreciate the hard work all of you have done in reaching

**I have been greatly appreciative of how many strong advocates we have in all of our members...**

out to your elected officials to prevent the reduction of these funds from happening. With the May revise budget looming in the near future, we all hope that this proposed reduction does not take place.

I have been greatly appreciative of how many strong advocates we have in all of our members who take on these initiatives to ensure that funding for all of our programs do not continue to reduce, with out anyone lending a supportive voice to them. One of our strongest advocates has been Director Patrick Henning, whom I would like to publicly thank for his work in ensuring that in D.C. and in California, legislators know what resources are available to their constituents as a result of our

*See Claudio on page 5*

## Reommended By-Laws Changes

BY SERITASUE WOODBURN, STATE BY-LAWS CHAIRPERSON

The following changes were made to the State Chapter By-Laws on May 5, 2007 by vote of the members at the state conference and convention:

### Section 6. Members Rights

All California Chapter members have the right to vote, make motions, second motions, place names in nomination, hold office, be nominated for office and/or chair one or more Standing Committees. The California Chapter Board of Directors may establish qualifications for certain offices.

The current section reads: The rights to vote, make motions, second motions, place names in nomination, hold office, be nominated for office and/or chair one or more Standing Committees, is confined to members and those retirees who pay full membership dues. The California Chapter Board of Directors may establish qualifications for certain offices.

### Rationale for the change:

The restriction for lim-

iting these rights to retirees who pay full membership dues was put in to be in conformity with the International. The International has eased its restrictions. Now, all members can vote and chair committees. We want to encourage participation of our retirees.

There is still a question as to the qualifications for retirees to hold International offices; the International has not gotten back to me about this. However, even if the International restricts its officers to those who pay full dues, it would not affect the California chapter. Our president and the delegates to the International would not be affected if the International's restriction on officers is still in place. Our people could still attend the International and represent the Chapter, vote, etc. The only California chapter members who might be affected by any International's restrictions would be those members wishing to hold International office: i.e. the International District Director or District Director Elect

## PIN ALERT – ORDER NOW

### New 2007 Limited Edition Chapter Pin Just Released

Our 2007 Chapter Pin was designed by Rob Claudio, 2007 Lucille Toll Trust Award recipient.

This is the second in the series of pins.

The pin, which appears, may be purchased for \$3.



### Limited Edition 2006 Chapter Pin Still Available

Our 2006 Chapter Pin was designed by members Mary Archer and Emma Eheart.

This is the firstpin in a series of pins. There are less than 300 of the 1000 limited editions of this pin left. Cost is \$3.



**Send your money with your request for purchase any or all of these pins to:  
Pat Thornton, Executive Office Manager, 11410 Gold Hill Court, Gold River, CA 95670**

## Disaster Preparedness Presentation at the State Educational Conference

BY BILL VERNON, OPERATIONS MANAGER, SACRAMENTO UI CALL CENTER

Disaster Preparedness was the topic of keynote speaker Lieutenant Paul Tassone, a 21 year veteran of the Sacramento County Sheriff's Department. Lieutenant Tassone's presentation was timely and relevant with regards to both the natural disasters we have witnessed in the recent past, and the threat of terrorism with which we live.

He stressed the importance of being ready for a disaster on both a personal level and a business level, and how they are tied together. People need to have a disaster plan in place at home, including enough food and water for family and pets to last a couple of weeks, essential tools, and an evacuation and communication plan. They also need to know the correct way to turn their utilities on and off. Without these preparations, and the knowledge that their family and home are safe, people would not be able to leave home to respond to the needs and recovery of



Lt. Paul Tassone of the Sacramento County Sheriff's Department trained attendees on Disaster Preparedness.

their businesses. As public employees, our businesses could be crucial to thousands of others affected by the disaster. The Employment Development Department's response to help hurricane Katrina victims file Louisiana unemployment insurance claims is a perfect example of this.

The presentation was not only very interesting, it was very informative. It included personal knowledge that Lieutenant Tassone has gathered during his years of service, a power point presenta-

tion, and a booklet entitled "Are You Prepared? A Guide to Emergency Preparedness for Sacramento County." This booklet can be viewed or downloaded from [www.srccc.org](http://www.srccc.org).

I highly recommend that anyone who has the opportunity to hear Lieutenant Tassone's presentation do so. They will come away with a wealth of information on the subject, which could save their lives, or the lives of their loved ones or neighbors.

## State Conference Keynote Speakers

BY JAN THOMPKINS, STATE CONFERENCE CHAIRPERSON

Paul Tassone from the Sacramento Sheriff's Department was the keynote speaker for the morning of May 4. The topic was Disaster Preparedness. His workshop was a basic disaster preparedness workshop designed to assist the community to develop, practice and maintain personal emergency plans before, during and after a disaster. Various topics were covered such as levee breaks, areas of risk, rescue and evacuation plans if needed, including animal rescue, and what everyone should have ready to take if they need to leave their homes.

### Listed are things to do to be prepared:

- Keep emergency supplies on hand, including a radio, flashlight, food, water and cash. Make sure it is not too big to grab and go if needed. Store items in easy to carry containers such as a backpack or duffle bag. Check batteries, change the stored water and rotate the food supplies every six months. It is good to have a small kit in your car in case you are stranded.
- Learn first aide and keep a first aid kit handy.
- Know where your utilities are and how to turn them off, including your gas, water and electrical services.
- Plan an evacuation route and teach children to call 9-1-1 in an emergency.

- Keep a list of emergency services numbers handy.
- Make sure your house is easy to find with large house numbers kept well lit.
- Plan how to care for your pets as shelters usually do not allow pets unless they are guide dogs.
- Make a neighborhood directory and plan. Include emergency contact information for children, seniors or those with disabilities who may be home alone during emergency situations.
- Keep copies of important documents in a safe place, such as a safety deposit box.

If anyone would like a copy of the power point presentation send me an e-mail and I will forward it to you. My e-mail address is [brat-tooyou@sbcglobal.net](mailto:brat-tooyou@sbcglobal.net).

