

Cal-Liope

The MUSE with the NEWS

Chapter/International Association of Workforce Professionals

March/April 2006

Volume 51, Number 2

State President's MESSAGE

The push for Award Nominations for the calendar year of 2005 is past. Could you or a group you work with be one of the State Chapter Award winners? It's possible! We will not know who the winners are until the Awards Luncheon at State Conference at the Ontario Hilton May 19, 2006. The awards program of the International Association of Workforce Professionals (IAWP) is a vehicle to recognize individuals and groups for service that benefits IAWP and workforce development. I mention the awards program to you here to encourage you to begin watching for potential nominees for 2006. If you start now making a quick note to yourself then saving a document when December comes you will have solid material to put into a nomination. You might even go to the IAWP webpage to get the criteria from the November/December 2005 *Cal-Liope*.



Ron Cross
State Chapter President

to James' team who reviewed each award, placed it in the required International Package and mailed it by the March 1, 2006 due date. Those team members were **Jean Berry, Val Moeller, Rob Claudio, Fernando Roldan, B.J. Sims, Tom Sims, and Terrele Schumake.**

As you drive through the desert where I live you may see a sign that says, "Last chance to buy gas, next services 100 miles." That's where we are with this *Cal-Liope* issue. This is my last chance to invite you to the 2006 IAWP State Educational Conference in Ontario, California, Friday, May 19, all day, 8 a.m. to noon Saturday, May 20. Many persons I have talked to about attending have responded they could not get permission to take leave from work Friday. If that is your case you still have the opportunity to participate in the conference on Saturday! Saturdays at State Con-

ference are very different than Fridays. The pace is usually more relaxed with much of the business being completed already. Dress is more casual; attendance is lighter, so you have a better opportunity to interact with the presenters. Send your reservation form today. You will find the registration form in this *Cal-Liope*. I hope to see you there!

There is another reason to attend the State Educational Conference in Ontario which is purely incidental to education and workforce issues. The State Chapter will be premiering New State Chapter Pins and Shirts. It has been two years since a new pin has been offered and four years since Shirts were available. **Faye King, Jan Thomkins and Pattie Espinosa** have assisted with obtaining the shirts and **Audrey Baker** chaired the committee to design and purchase the pins. Be the first in your office to have the new IAWP Pin and a couple of IAWP Shirts.

Spring is here, your local chapter will be providing opportunities to be involved in activities to further your career and support community organizations. Contact your Local Chapter President or District Director for details. IAWP has a goal to "Contribute toward the advancement of peace, goodwill and international understanding through fellowship among persons engaged in these programs." Spring also means newness of life as the days warm, trees come back to life and plants begin blooming. The most important holiday on the Christian calendar occurs. The Jewish feast of Passover is celebrated.

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Here is a brief insight into some celebrations that take place in the spring.

A traditional festival takes place in China in the spring. The Spring Festival is the most important festival for the Chinese people and is

See President on page 2

Sacramento UI Primary Call Center Morphs to Become a Louisiana Virtual Call Center

BY CURTIS WALKER, EMPLOYMENT DEVELOPMENT ADMINISTRATOR, AND KATHY BROWN, EMPLOYMENT PROGRAM MANAGER I

Soon after Hurricane Katrina unleashed its fury on Louisiana and Mississippi the staff at the Employment Development Department's Sacramento Primary Call Center (Sacto PCC) began collecting donations for the American Red Cross Katrina Relief Fund. Little did they know that they would soon play a much larger and more personal role in helping thousands of people who had lost their homes and their jobs to the storm.

At 2:30 p.m., September 6, eight days after Katrina made landfall, the Sacto PCC ceased taking calls from California Unemployment Insurance claimants. In a matter of hours, the staff learned how to file claims for Hurricane Katrina survivors in Louisiana and Mississippi, and at 8 a.m. the next day they

began taking calls from their new customers. The staff recorded and stored all claim filing data using newly developed desktop macros, then transferred the data to the Interstate claim filing system. Claim filing volume was so large that six key data operators from Tax Branch came to assist with the data transfer.

Mississippi was soon able to take over filing claims for their residents, but the situation in Louisiana was much more difficult. The Louisiana Department of Labor (LDOL) had lost many of its offices to Hurricane Katrina and it was overwhelmed by the sheer volume of regular and Disaster Unemployment Assistance (DUA) claims.

On September 13, the *San Francisco Chronicle* reported, "California is one of several states making it See Call Center on page 5

Striving for Excellence Today; Preparing for Tomorrow: Theme for 2006 Conference

BY AUDREY BAKER STATE CONFERENCE CHAIRPERSON

The title of this article states the theme of the 2006 International Association of Workforce Professionals (IAWP) California Chapter annual Educational Conference and Convention May 18-20 at the Hilton Hotel in Ontario, California. An informational conference flyer appears in this issue on page 3 of the *Cal-Liope* so that you can register and make plans to attend this event.

Please note that the cut-off date for hotel reservations is **April 12, 2006.**

The conference committee has planned an outstanding program. Conference attendees will have an opportunity to expand their contacts net-

working with other attendees on Thursday evening beginning at 6 p.m. during the Early Bird Networking - Evening of Opportunity.