Ric Giardina from the Spirit Employed Company was the keynote speaker for the two afternoon sessions. The first one was called "It Only Hurts When I Change." Our lives are changing at a faster rate than at any other time in history, and that includes changes in our personal lives and in our lives in the workplace. We are all trying to understand and assimilate the changes occurring in our work lives and in our personal lives. Most of us attempt to react in a positive and productive manner. Some of us do better than others; sometimes we do better than we do at other

times. Too frequently, we feel overwhelmed, confused, and even frustrated. In the work place, we may find ourselves responsible for building a motivated and productive workforce in the midst of powerful and seemingly incomprehensible changes. How do we manage others and ourselves through change to bring out the best in all of us? This program looked at the need for support in handling change and at the importance of learning how to learn. He discussed personal and organizational change dynamics and the difference between change and transition. The program addressed the need for methods of planning for change and what change really means to people who are in the midst of it. He analyzed the four stages of transition and learning methods of moving others and ourselves along the transition curve faster. We learned how to become a "change agent."

The second session for Ric was called "Sometimes, It's Either/Or (When to Be a Leader)." The management techniques and theories in use in many organizations today were developed in the 1950s and 1960s and for a whole different generation of workers. They have as much relevance to today's work environment as do manual typewrites or data punch cards. In this workshop we learned what is actually

See Speakers on page 7

## International Delegates for 2007 Ready for Boise

The 2007 International Conference will be held June 3-7 at the Grove Hotel in Boise, Idaho.

International Association of Workforce Professionals (IAWP) delegates and members from across the globe will convene to hear a myriad of presenters, celebrate the accomplishments of workforce professionals and learn from one another solutions to problems they face everyday.

Based on chapter membership, California is entitled to 25 delegates at this conference/convention but all members are welcome and encouraged to attend.

The "named delegates" for the California chapter are: **Ray Cabrera**, President; **James Thomas**, First Vice President; **Pat-tie Espinosa**, Second Vice President; **Phil Dwyer**, Treasurer; **Janice Cedano**, Membership Coordinator; Pat

Thornton, Executive Office; **Jeanne Wallace**, Recording Secretary; **Verletta Moeller**, International District XV Director and International District XV Director-Elect; **Faye King**, District I Director; **Mary Archer**, District II Director; **Jean Berry**, District III Director; **Stacey Baron-Blank**, District IV Director; **Ron Cross**, Immediate Past President. The "elected delegates" are District I – **Anita Lowe**, **Michael Waller** and **Rhonda English**, the alternate delegate is **Virgie Cornelius**; District II – **BJ Sims** and **Tom Sims**, the alternates are **Mary Upp** and **Ben Takesh'ta**; District III – **Audrey Baker**, **Rocio Lopez** and **Elaine Carraway**; District IV – **Nan Bowman**, **Alma Drier** and **Geneva Robinson**.



Gloria Enriquez, Fund Raising Chairperson, presents the award to Kathleen Viale, Joaquin Chapter President. The Joaquin Chapter was the winner of \$1000 for their chapter educational fund.

## A Rewarding Raffle

BY GLORIA ENRIQUEZ, FUNDRAISING CHAIRPERSON

A big thank you goes out to everyone who bought and sold tickets for our fundraising raffle this year. Profits from this raffle will help defray the costs incurred by our California Chapter Delegates attending the 2007 IAWP International Conference in Idaho.

Congratulations to the San Joaquin Sub-Chapter

who had the winning ticket in this year's fundraising Raffle. The \$1000 prize will enhance their future chapter activities.

The Sacramento Sub-Chapter deserves kudos for selling the most tickets.

We look forward to everyone's participation in our future State Chapter fundraising activities which are vital to sustaining our association.

### MOVING?

Be sure to let the California Chapter Office know when you move. If we do not have your correct address, the CAL-LIOPE is returned to the Chapter Office. EACH RETURNED CAL-LIOPE COSTS 75¢. THIS IS NOT THE MOST EFFECTIVE USE OF YOUR DUES MONEYS. Send your change of address information to: Membership Coordinator, Jan Cedano, 10523 Moorpark St., Spring Valley, CA 91978

## California State Chapter Awards

BY PATTIE ESPINOSA, SECOND VICE PRESIDENT

The California Chapter annual Awards Luncheon was held May 4, 2007 at the state conference in Sacramento. We had over 100 members in attendance to recognize all of the nominees and winners. The winners were:

### Employee Performance-Managers

- DI First Place - Melvin Shaddock - Sacramento Chapter
- DI Second Place - Peora Williams - Inland Empire Chapter
- UI/Adjudication CTR/PAC First Place - Diane Reeve - Silicon Valley Chapter
- UI/Adjudication CTR/PAC Second Place - Melonie Hartwell - Orange Empire Chapter
- UI Call CTR First Place - Susie Perrin - Sacramento Chapter
- Tax - First Place - Robert Soriano - Los Tres Condados Chapter

### Employee Performance-Staff

- JS/EDS - Maureen Pazeky - Orange Empire Chapter
- JS-First Place - Leopoldo Treino-Sosa - Inland Empire
- JS Second Place - Debora Napier - Inland Empire Chapter
- UI Call CTR/Processing CTR First Place - Erica Looney - Inland Empire Chapter
- UI Call CTR/Processing CTR First Place - Lucy Wang - Orange Empire Chapter
- UI Adjudication/PAC First Place - James Thomas - Silicon Valley Chapter
- UI Adjudication/PAC First Place - Phoebus Hon - Orange Empire Chapter
- UI Office Assistant - Sue Ginter - Orange Empire Chapter
- DI First Place - Cassandra Ona - Sacramento Chapter
- DI Second Place - Georgia Finch - Inland Empire Chapter

### Veterans Awards

- Individual First Place - Augustine Gomez-Cabrillo Del Rio Chapter
- Individual Second Place - William Baker - Orange Empire Chapter
- Group First Place - Northern Tap Instructors - Sacramento Chapter
- Group Second Place - Hire a Hero Hire a Vet Team - Sacramento Chapter