Friday morning May 19, will be highlighted by a presentation by Dennis Petrie, Deputy Director, Workforce Services Branch, Employment Development Department (EDD). The scheduled keynote speaker will be Dr. Alan Davidson of Davidson Consulting.

Retirees will also enjoy a morning workshop presentation by Cecilia Huggins, Ontario Police Department entitled, "When Bad Things Happen to Your Good Name"

During the annual Awards

See Conference on page 7

Calendar of Events

May 15, 2006	Articles Due for May/June <i>Cal-Liope</i>
May 18-20, 2006	State Conference Hilton Hotel, Ontario, CA
May 19, 2006	Annual Awards Luncheon Ontario, CA
May 20, 2006	State Officer Elections Ontario, CA
June 18-23, 2006	International Conference Louisville, KY



California Chapter
International Association of
Workforce Professionals

President

Ron Cross
13240 Kayuga St.
Victorville, CA 92395
Home: (760) 241-3692
Office: (562) 529-6658
E-mail: voyager777@aol.com

First Vice President

Ray Cabrera
8545 Brunswick Ave.
Riverside, CA 92504-2339
Home: (951) 785-7682
Office: (951) 248-2688
E-Mail: onthegoray@aol.com

Second Vice President

James Thomas
39739 Plumas Way
Fremont, CA 94538
Home: (510) 651-7040
Office: (408) 436-5720
E-Mail: Zelodis@netscape.com

Treasurer

Stacey Baron-Blank
P.O. Box 2844
Spring Valley, CA 91979
Home: (619) 440-2383
Office: (619) 336-3822
E-mail: sbaronblank@cox.net

Recording Secretary

Jeanne Wallace
4410 E. Lincoln Plaza Way
Cypress, CA 90630
Home: (714) 826-9570
Office: (562) 529-6653
E-mail: JWWallace@edd.ca.gov

Past President

Val Moeller
15648 Harvest Ave.
Norwalk, CA 90650
Home: (562) 863-8549
Office: (213) 744-2321
E-mail: retire2K07@aol.com

Executive Office Manager

Pat Thornton
11410 Gold Hill Court
Gold River, CA 95670
Home: (916) 638-8579
E-mail: thornton956@msn.com

International District XV
Director

Val Moeller
15648 Harvest Ave.
Norwalk, CA 90650
Home: (562) 863-8549
Office: (213) 744-2321
E-mail: retire2K07@aol.com

Membership Coordinator

Jan Cedano
10523 Moorpark St.
Spring Valley, CA 91978
Home: (619) 741-5862
Office: (619) 266-4255
E-mail: jcedano@cox.net

Cal-Liope

(ISSN 1060-4820)
Cal-Liope is published bi-monthly in February, April, June, August, October and December by the California Chapter of the International Association of Workforce Professionals, a non-profit organization with offices at 11410 Gold Hill Court, Gold River, CA 95670. Subscription rate: \$1 per year for members. Periodical postage is paid at Rancho Cordova, CA, and additional offices.

POSTMASTER:

Send address changes to:
Cal-Liope
11410 Gold Hill Court
Gold River, CA 95670

Editor:

Pat Thornton
11410 Gold Hill Court
Gold River, CA 95670
Home: (916) 638-8579
E-mail: thornton956@msn.com

Veterans Update

Veterans Employment Events

BY DANIEL MCHENRY
SANTA ANA W/O/R/K CENTER

The Veterans Employment and Workforce Specialist group at the Santa Ana W/O/R/K Center are committed to meeting or exceeding our customers' expectations. We recognize that our customers are our fellow EDD One-Stop Partners and Community Based organizations, our valued clients, both core services and case managed Veterans and, perhaps above all, our most valued partners are our local employers.

Our commitment to providing an outstanding level of service to our customers is the guiding principle that drives our Veterans program in Santa Ana. To realize this commitment and to accom-

plish our most ambitious goals we have recognized that anytime we can bring job seekers and employers together we have created an opportunity for success.

Our goal is to host an employment opportunities event at least once a quarter. This has been a long standing tradition at the Santa Ana W/O/R/K Center. The recent addition of new Veterans Staff has re-invigorated this program and re-affirmed this commitment.

Some of our most recent Veterans Employment Opportunities Events have included: the "Veteran Employment Opportunity Event" in July, 2005. This was an event designed to bring job seekers and employers together in a venue that recognized the special service and contribution to community and Country of our U.S. Military Veterans.

Another special employment event was employer recruitment for White Cap Construction Supply. The Veterans Staff took the lead on this event and brought to bear our special talents, skills and resources on promoting this event to job seekers throughout Orange County, with a special focus on our Veteran clients. As a result of the special efforts and hard work of the entire team at the Santa Ana W/O/R/K Center we were able to exceed our employer's expectations. White Cap was able to meet their employment requirements and fill their openings with the highly skilled and qualified pool of job applicants from the Santa Ana W/O/R/K Center.