### Citation Award Group

- M2D.Zign and Mental Image Photography - Inland Empire Chapter

### Special UI Category

- LAPAC Training Team - Cabrillo Del Rio Chapter
- Specialized Customer Service Group
- First Place - Corona Job Service - Orange Empire Chapter
- First Place - Sacramento YEOP Program - Sacramento Chapter
- Second Place - Orange County Summer Youth Job Fair - Orange Empire Chapter

### Award of Merit

- Individual First Place - Sheila Mitchell - Cabrillo Del Rio Chapter
- Individual Second Place - CarolAnn Cain - Inland Empire Chapter
- UI Group First Place - Riverside Call Center - Inland Empire Chapter
- JS Group First Place - Sacramento Counter/Lobby Team - Sacramento Chapter
- JS Group Second Place - Anaheim Customer Service Unit - Orange Empire Chapter
- JS Group First Place - Northern Job Service Division Staff - Sacramento Chapter

### Retiree

- Jean Stefanik - Orange Empire Chapter

### One Stop

- First Place - West Oxnard Job and Career Center - Los Tres Condados Chapter
- Second Place - YOLO County One Stop - Sacramento Chapter
- Honorable Mention - Inglewood One Stop - Cabrillo Del Rio Chapter

### Chapter Activities – Small Chapters

- First Place - Los Tres Condados Chapter
- Second Place - Imperial Valley Chapter
- Third Place - San Francisco Chapter

### Chapter Activities – Medium Chapters

- First Place - Silicon Valley Chapter
- Second Place - Cabrillo Del Rio Chapter
- Third Place - San Gabriel Valley Chapter

### Chapter Activities – Large Chapters

- First Place - Orange Empire Chapter
- Second Place - Inland Empire Chapter
- Third Place - Puerto Del Sol Chapter

### Legislative Activities

- Tie for First Place Large Chapter - Sacramento and Orange Empire Chapters
- Small Chapter - East Bay Chapter

### Toll Trust Award

- Rob Claudio - Orange Empire Chapter

### President Discretionary Awards

- Patrick Henning, EDD Director - Sacramento Chapter
- Rhonda English - EDD Liaison - Sacramento Chapter
- Jan Thompkins – State Conference Chairperson - Sacramento Chapter

Thank you to all of the members who prepared nominations for all of the nominees. The California state winners were submitted to the International for consideration for the 2006 International Awards. Let's keep our fingers crossed that California outshines them all. The International office acknowledged receiving nominations from California in the following categories:

Citation – Individual; Merit – Individual; Legislative; Veterans – Individual; Veterans – Group; Specialized Customer Service – Group; Retiree; One-Stop; Communication; Education; UI – Group.

We hope our new President, Ray Cabrera, takes an extra suitcase to bring back all our awards from Boise Idaho!

## 2006 Communication Award Winners

BY PAT THORNTON,  
EXECUTIVE OFFICE MANAGER

From simple to elegant the chapters produced a glorious variety of flyers in the year 2006 encouraging members and non-members to attend board meetings, membership dinners, training and picnics. In addition, there were flyers promoting contributions to a

variety of fundraisers and participation in community service activities. Each successful chapter activity reflected the efforts made by the chapter to communicate to their membership the opportunities available by way of a flyer to announce the events. It was my pleasure to recognize those chapter efforts and the:

### Flyer of the Month Winners:

January – Puerto Del Sol, Chapter President Cheryl Sproles  
February – Inland Empire, Chapter President Alma Drier  
March – Orange Empire, Chapter President Jorge Perez  
April – Silicon Valley, Chapter President Fred Ruibal  
May – Imperial Valley, Chapter President Adriana Barbara  
June – Los Tres Condados, Chapter President Candida Lucy  
July – Orange Empire, Chapter President Jorge Perez  
August – Los Angeles, Chapter President Sheila Mitchell  
September – Los Tres Condados, Chapter President Candida Lucy  
October – A Tie: Imperial Valley, Chapter President Adriana Barbara; Los Tres Condados, Chapter President Candida Lucy  
November – Silicon Valley, Chapter President Fred Ruibal  
December – Sacramento, Chapter President Madhu Ghuman

### Flyer Of The Year Winner:

Los Tres Condados, Chapter President Candida Lucy

Every year more chapters are producing newsletters bringing their members news about sub-chapter, state and international events as well as local office information and plans for upcoming sub-chapter events and activities. As the contributing editor of the state chapter newsletter, the *Cal-Liope*, I truly appreciate the determination and success of the following chapters and editors:

Cabrillo Del Rio – *The Light-house*, Editor Jean Berry  
Inland Empire – *I.E. News*, Editor Ron Cross  
Los Tres Condados – *The Grapevine*, Editor Audrey Baker  
Orange Empire – *Orange Peel News*, Editor Nanette Bowman  
Sacramento – *Capitol Ideas*, Editor – Anita Lowe  
Silicon Valley – *Silicon Valley Informer*, Editors – James Thomas and Lora Williams

### Newsletters of the Year Winners:

Second Place: Los Compadres Chapter – *The Grapevine*, Chapter President – Bettye Hicks; Editor – Audrey Baker  
First Place: Orange Empire – *Orange Peel News*, Chapter President, Jorge Perez; Editor, Nanette Bowman

## Retiree Connection

BY AUDREY BAKER, RETIREE CHAIRPERSON

Congratulations to **Jean Stefanik**, 2006 Retiree of the Year! Jean is a long-time member of the Orange Empire Chapter, having retired from the EDD in December 2005. Jean has remained active in her local chapter having served as Community Services Chairperson and Retiree Representative. Jean was nominated by Nan Bowman of the Orange Empire Chapter.

Congratulations also to Michael Waller, Sacramento Chapter and Master of Ceremonies for the 2006 State Conference, on his recent retirement.