Our current event and perhaps most ambitious to date was the "Spring into a New Career" event scheduled for March 16, 2006. For this great

event we have reached out to our One-Stop partners as never before. We worked in partnership with the highly skilled and qualified WIA staff at the W/O/R/K Center in a fashion that I believe will be a template for future successful events. Pooling resources, talent, skills, knowledge, and experiences in an invigorating team effort has enabled us to meet a need of our local employers and recruit a record number of employers, as well as cast a much wider net and broaden our out-reach efforts that allows us to reach a much deeper pool of job seekers and applicants, both locally and through out the broader Orange County Labor market.

The spirit of partnership, of shared efforts and success, is alive and thriving at the Santa Ana W/O/R/K Center allowing us to meet or exceed our customer's expectations.

Legislative Update

The World is Flat... and so is Workforce Development Funding

BY ROB CLAUDIO
STATE LEGISLATIVE CHAIRPERSON

As the current administration is caught up in answering questions about FEMA's performance during national disasters and U.S. Port management controversies, the workforce development programs that are administered through the Employment Development Department (EDD) and its Partners, continue to hum along producing day-to-day success with a quiet audience in attendance.

Although these stories are shared with elected officials, the national spotlight continues to shift towards front page news stories that have relegated noteworthy workforce

news items to a minimum. The talk of cuts to all programs continues to be the buzz around Washington D.C., with estimates as varied as the elected official you speak to from either the Democratic or Republican Party. Nobody seems to know exact numbers, other than there are less numbers to contend with. In California, preparations for more cuts are being met with apprehension as workforce development programs continue the downward spiral with projected lackluster budgets. Just when most programs felt they had things under control in living within their minimal means, they are thrown another

curveball that takes the wind out of the just re-formatted sails. Having a skilled and trained workforce is usually the foundation for economic vitality among our communities throughout the country. However, that foundation is being set with such minimum funding, that it compromises many aspects of economic development. Other national associations are already targeting their elected officials by having their members start making visits to their congressional delegations and pointing out the significantly lower number of constituents that will be able to partake in training programs as a result of reduced funding. I expect the International Association of Workforce Professionals

(IAWP) will follow suit shortly, as most elected officials dislike the idea of their constituency being under served and under prepared for the new economy. In the mean time, take note of the political front page stories and get ready to produce some of your own. Your elected officials will have to hear it in various formats in all shapes and sizes that our workforce development programs are critical to the economic development of our communities within our state and throughout our country. Without workforce development programs we will be producing a sub-standard workforce that will be playing catch-up with the India's and China's of the world.

President

Continued from page 1

when all family members get together, just like Christmas in the West. All people living away from home go back, becoming the busiest time for transportation systems for about half a month from the Spring Festival. Airports, railway stations and long-distance bus stations are crowded with home returnees.

Passover (Hebrew; פסח; transliterated as *pesach* or *pesah*): is a Jewish holiday beginning on the fifteenth day of *Nisan* which commemorates the *Exodus* and freedom

of the Israelites from *Ancient Egypt*. Passover marks the "birth" of the Jewish nation, as the Jews were freed from being slaves of *Pharaoh* and allowed to become servants of God.

Easter is a time of spring-time festivals. In Christian countries Easter is celebrated as the religious holiday commemorating the resurrection of Jesus Christ, the son of God.

Whatever you do this spring I wish you the best of everything as we continue to "Strive for Excellence Today and Prepare for Tomorrow."

MOVING?

Be sure to let the California Chapter Office know when you move. If we do not have your correct address, the CAL-LIOPE is returned to the Chapter Office. EACH RETURNED CAL-LIOPE COSTS 75¢. THIS IS NOT THE MOST EFFECTIVE USE OF YOUR DUES MONEYS. Send your change of address information to: Membership Coordinator, Jan Cedano, 10523 Moorpark St., Spring Valley, CA 91978

Friends Remembered

INFORMATION FROM NANCY
UPCHURCH, IDAHO CHAPTER

Haakon A. Haugness, age 87, passed away on March 6, 2006 in Boise, Idaho. Many of you will not remember Haug unless you have been a member of the association for many years or attended an International Conference. Haug rarely missed an International conference either before he was the International President or after his term in office. He and his wife Dorothy were regular attendees.

Haugy Haugness had seven sisters. He served in the Signal Corps and Artillery in World War II reaching the rank of Second Lieutenant. After a medical discharge he joined the Idaho Department of

Employment rising to the position of Chief of Programs. During his term as International President he visited both foreign and United States chapters to further the objectives of employment security worldwide. After his retirement from Idaho he worked for the Department of Labor in the Philadelphia office.

Haugy is survived by his wife Dorothy and his son, Larry, Larry's family, two sisters and countless other relatives and friends. He will be remembered by all for his love of outdoor activities, traveling and bowling and by IAWP for his lifelong support of the association and employment security programs.

Education Corner

BY JEAN BERRY
STATE EDUCATION CHAIRPERSON

Recently, we have attempted to provide Certificates of Completion to those who have attended training sessions hosted by our various local chapters. A standard sign-in form has been developed and distributed to all District Directors and local chapter presidents. Every effort has been made to spell attendees names accurately; however, some mistakes were made. If, you have received a certificate and your name was misspelled, please contact me directly at berrYGemini@aol.com; send the correct information for your certificate along with your address and a corrected certificate will be mailed to you.

Training

District III hosted the following training:

- **DIPM I Leadership Training** – Kevin Haygood, Southern Area Administrator and Manju Gera, DIPM II Manager were the presenters.

- **March 25, 2006 Excellence** – “Strategies to help you achieve your personal and professional life goals.” Robert (Rob) Claudio, Orange County EDA, presenter.

- **April 18, 2006 Save for Your Retirement** – An expert from the Savings Plus Program will explain the State’s Deferred Compensation Programs (401K and 457); how to transfer leave credits to deferred compensa-

tion when you retire; how to use your deferred compensation to buy up to five or more years of service credit; how to financially prepare for retirement; asset allocation and much more. Location: EDD, 1405 S. Broadway, Los Angeles, CA. Please send an e-mail to Sheila Mitchell at SMitchel@edd.ca.gov or call 213-744-2297 to reserve your seat.

IAWP Library

The following books are available either through your District Director or the IAWP Executive Office:

- **Management/Supervision – 1001 Ways to Energize Employees** by Bob Nelson

A practical handbook chock full of ideas to increase involvement and enthusiasm – the key to any organization’s success. Weaving together case examples, suggestions and quotes from hundreds of America’s most energized businesses leaders. Whether you manage a department, oversee a division or lead an agency, there’s an essential principle to follow that’s too often overlooked. What most motivates the people who work for you is recognition.

- **1001 Ways to Reward Employees** by Bob Nelson

This book should be required reading for management and those who aspire to promote to this level. This author presents a compelling case of recognition and posi-

tive reinforcement in management practice. He shows that coercion is no longer an option. This book examines ways and means used by corporations and/or agencies to recognize employees. “...It is an excellent manager who systematically makes the effort simply to thank employees for a job well done, let alone something more innovative to recognize accomplishments.”

All Staff

The majority of our work consists of utilizing the telephone. The following book is an excellent tool in improving our telephone communication skills.

- **Beyond Hello** by Jeanne Davis

This book’s tone is conversational, allowing readers to focus on painting a positive self-portrait. It includes exercises, stories and examples of how attitude, telephone etiquette, communication styles and listening skills impact the bottom line. Each chapter offers value-added tips to help improve rapport-building skills, enhance customer interaction and strengthen relationships through excellent customer service. This comprehensive and well written tutorial will help you improve every telephone interaction you have with your valued customers.

Note: We will attempt to provide you with at least one book review in each issue of the Cal-Liope.

DIPM Training Hosted by District III

BY VERLETTA MOELLER,
INTERNATIONAL DISTRICT XV
DIRECTOR

District III hosted Leadership Training for the Disability Insurance Program Manager (DIPM) I exam at the Long Beach Disability Insurance (DI) Office on February 1, 2006. Kevin Haygood, Southern Area DI Regional Administrator and Manu Gera, San Gabriel Valley DI Office Manager were the presenters.

Thirty-nine attendees received information on writing the Promotional Readiness Report (PRR), tips for Oral Presentations, Leadership Behaviors, the Interview Process, and their Role as a Leader.

Some of the attendees shared their thoughts about the training. Jesus M. Mejia-Gaytan stated, “It is inspiring to see management interested in the development/promotion of other staff. I had participated in a prior exam and was successful. I had two successful interviews and was actually hired, but the offer had to be withdrawn due to lack of budget. For this reason, I became disappointed and did not take the exam the

last two times it was offered. Because of this training, I now feel more confident about the exam process, and more important, I have a better idea how to prepare/write the PRR. Thank you again to all of you for taking your personal time to share your thoughts and experience.”

Manik Jayawardena stated, “I would strongly recommend attending Leadership Training to those individuals interested in upward mobility. The presentation was very thorough and gave you insight to evaluate yourself in preparation for the exam process. Thanks-Jay.”

Robert Hammond stated, “Before attending the training, I wasn’t sure that I wanted to go into management. The facilitators provided an excellent overview of the responsibilities of EDD managers and how to prepare for the exam. I look forward to the process and hope to move into greater levels of service and responsibility with the department.”

Sonya Elizalde stated, “I really enjoyed the training and found it very helpful and informative. This will be my

first time going through the process and I was very uneasy, but my fears/questions were all answered and I look forward to pursuing my goal of becoming a DIPM I...thanks again.”

Rachel Avila stated, “I would like to thank all of you who made it possible for me to attend such an informative seminar. I left last night with a better idea and more positive feeling about myself and what I can expect by just putting more than 100% of myself into what can be a ‘Positive Career Move.’ If nothing else, I got to see the faces of who will be EDD’s future managers. I vision myself as one of those faces.”

Lillian Aguirre stated, “I was highly recommended to go this training. The information was explained thoroughly and with character. Though it was late, everyone was awake and attentive. I went away with lots of information. It was worth the trip from Riverside to Long Beach.”