On Friday afternoon, retirees attended an informative and humorous workshop "Travel with Ease," conducted by Susan McCracken, travel consultant with the California State Automobile Association (CAA) in Sacramento. Some key points of her presentation:

### Medications:

All medications in any form or type, e.g. pills, injectables or homeopathic, and associated supplies, e.g. syringes, sharp disposal containers, pre-loaded syringes, jet injectors, pens, infusers etc. are allowed through the security checkpoint once they have been screened. Liquids, gel and/or aerosol medications should be declared to a security officer at the checkpoint and it is recommended

that they are labeled to assist with the screening process. The Transportation Security Administration (TSA) has prepared a small pamphlet that is available entitled "Prepare for Takeoff" that lists in great detail what is allowed in carry-ons versus what is allowed in checked luggage and what is strictly banned. For updated details before you take off go to their website at [www.tsa.gov](http://www.tsa.gov).

### Money:

When traveling internationally, Travelers Checks are becoming less and less popular due to the difficulty in cashing them and the high service fees that are attached. ATM machines can be found worldwide and are becoming the preferred means of acquiring cash but BEWARE. It is important to call your ATM provider before traveling to verify their transaction fees and to verify that your card will work at your destination. Recently, debit cards have been targets of international fraud, prompting some banks to block out entire countries where fraud is high.

### Insurance:

Travel insurance is recommended as a valuable addition to any travel plans. Premiums vary by coverage and age of the traveler. Check with your travel expert on the appropriate cover-

See *Retiree* on page 7

# Visit to Hawaii UI Department

BY ROCIO LOPEZ, STATE INTERNATIONAL RELATIONS CHAIRPERSON

On April 19, 2007 I visited the beautiful Island of Kauai in Hawaii. As an international official, I followed my Oath and Mission statement 'to carry out the objectives of IAWP in any states possible and to keep myself fully informed of all developments in their workforce systems.' I couldn't wait to find out what similarities and differences Hawaii had from my experiences in California.

The first thing I did was make an appointment before hand to visit the facilities with Marilyn M. Yamaguchi, County Manager of the State of Hawaii Department of Labor and Industrial Relations, Unemployment Insurance Division. When I got there I was welcomed by

everybody in the office, which is a Call Center, Marie Quilingquin, Jeannette Tacsiat, Ruth Kalili, Lorraine Beyer, Janice Rubio and Lia Nakamura. We also went next door to visit The Workwise of Kauai One-Stop Job Center and had the pleasure to meet Bill Grier, Wayne Mukai, Eric Nordmeier, David Lonomore, Casey Rabot and Adele Manera, very enthusiastic and cooperative people. I was impressed by their professionalism.

Since I was representing IAWP I presented *The Workforce*, the *Cal-Liope* and California pins, and booklets from EDD Unemployment Insurance in California to them. We also exchanged some information on how Unemployment works in that State as well on how they can

re-instate their membership in the IAWP.

To file for unemployment and to report your weekly or biweekly certifications you have to use Hawaii Tele-Claim lines that are open from 7:45 a.m. to 4:30 p.m. Monday to Friday. Claims start the Sunday of the week in which it is filed; you will need all the information from all your employers in the past 18 months; you must have been paid wages for insured work in at least two quarters in the base period, which is the first four of the last five completed calendar quarters. After filing an application you must register for work within seven days at the Workforce Development Division which is an integral partner in WORKWISE. At the Center they provide a



State of Hawaii Department of Labor & Industrial Relations UI Division Marilyn M. Yamaguchi, Manager; Marie Quilingquin, Jannette Tacsiat, Ruth Kalili, Lorraine Beyer, Janice Rubio, Lia Nakamura, Marilyn Yamaguchi.

variety of comprehensive referral, job placement and training services to all businesses and persons legally authorized to do business and work in the United States. Internet access is called "Hirenet Hawaii Virtu-

al One Stop Employment Center" ([www.hawaii.gov/labor](http://www.hawaii.gov/labor)).

I have to thank this group of people and encourage them to get started and be a part of this big and beautiful organization.

## President

Continued from page 1

as it is dependent upon what we are willing to do with what we have. Changing the world doesn't take as much money and power and new laws as we have been fooled into believing. It's more like eating the proverbial elephant – best done one small bite at a time. Each and every one of us is capable of making that one change.

All we need to do is look around, focus on what we can do and then mimic Edward Everett Hale in declaring to the world, "I am only one, but I am one. I cannot do everything, but I can do

something. I will not let what I cannot do interfere with what I can do."

We have obtained a small first step with the Joint Proclamation signed by the Director, Mr. Henning and me this past year. Now we need to take the next small step, continuing in the process in making it a viable document. I aim to do just that with the help of my Board. We are all dedicated to making that document work, both for EDD and for IAWP and all of its members. I welcome any suggestions in achieving this goal. Do not send me any comments on why it will not work, but send

me how we can take the next small step in making this next year an even better year for both EDD and IAWP. We on the Board cannot do it all by ourselves. Send your comments to your IAWP District Directors listed in this issue on page 2 and we will review each and every one. This organization belongs to all its members not just a select few. Wake up and speak! Tell us what you want and we will see how we can go about doing it. Remember, you are only one, but you are one, and you can do something.

I look forward to your input and participation. See you in Boise, Idaho!

## EDD Director

Continued from page 1

know how to file for benefits. He pointed out that many current bills pending in the California Legislature related to the current health insurance coverage and if enacted, would have a massive impact on the EDD, as EDD would possibly be the Department charged with keeping track of who has what coverage, including employer, employee, and dependent information. The constituent group whom we must be ready to support in the near term is going to be the Veterans returning from combat service, including assisting them to get their prior jobs back if that is what they seek. "EDD will support these veterans in resolving any problems in this regard by coordi-

nation with the U. S. Department of Labor, if necessary".

While Mr. Henning spoke of support of the Limited Examination and Appointment Program as a great way to bring new employees into the organization, he also expressed that he is interested in talented employees who may be currently working in other Departments coming to work for EDD.