Antoinette Weatherspoon stated, “I really enjoyed the training. I felt it was very

See DIPM on page 8



Annual Educational Conference



**“Striving for Excellence Today
Preparing for Tomorrow”**

May 19 and 20, 2006

Thurs., May 18, 6 p.m.	Early Bird Networking
Fri., May 19, 8 a.m.	Dennis Petrie, Deputy Director Workforce Services Branch
	Dr. Alan Davidson Davidson Consulting
	Cecilia Huggins, Crime Prevention Specialist, Ontario Police Department
	Friday Awards Luncheon
Fri., afternoon	Adrienne Hymes presents “Dream Catchers”
	Mauricio Leiva, Chief, Monitor Advocates Office
	HRSD – New Exam Process
Fri., evening	Candidates Reception
Sat., May 20, 8 a.m.	Breakfast with EDD Deputy Directors Panel plus IAWP California Chapter Election & Installation of Officers.
Sat., May 20, 12 noon	Closing

ONTARIO HILTON

700 North Haven Avenue, Ontario, CA 91764

Room Reservations: Call (800) 445-8667 and request for IAWP \$84 room rate; Free hotel shuttle (909) 980-0400.

Call by April 12, 2006 to receive conference room rate

Registration

Complete and return this registration form (one form per person) with your check (payable to IAWP) to:

Sheila Mitchell
IAWP State Educational Conference & Convention
c/o EDD, 1405 S. Broadway
Los Angeles, CA 90015

- Full Registration, \$55 Retiree, \$35
 Early Bird, \$15 Friday Only, \$40
 Saturday Only, \$25

Name _____

Address _____

City _____ State _____ Zip _____

Phone (Daytime) _____ (Evening) _____

Email _____

Chapter _____

Phone _____ Amount Enclosed \$ _____

Please indicate choice of lunch plate for
Friday’s Awards Luncheon: Chicken Vegetarian

Questions? Call Audrey Baker at (818) 833-9511

District III Training for 2006

BY SHEILA MITCHELL
PRESIDENT LOS ANGELES CHAPTER

District III would like to wish all members a Happy New Year and welcome you to a brand new experience with the International Association of Workforce Professionals (IAWP). We ended last year with a bang, a spirit of good will and generosity to others who experienced difficulties in the year 2005. In 2006 we plan to open and expand the horizons of your mind by provid-

ing educational tools to help you meet and exceed your career objectives and services you provide to the community.

District III will be offering mini video training sessions during lunch and after work to all IAWP members who wish to build and enhance their career. Below are the anticipated training sessions. The training facilitators will

See District III on page 8

Goings On Around the State

Los Tres Condados Recent Activities Includes Fundraiser

BY REBECCA NAVARRO
PRESIDENT LOS TRES CONDADOS

We have been busy in the month of February with our food fundraisers. I held a luncheon Burrito fundraiser on Valentines Day, February 14th, 2006, at the Oxnard parole office which consisted of a jumbo Chile Colorado Burrito, a drink and chips and another was held on the same day at the Oxnard Job Service Office lunch room by Mary Navarro-Aldana assisted by Juanita Ferrer. They served 24 Tortas - a hot sandwich with pork or chicken, lettuce, tomato, avocado, beans, chips and a soft drink that was very delicious! All proceeds from

both fundraisers will be going to the 2006 March of Dimes.

On Wednesday March 29, 2006, we held a luncheon meeting on Financial Planning at the Oxnard Job & Career Office from 12 noon to 1:00 p.m. with lunch provided. The meeting was arranged and scheduled by Candida Lucy, Job Service Program Manager and IAWP member. The meeting presentation was made by our new IAWP member, Angel F. Banuelos who is a Financial Advisor; his topic was Financial Planning. Attendees heard "How Money Works - Are You A Saver Or A Spender", and learned how to become a smart investor and

the rules of the game, found out about the many facets of saving money, which included tapping into free money! Also, that through education, you can make smarter choices which lead to life lasting solutions. As anticipated over from thirty members attended.

We are in the process of selling tickets for a camera fundraiser that will be raffled off at the installation of new officers at the June 2006 chapter meeting.

For information on any of the coming events please contact Becky Navarro at (805) 382-8621 or (805) 382-8151 x223.

Revlon Run/Walk Fundraiser Sponsored by Puerto del Sol

BY OLGA BRIGGS, PUERTO DEL SOL

On March 3, 2006 the Puerto del Sol chapter of IAWP in coalition with Carla Reed-Johnson from the San Diego Adjudication Center held a MachoNacho/Tostada fundraiser at the San Diego PAC. The fundraiser was a huge success and they were able to raise a tremendous \$223.

The efforts were used to help raise money for the Revlon Run/Walk, a yearly fundraiser held every Mother's Day weekend in hopes of finding a cure for Breast and Women's cancers. Revlon donates all monies raised (100%) toward the fight.

Special thanks go to Puerto del Sol chapter of IAWP for sponsoring 100% of the funds, Carla Reed-Johnson the main sponsor, who recently lost her mother to breast cancer. Rachel Herrera, Blanca Avila, Armando Rodriguez, Norma Vazquez and Olga Briggs helped put the fundraiser together. It is

through mentioning the cause, bringing more awareness to the organization and fundraisers like these that (breast cancer) will one day be a memory like polio.

Thank you very much for your support!

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Upcoming Events Planned for Puerto del Sol

BY PHILIP DWYER
PRESIDENT PUERTO DEL SOL

The Puerto del Sol Chapter is planning an evening of Awards to honor the great workers of the Employment Development Department who are also members of IAWP. This event will be held on April 5, 2006 at the Sizzler restaurant. Honorees include employees of the Disability, Unemployment Insurance and Job Service branches of the Department.

On June 3 the chapter will be having our annual picnic which is our biggest event of the year. We will be having a Hawaiian theme with entertainment provided by dancers. Please mark your

calendars and anyone that would like to attend is welcome. We will have games for the children and a feast to be had by all.

If you are interested in becoming an officer of the chapter or volunteering to be chair of a committee, please let one of the current officers know so we can help you decide which of the offices would be best for your skills. Elections are coming soon and I know I have enjoyed being a chapter officer the last three years. It is a fun and worthwhile experience. The current officers are Phil Dwyer, Monica Gutierrez, Jan Cedano, Edna Deringer, and Norma Vazquez. Cheryl Sproles has served as Education Chair and Bernice Jenkins is the Veterans Chair. Alex Araujo is our one and only Picnic Chair.

I encourage you to attend any and all of the chapter events. If you have ideas for future events, please let one of the officers know.

"857" Sets the Stage With the Balloons! The Balloons!

BY MARINA ROJAS, UNIT MANAGER

There was "magic" in the air on February 24, 2006 as the staff at the Southern California (So Cal) Authorization Center got ready to attend the International Association of Workforce Professionals (IAWP) Inland Empire Sub-Chapter's 2005 Awards Dinner.

The excitement had started at So Cal in late January when it was announced that there were 36 different award nominations for the staff's individual and/or group efforts for workplace excellence. Rallying around the IAWP's goal of the recognition of people of distinction 23 people attended the dinner to cheer on the So Cal nominees.

Those in attendance included: Karen Mills, Mel Dixon and his wife Suzette, Sylvia Barrera and her husband

Mario, Joan Preston, Maria H-Wallace, Dana Primavera and her husband Richard, Lydia Artz, Teodora Feather, Eva Culbreath, Tina Ghazarian and her husband Victor, Jayne Reid, Ed Rahwles and his daughter Sarah, Roseanne Ramos, Marina Rojas and her husband Rafael, Mamadou Diallo, Paul Garcia, Susan VanVoorhis, and SoCal Office Manager, Kim Bui.

So Cal had decided to celebrate in style, so brightly colored big balloons marked the tables with "857" for all to see that SoCal was ready to celebrate! The Hilton banquet room was decorated for this 'magical' affair with top hats and just a hint of enchantment.

There was a good mix of old friends and new chatting away, and having a great time.

Everyone remarked about how the dinners were outstanding, from the salad to the dessert. The keynote speaker, Joe Baca Jr., delivered a thought provoking presentation that was appreciated.

After the presentation the awards presentations began, and time after time, So Cal staff went up to accept their honors, along with their distinguished colleagues from Employment Tax, Disability Insurance, Job Service and the other Unemployment Insurance offices. We were all extremely proud of those receiving these nominations, and encouraged to know that those who received the awards were reminded of their valuable contribution to the Department's accomplishments!



Orange Empire Veterans Award winners



Peora Williams, Anjetta Venters-Bowles, Kevin Heygood, Mario Trigueros, Jean Pham, Edith Ramirez, and Jill Kimble.



Deborah Bronow, Maritza McFeeters (winner), and Ellen Desiano.



Mai-Ping Jhern displays her Employee Performance Award for her work as UI Schedule Coordinator.

Orange Empire Hosts Awards Dinner

BY NANETTE BOWMAN

On March 10, 2006, Orange Empire celebrated their annual awards program at the Embassy Suites in Anaheim. In spite of the threat of rain and chilly wind, 79 guests attended the program.

Priscilla Smith, First Vice President of the Orange Empire, presided over the program. President Jorge Perez was out of the country attending a family celebration. Priscilla welcomed the guests, introduced the Orange Empire Board, and turned the program over to emcees Judy Haugen, Howard Lavoot, and Mario Trigueros. John Cook led the pledge of allegiance. Second Vice President Jean Stringer sold \$304 worth of raffle tickets for a 4 X 4 drawing. The pot was split by Orange Empire, Robert Camarillo, Rob Claudio, and Nan Bowman. Additional drawings for boxes of See's candy went to John Cook, Mary Esther Chavarela, and Edith Ramirez. Treasurer Carol Gaves handled registration assisted by Jeanne Wallace. Steve Drabek and Maria Chuayuso arrived early to help the team set up the room by unpacking the awards, setting out programs, assembling certificate folders, etc. Keynote speaker for the evening was Deborah Bronow, Deputy Director, Unemployment Insurance Branch. Fol-

lowing her presentation the Chapter surprised her by presenting her with the Administrator Award. The emcees thanked EDD Executive staff for attending and for their support: Anjetta Venters-Bowles, DI Division Chief; Administrators Bob Fisher, Jose Gutierrez, Robert Claudio, Kevin Heygood, and Peora Williams; and Managers Steve Warren, Manju Gera, Jill Kimble, Teresita Diaz, and Helyn Seale. A special thanks to the San Gabriel Valley Employer Advisory Committee for their continued support.