Mr. Henning closed his address by taking questions from the audience, and remained available throughout the luncheon awards ceremony to offer congratulations to those honored, and posed for group and individual pictures commemorating those EDD employees whose accomplishments were recognized by IAWP.

## Toll Trust Award

Continued from page 1

missing. If you received the Toll Trust Award in one of those years, please contact me at [NanetteBowman@cox.net](mailto:NanetteBowman@cox.net) or 714-269-0612 so I can update and complete the list.

1973-74	Donald Page
1974-75	None
1975-76	Bill Appleby
1976-77	Delores Ellingson
1977-78	Dorothy Booker
1978-79	Jacqy Simonian

1979-80	Jeanne Barnett
1980-81	Fran Pushea
1981-82	Delores Ellingson
1982-83	Ben Taskesh'ta
1983-84	None
1984-85	Sydney Rogers
1985-86	Arnold Hamilton
1986-87	Pat Thornton
1987-88	Joanne Sherrill
1988-89	Sue Woodburn
1989-90	Bill McDaniel
1990-91	Jackie Walker
1991-92	Audrey Baker
1992-93	
1993-94	
1994-95	
1995-96	
1996-97	

1997-98	Wanda Estevene
1998-99	M. Faye King
1999-00	Jan Thompkins
2000-01	Helen Davalos
2001-02	Marie Washington
2002-03	Bill Padgett
2003-04	B. J. Sims
2004-05	Nanette Bowman
2005-06	Verletta Moeller
2006-07	Robert Claudio

If you have a copy of the *Cal-liope* from 1992 to 1999 that you can spare, please send it to me at 2006 Port Albans Circle, Newport Beach, CA 92660.

## Claudio

Continued from page 2

funding for our programs. The return on investment of our programs, if a study could ever be made, I am sure would be phenomenal. The monies that go back to our communities as a result of payments being made through Unemployment Insurance & Disability Insurance keep our local economies going. In addition, the job seekers that we assist in finding employment and whose earnings contribute to the tax revenues in our state, is a considerable adage. Finally, our Tax Branch, which collects billions of dollars in taxes from the employer community, helps to keep California the world's 5th largest economy.

On a final note, I would like to thank my immediate boss and one of our associa-

tion's strongest advocates, Southern Workforce Services Division Chief, Geneva Robinson. She has always been very supportive of the work that I have been able to accomplish with the many boards that I have been a part of and I could not have succeeded without her loyalty & support to the work that I have been able to do.

I have a lot of expectations for my final year and I hope to continue my strong advocacy for the State Chapter. There is still much work to be done and I expect that we will all be involved in many more discussions that support the reasons we are all part of this great organization. With your continuous support, I know that we will be able to accomplish even greater things, while involving the new generations of members to come.



Director Patrick Henning and past presidents Sue Woodburn, Pat Thornton, Ben Takesh'ta, Val Moeller, Faye King, Nan Bowman and Ron Cross congratulate Toll Trust Award winner Rob Claudio.

## Goings On Around the State



March of Dimes Walk America in San Gabriel Valley.

### Cabrillo Del Rio Chapter Walks for March of Dimes

BY ROCIO LOPEZ, INTERNATIONAL RELATIONS CHAIRPERSON MARCH OF DIMES

On April 29 Elaine Carraway, from Cabrillo del Rio, and her family collected \$250, Rocio Lopez from San Gabriel Valley collected \$180, Patricia Loeza and her daughter collected \$250 and Suzane Collins and her son, joined millions of people across the country who support Walk America each year and walked for the March of Dimes. The money we raised will help save premature and sick babies.

Premature birth is the #1 cause of newborn death and

the biggest threat to babies' health today, and through Walk America, the March of Dimes is funding important research to find out why premature birth happens and what can be done to prevent it. Last year, more than 20,000 teams participated in Walk America with pride. Teams are made up of families, friends or colleagues, who raise money for a great cause.

Premature birth can happen to any pregnant woman, and no one knows why, The March of Dimes is in the midst of a multi-year, multi-

million-dollar campaign to address this growing problem. With your support, the March of Dimes can continue to fund research and programs to prevent premature birth and other threats to babies' health.

The money raised goes directly to research to find the causes of premature birth and how it can be prevented, to support families whose babies must spend time in neonatal intensive care units and to provide women with the latest information on having a healthy pregnancy.

### Sacramento Chapter President Says "It Was Great!"

BY MADHU GHUMAN  
CHAPTER PRESIDENT

As I close my term as president of the International Association of Workforce Professionals (IAWP) Sacramento Chapter it feels as if the year went far too fast.

Serving as the President of Sacramento Chapter is one of the most rewarding endeavors that I have

attempted since I came to work for the State of California in the Employment Development Department Disability Insurance Program Call Center in Sacramento. I feel honored to have had the opportunity to experience all of the different scenarios of being President.

Each day as IAWP president has been a rewarding

experience that I will treasure for a life time. I would like other members to step up and participate in the meetings and training provided by IAWP. I have grown in many ways and will use this experience as a stepping stone to career advancement. I would like to thank all the Board members and the staff for their support.

### Silicon Valley Chapter Offers Exam Preparedness Help

BY FRED RUIBAL, SILICON VALLEY CHAPTER PRESIDENT

#### Synopsis of Deborah Bronow Presentation "Demystifying the Exam Process"

On April 9, 2007, the Silicon Valley Chapter of the International Association of Workforce Professionals (IAWP) presented "Demystifying the Exam Process." This presentation was facilitated by Deborah Bronow, who is the Deputy Director for the Unemployment Insurance Branch. The presentation was to help prepare prospective candidates for the upcoming Employment Program Manager exam series and Employment Development Administrator exam. The presentation was held at the San Jose Primary Adjudication Center to an audience

of about thirty people. It took place at 6 p.m. and went to about 7:30 p.m.

Key points that were covered included the importance of taking advantage of participating in these exams because they give us the chance for upward mobility. Given the number of retirees that leave the department every year there are opportunities for promotions. The job announcements found on the State Personnel Board website should be studied very carefully because they will give the prospective test candidate the required knowledge and skills necessary to be considered for these particular positions. Other key points included how to prepare for the exam process, which can be summed up by taking a per-

sonal inventory of one's leadership, planning, and relevant job skills. Examples from life experiences that would demonstrate these qualities were recommended to showcase in these exams. In other words, the candidate needs to fully demonstrate to the interview panel that "I am the best person for the job." Specifics on what one brings to the table is what the candidate should be prepared to talk about, which can include an even mix of one's strengths and weakness as well.

All in all, Ms. Bronow's presentation was well received by members in the audience and will be of enormous help to those folks that are considering taking these tests when the opportunity arises.

### Inland Empire Chapter Reviews Year

BY MATTHEW PIERSON  
VICE PRESIDENT,  
INLAND EMPIRE CHAPTER

Inland Empire sub-chapter would like to send a shout out to all our members for another great year!

The 2006/2007 Inland Empire Board would like to say "thank you" to all our members. We really pushed each other and were inspired by our members to work hard. As we prepare to celebrate our Member Appreciation Night, we want to take this time to show how much we appreciate our members and their participation in this year's events. We are looking forward to welcoming all the new members and encouraging them to get involved since we are looking for suggestions to make 2007/2008 even better.

The IAWP Inland Empire (IE) sub-chapter focused on trying to find the perfect blend of community service/involvement and professional/personal development for our members. We started off the year surveying our members to see what they wanted from their affiliation with IAWP. Our IE members came through and gave plenty of suggestions on how we could improve and grow. The board also wanted to learn from the past and build on that foundation of success. We appreciate the mentoring from our very own Ron Cross, Ray Cabrera, Ida Bencomo, Lynn Blackburn, Linda Chavez-Figueroa and Diana Reid.

In the 2006/2007 year, we faced challenges from many different areas. Working hard to get every local branch, Job Service, Tax, UI Adjudication Center, UI Primary Call Center, Disability and CUISC South, involved. While trying to reach out to everyone, in every branch, to come on board, we found that communications between the different branches was a real test, but we never gave up. Sometimes we forget what we can accomplish if we strive to work together as a team. Our chapter needs every branch to participate in order to recognize the many great accomplishments of all our Employment Development Department family.

What did our sub-chapter do this year? We participated in a collection for a Marine platoon deployed in Iraq, sending over 250 boxes of items such as food, socks and personal toiletries. We held a book drive that benefited the local Veterans hospital, and held a blood drive to support our local communities. Along with several training

sessions and educational seminars, the IE chapter sponsored a retirement and financial planning meeting, Excel training, EPM, DIPR training and personal development training.

Some of our esteemed trainers included Kelly Goodman, Jose Gutierrez, Rob Claudio and Chris Gist. We would like to send a special thank you to Chris Gist and Rob Claudio who came to the Inland Empire two times within a year and presented training twice. We had over 60 people in the last training that Chris conducted; he stated that it was the largest class he had given since he began the "Changes in the Examination Process" training throughout the state.

Before this year's local chapter awards, the IE board offered it's assistance to anyone who wanted help on how to submit a quality nomination. The board members Alma Drier, Matthew Pierson and Michelle Stevenson went to almost every local branch office and provided examples of a quality nomination and a how-to packet.

While planning the local awards event, the IE board decided to use our member's creativity to be new and innovative. We used our member's suggestions and created a new style awards ceremony which reflected a fresh new approach and attitude with an Oscar style ceremony. There were entertaining skits, "U tube" style videos, slide shows of some award winners and skits with audience participation; these were just some of the things we did. Over 150 members and guests enjoyed the fun filled evening. While the local awards were off the hook and culminated with the recognition of quit a few honorees, all the hard work paid off for our members when Inland Empire Sub-chapter came home with over 16 individual and group awards at the State Conference in Sacramento on May 4, 2007.

This past year has shown that the members in the IAWP Inland Empire Sub-chapter care about growing as people and as professionals. We want to educate and prepare our members to lead the way in our profession. In the upcoming 2007/2008 year the Inland Empire Sub-Chapter promises to be dedicated to giving our members the tools they seek for that continued growth to move forward professionally and in life.

## Goings On Around the State

### East Bay Chapter Offers Training Session at Meeting

BY MARY ARCHER  
DISTRICT II DIRECTOR

The East Bay Chapter held an evening meeting at the Oakland Call Center on Wednesday May 16, 2007. The training was presented by Deborah Bronow, Deputy Director, Unemployment Insurance Branch, on "Demystifying the Exam Process." The evening was also the perfect opportunity for the installation of the new officers conducted by Mary Archer, District II Director.

The majority of the evening was dedicated to the training session from Deborah and it was of relevance to all of the attendees. Over 40 members came from East Bay, San Francisco and Silicon Valley chapters to gain more insight into the new process and how it affects us all. Deborah stated that the exam process is within our control, "it is not magic." We all have the tools to allow us to prepare ourselves for the questions and for the written part of the examination. Our work experiences are the foundation for this and the questions will be based on skills, knowledge and ability. The questions will differ but they will all relate to the core competencies or key elements of the job. "Focus on



**Newly installed East Bay Board plans activities. Mary Archer, District II Director (San Francisco); Ben Takesht'a delegate to the State Chapter, Archana Mathur, Treasurer; Mary Upp, 2nd Vice President, (President 2006/2007); Richard Johnson, 1st Vice President, and Arlene Bautista President**

what you have done or what you would do based on your experiences. Use your own words to describe your experiences which you need to relate to the skills of the job. Ensure that all of the key issues are covered." Deborah stated, "It's not magic."