Awards were presented to:

Award of Merit Group: San Gabriel Valley Management Team: **Paul Ortiz, Robert Camarillo, Susan Lee, Michele Tristan, Graciela Vargas and Cecilia Youn**

Award of Merit Individual: **Judy Haugen**

Administrator Award: **Deborah Bronow**

Veteran Services Individual: **Kathy Kral**

Veteran Services Group: **Kay Olsen, John Cook, Jack Okada, Ken Ulbrich**

Teamwork Award: Orange County Call Center Management Team, **Debra Anderson, Joe Clarke, Dolores Garcia, Huyen Nguyen, Bert Portillo, Carrie Prowell, Rachel Robles, George**
See Orange Empire on page 5

Goings On Around the State

Silicon Valley Hosted Wide Variety of Activities

Annual Bowl-A-Thon

BY JAMES THOMAS, PRESIDENT
SILICON VALLEY CHAPTER

The International Association of Workforce Professionals hosted the Annual Bowl-A-Thon on January 21, 2006 at the Fremont Cloverleaf Bowl. We had several teams that enjoyed a day of fun, food and many laughs. The teams were from Silicon Valley Chapter, East Bay Chapter, and San Francisco Chapter. The Chapters were competing for first place. The first place winners would receive a trophy and money toward their favorite charity. The bowling began with pins flying and cheers of victory within each teams grasp. You could feel the intensity as the bowlers approached the lanes. Everyone was anticipating the strike or eagerly waiting the opportunity to finish it off with the spare. The scorekeeper went from lane to lane tallying the scores to announce the winner at the end of the games. The victory and trophy went to the Silicon Valley Chapter.

We also had the pleasure of having a special guest, Kanchanal C. Champaneria from Zanzibar, Tanzania. He is the father of Vinay Champaneria and joined in the fun. We were honored that he joined our festivities and was a team player. It was his first time bowling but he handled it like

a champion. He was throwing strikes and picking up spares with ease. There were those of us trying to pick up his technique.

Children's Book Drive



Silicon Valley collects and donates books in Sister-City project.

BY JAMES THOMAS, PRESIDENT
SILICON VALLEY CHAPTER

The Silicon Valley Chapter of the International Association of Workforce Professionals (IAWP) has joined forces with the Neighbors Abroad to sponsor a Children's Book Drive. James Thomas, President of Silicon Valley Chapter, and Joni Reid, President of Neighbors, wanted to help the unfortunate. Neighbors Abroad is a member of Sister Cities International. Neighbors Abroad represents Palto Alto and five Sister Cities: Albi in France, Enchede in the Netherlands, Linkoping in Sweden, Oaxaca in Mexico and Palo in the Philippines.

IAWP is collecting books for the library in the Philippines. The book collection was running from January 30 thru February 10, 2006. The books are for children ages three through the 12th grade. We hope our donation to the library provides educational opportunities to growing minds.

Christmas Party of the Century

BY JAMES THOMAS, PRESIDENT
SILICON VALLEY CHAPTER

The party was sponsored by the Silicon Valley chapter of the International Association of Workforce Professionals in conjunction with the San Jose Workforce Investment Network and a host of others. The event was held on December 2, 2005 at the Three Flames Restaurant in San Jose, CA. The celebration housed all branches of the State Employment Development Department employees and their guests. Everyone was dressed to impress and ready to celebrate the holiday. The restaurant was filled with good food, DJ music, dancing and door prizes. The holiday spirits started with holiday singing followed by great dining. The music started and the dance floor became the ballroom. We danced the electric slide to hip-hop. It was a night for the glamorous people and they were all present.

Call Center

Continued from page 1

easier for evacuees to sign up for unemployment. No matter where they are jobless Louisiana residents can call (800) 818-7811 to file a claim. The California Employment Development Department will help process some claims at its Sacramento Call Center, which may cause a slight delay for Californians seeking benefits."

Throughout September, the Sacto PCC answered calls from thousands of survivors of Hurricanes Katrina and Rita and filed claims using the Interstate system and the LDOL Web site. By October 3, the LDOL Web site was adapted to accept Rita claims, and Sacto PCC staff again changed claim filing methods.

With the Louisiana help line swamped, customers began calling the claim filing number to get information, only to learn that the Sacto PCC staff had only a limited amount of information to share. This became a major concern for the customer service-oriented Sacto PCC staff members who are accustomed to resolving claim problems for their customers. Now they simply did not have the capability to resolve claims for their Louisiana customers, many of whom had lost not only their livelihood but everything they owned.