#### Do you recognize this person?

BY MARY ARCHER  
DISTRICT II DIRECTOR

Of course you do! It's East Bay Chapter's Kingpin – Ben Takesht'a. Upon completing yet another year as East Bay's Chapter President for 2005-2006 while enjoying his retirement, incoming President, Mary Upp, presented Ben with a gift of appreciation for his service to the Chapter. As well all know, Ben is an avid bowler, so we



Do you know who this is?

thought it only fitting that the Chapter present him with a personalized bowling shirt with IAWP East Bay "Kingpin" imprinted on it to show our appreciation. We appreciate your willingness to take time out of your busy schedule to help support East Bay's efforts to become more active again. Wear it in good health, Ben!

### Orange Empire Chapter Sponsored Computer Training

BY NAN BOWMAN

Orange Empire sponsored a computer training class on Saturday, April 21. The class was taught by Kent Cook and covered:

- Windows Navigation:
- Desktop
- Parts of a window
- Exploring Windows
- Outlook
- Tips and Tricks

Web access to Outlook  
Microsoft Word  
Excel

The class was attended by members from Riverside, San Fernando Valley, and San Diego as well as the Orange County area.

Officers for 2007-2008 are Catherine Caldera, President; Maria Chuayiu-so, First Vice President;

Jeanne Wallace, Second Vice President; and Carol Gaves, Treasurer. They will be installed at the quarterly dinner meeting on June 6 at the Old Spaghetti Factory in Fullerton. The dinner will also be a celebration of the awards received at the Annual State Convention in Sacramento.

## Retiree

Continued from page 4

age for your particular travel plans. Remember to ask about medical insurance coverage.

#### Packing Tips:

- When planning a wardrobe, pick clothes that coordinate based around complementary colors.
- Know local traditions. For instance bare shoulders may bar your entrance into some places.
- Don't pack something dressy for every occasion. Dark colors such as a black dress or dark blue jacket will get you through most dinners and also should be appropriate when attending most theatre performances.

- Don't take a lot of jewelry if you don't need it and keep make-up to a minimum.
- Choose a regular toothbrush or razor over electric models.
- Pack tightly.
- Check the weather forecast of your destination (s) and pack accordingly. Check [www.weather.com](http://www.weather.com), which gives a 10 day forecast of your travel destination(s).
- Always carry travel documents, medications, jewelry, keys and other valuables in your carry on luggage.
- Most importantly, just enjoy your trip and remember you really didn't need a full set of luggage for that seven day trip!

See you in Boise, Idaho!

## Speakers

Continued from page 3

motivating today's workers and what is likely to continue to motivate them well into the next decade. We learned why traditional 20th Century management techniques are failing and why they will continue to fail with the new generations of workers. He showed us clearly the differences between being a manager and being a leader and why employees are demanding more leadership and less management.

Ric publishes a free electronic newsletter at [www.spiritemployed.com](http://www.spiritemployed.com) that you can access.

## CANNERY HELP WANTED

"UNLESS YOU PACK IT OUR BOYS CAN'T EAT IT"

Hourly Scale--Women 76¢--Men 86¢+

Attendance Bonus Up To 10¢ Additional Per Hour

PLEASE REGISTER AT:  
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OR AT ANY OF THE FOLLOWING CANNERIES:

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Lambert Packing Co., 508  
Central Packing Corp., 508  
San Jose Cannery Co., 508  
Western Food Products Corp., 508  
New York Packing Co., 508  
Monterey Canning Co., 408  
Oxnard Canning, 508  
Petaluma Packing Co., 508  
New Canine Cannery Co., 508  
San Serrano Packing Co., 508

Sponsored by: Monterey Peninsula Victory Food Committee

### Another Look at the Past: Posters from the WWII Era

BY SERITA SUE WOODBURN, BY-LAWS CHAIRPERSON

During World War II, the employment services throughout the nation were federalized and known as the U.S. Employment Service. The field offices of the U.S. Employment Service worked closely with their employers in finding workers. Almost all jobs were connected in some way with the war effort.

I ran across some posters from Monterey, California that were used to secure workers for the sardine canneries. These are part of the

display on the sardine canneries at the Monterey Maritime Museum. Several facts are interesting to note: recruitments were done at high schools to allow students time off during the cannery season; women were paid less than men; recruitment could be for men or women only. Also, the U.S. Employment Service teamed up with other local employers, such as retail stores, to recruit applicants for the cannery positions. Talk about cooperative efforts.

CANNED FOODS FEED  
OUR FRONT LINE MEN

Our own boys from home--

**YOUR SON**

**YOUR BROTHER**

**YOUR HUSBAND**

The job of feeding them  
starts right here at home

**YOUR HELP IS NEEDED IN  
THE CANNING PLANT**

ENROLL AT:

Sign Up Today

UNITED STATES EMPLOYMENT SERVICE

WALL & HENRIK STREETS - MONTEREY, CALIFORNIA 93940

Sponsored by: Monterey Peninsula Victory Food Committee

### Collector's Pin Presented by the Past Presidents Association



This pin was presented at the District XV Conference and is available at the Chapter Executive Office for only \$2.

Send your money with your request for purchase any or all of these pins to:  
**Pat Thornton,**  
Executive Office  
Manager,  
11410 Gold Hill Court, Gold River, CA 95670

# Deputy Director

Continued from page 1

tractors. Quality control for Disability Insurance (DI) indicates that currently DI payments exceed 96% accuracy. Quality Control Unemployment Insurance (UI) unit has monitored 1039 paid claims. There were 4.5 Billion paid claims with 94.6% accuracy. DI Quality Control also completed a review of Paid Family Leave Program. They reviewed 600 closed claims; this review noted a high rate of accuracy also. The monitor advocate office only has four analysts they deal with Workers Compensation, Wagner Peyser and Richie Law. Investigations received 4,800 allegations of fraud through the hot line in 2006. The tax program found 110 payroll tax evaders to the extent of \$39 million and 25 criminal complaints to the extent of \$3.5 million.

UI has had several cases prosecuted in recent times; one was the largest in UI in the USA. The department combined forces with the US Post Office AOC and Internal Revenue which resulted in a conviction in the Central Valley, sentence date is May 30, 2007 and so far \$16 million has been accounted for but the case could show \$56 million involved in the case. Violence in the workplace- government workers are twice as likely to be a subject of this action.

Deborah Bronow spoke about where we were going and the challenges the department faces in the next few years to find new ways to give service when funding is reduced and there are more customers, so many are having difficulty in reaching the department. Deborah pointed out that in Arizona they have closed all direct services and rely 100% on Internet while



**Deputy Directors Deborah Bronow-UI, Dennis Petrie-WD, Robert Alect-Tax, Rhonda English-PR, Frank Collins-AD, Loree Levy-PA join the conference for breakfast, program updates and a lively discussion session.**

Washington State has reduced its call centers by 50%. In California the plan is to give the customer the tools and enable them to become more self-service oriented. Bilingual services are in big demand and if those who can assist themselves do so then this would release staff to assist those who really have the greater need for assistance. There are plans afoot for multifunctional offices and plans are going ahead for adjudication offices to be able to file claims as well as make payments. There is also a plan for a change in the method by which training is given and thoughts as to reducing the amount of training time. Automation is coming to fruition. Job shadowing is underway, this will begin with managers initially and there is a plan for a rotational program. Each division will bring managers to the senior managers' meetings to prepare them and make them more competitive and share the knowledge. A workgroup is looking at the implications of the cross training between the divisions, i.e. in the exam process, ways to shorten training and thus reduce costs.

The new screening process takes agents an additional 2.5

minutes, this makes customer service levels worse. Think of the two most populous states, Texas and New York, add their workloads together and California's program is larger - we have the biggest UI program in the nation. A move is underway to look at ways to reduce call time by having web based claim filing. There is no way to make the system perfect but we are constantly working on this. Footnote: California has never has a lay off in UI due to collective efforts of management and partners.

Loree Levy stated that her branch has less than 20 staff. They produce the Scene, Marketing News and Inside EDD. Their customers are small businesses, Workers Compensation and Veterans Services. The department's plan for the Public Affairs Branch focuses on being more proactive.

Dennis Petrie stated that the consolidation is more than a name change; it is an effort to redefine the role and mission within the Workforce Investment system. The role is precarious and includes the oversight of WIA dollars, and the One-Stop Career system as well as being a partner within that same system. Workforce

development is in a tough place, WIA was an opportunity and an acknowledgement of changes within the country as well as within the state. Technology in the workplace and our ability to work towards workforce improvement and a leadership role, move beyond past responsibilities of being a labor exchange and employer services to equipping the workforce with skills meeting current requirements. Need to support budget but need to educate the governor's office and staff to possible negative impacts on activities if funding dollars are reduced further. Most of the staffing numbers will be lost through attrition but also some branches with funding need to support the staff. The return of funding to the 2005 levels is realistic but to go to the funding experienced in 2000 would take funding to \$200 million more than in 2006. The present original budget formula and the Californian economy give a loss of 40% of WIA funding for California. Wagner Geysler and WIA budget allocations have been reduced \$250 million from 2000 to 2007 but WIA allocation at the federal

level has not been reduced by 35% as in California. Consolidation in EDD has been a solution. Dennis states that he has accepted a 50% solution rather than no solution but division chiefs are to continue consolidation and reorganization efforts with WIA and WD need to be combined to reduce attrition, job classification and duty statements need to have a rewrite based on the reality of the system. There has been a lot of conversation and advice as to how to do this. Dennis is confident that the rewrite and blending of funding will be more effective.

Issues are the same as UI - a huge client base, losing federal reserves and moving towards automation. We must see that this team; JS and UI share issues and they must work together. They are lobbying vigorously and trying to find a solution to prevent disgruntled customers and get appropriate amount of resources to serve those customers but the question is do we invest in rent, OE & E or staff.

See Part II of the Deputy Directors' Panel will be published in the next edition of the Cal-Liope

## Support the Los Angeles Chapter in their Quest to Promote Education Throughout the World.

The Los Angeles Chapter is going international

### PLEASE DONATE

BACK TO SCHOOL SUPPLIES FOR THE HOMELESS CHILDREN IN THE LOS ANGELES AREA AND IN GHANA, AFRICA

For the kids in the Los Angeles area we are accepting books and backpacks for elementary school age children. Drive ends August 24, 2007.

For the kids in Ghana I will be taking a suit case full of pens, pencils, erasers, Crayolas and clothes.

Cash donations are also encouraged. Drive ends July 25, 2007.

Contact Sheila Mitchell at 213-744-2372 or email me at [Sheila1@edd.ca.gov](mailto:Sheila1@edd.ca.gov) if you have any questions or comments. Arrangements can be made for pick up of all donated items. All items are tax deductible.

## IAWP APPLICATION

Annual dues are \$90 for all members except Retirees, which is \$32. If you are a supervisory employee your dues are paid directly to IAWP by EDD. Bargaining Unit 1, 2 and 4 employees receive \$50 of their dues paid directly by EDD. Permanent Intermittent and Permanent employees can send a check for \$40 or have \$3.33 deducted from their pay monthly. All Unit 15 employees may either send a check for \$90 or have \$7.50 deducted from their pay monthly.

IN ORDER TO RECEIVE REIMBURSEMENT, ALL INFORMATION MUST BE COMPLETED

Last	First	MI	
Chapter	Recruiter's Name		
Address	City	State	Zip
Social Security Number	<input type="checkbox"/> Male	<input type="checkbox"/> Female	
Agency/Office #	Date of Birth		
Bargaining Unit			
Employment Designation [Tax, ES, UI, LMI, DI, etc.]			
I hereby authorize the State Controller to deduct from my salary and transmit membership dues to the California Chapter of the International Association of Workforce Professionals (IAWP). This authorization will remain in effect until cancelled by IAWP representative, on my authorization.			
Signature	Date		

Send to: Membership Coordinator, Jan Cedano  
10523 Moorpark St., Spring Valley, CA 91978