Fortunately, the Sacto PCC staff were soon able to overcome this obstacle. On October 10, two representatives of the Louisiana Department of Labor arrived at the Sacramento Call Center. In partnership with Information Technology Branch (ITB), they provided the Sacto PCC with direct access to their mainframe environment. Once again, the Sacto PCC staff learned new skills – this time learning to navigate the Louisiana system and provide further services to Louisiana claimants. The Sacto PCC became a Louisiana virtual call center: able to file, problem solve and pay claims.

Forced from their homes by Katrina and Rita, many of the Louisiana customers had not been paid because of address difficulties. In October, Sacto PCC handled thousands of calls and filed thou-

sands of claims, correcting addresses and bringing payments up to date.

As December approached another major change in operations was implemented. Hurricane Katrina and Rita claimants had been excused from weekly reporting requirements for the first 12 weeks after the hurricanes, but going into December, reporting requirements were reinstated. Sacto PCC staff brought addresses and PIN numbers up to date, took weekly certifications over the phone, and instructed claimants how to certify each week through Louisiana's Easy Call system.

At the end of December, Sacto PCC's service as a Louisiana virtual call center came to an end and the staff turned their attention back to the needs of their California customers. California's Employment Development Department and Louisiana's Department of Labor had pioneered a partnership and sharing of systems and information that proved that sister agencies can work as one to serve their customers. Members of the Sacto PCC staff demonstrated their versatility and adaptability by learning Louisiana's system and applying their customer service skills.

On a personal level, the staff of the Sacto PCC came to know firsthand the difficulties the hurricane survivors faced. Most had no homes or jobs to return to after the hurricanes hit. The Sacto PCC was their only link to unemployment benefits and in many cases the only government agency they could access. We were privileged to be able to directly assist people with unimaginable need and to work in partnership with our sister agency, the Louisiana Department of Labor.

It is important to note that the Sacto PCC would not have been able to perform as they did without the support, flexibility and dedication of countless other entities, not only within the UI Branch, but also the staff of the Administration Branch, IT Branch, Tax Branch, the Directorate and the Labor and Workforce Development Agency.

A Must Training for New and Mature Employees

SPONSORED BY LOS ANGELES, CABRILLO DEL RIO, LOS COMPADRES AND SAN GABRIEL VALLEY CHAPTERS

This training is for people who are not yet participants and those who are currently participating.

An expert from the Savings Plus Program will explain:

- The State's Deferred Compensation Program (401K and 457).

- How to transfer leave credits to deferred compensation when you retire.

- How to use your deferred compensation to buy up to five more years of service credit.

- How to financially prepare for retirement.

- Asset Allocation and much more.

Tuesday, April 18, 2006
5:30 to 8 p.m.

EDD

1405 S. Broadway
Los Angeles, CA

To enroll: Send an email to Sheila Mitchell at SMitchel1@edd.ca.gov or call (213) 744-2297 to reserve. The training is free to members; non-members will pay \$10 to help cover the cost of food. Free secure parking available.

Orange Empire

Continued from page 4

Rodriguez, Tuyet Tran, Veronica Urias, and Catherine Valles

Retiree of the Year: Kathleen Trimble

Specialized Customer Services Group: Lauren Diaz and Rebeca Wallace

Specialized Customer Services Individual: Jardane Castles

Employee Performance Awards

Disability Insurance: Edith Ramirez

Job Service: Daniel Ko

Management UI: Ellen Desiano



Lorena Fernandez (nominator) and Lori Everson (winner)

Management JS: Geraldine Kennedy

Unemployment Determinations: Steve Drabek

Unemployment Adjustments: Maria Briones



Judy Haugen, Camelia Huerta, and Rob Claudio

Unemployment Overpayments: Maritza McFeeters

Unemployment Schedule Coordinator: Mei-Ping Jhern

Tax Branch: Lori Everson



STATE EDUCATIONAL CONFERENCE

May 18-20, 2006

Hilton Hotel, Ontario, California

BE THERE!

California Chapter IAWP By-Laws Revised

BY SUE WOODBURN
BY-LAWS AND OPERATING PROCEDURES CHAIRPERSON

The By-Laws and Operating Procedures Committee completed a long term project of making numerous changes to the California Chapter By-Laws which were approved by the Executive Board but must be published for the chapter membership prior to our State Conference and Convention. Please review the By-Laws presented below.

ARTICLE I – NAME AND OBJECTIVES

Section 1. Name

The Chapter shall be known as the “California Chapter, International Association of Workforce Professionals” (IAWP).

Section 2. Objectives

- a. To enhance the individual competence, knowledge and proficiency of members engaged in all occupations in the field of employment security, training and related programs.
- b. To provide a forum for the exchange of information.
- c. To support administrators in carrying out programs and to assist in the continued improvement of the administration of programs and services.
- d. To promote public and legislative awareness of the proficient and professional services provided by the personnel of the programs.
- e. To provide information to members on proposed legislation and policy matters affecting these programs.
- f. To foster a close working relationship with organizations that have common concerns regarding the improvement of employment security, training and related programs.
- g. To contribute toward the advancement of peace, goodwill and international understanding through fellowship among persons engaged in these programs.

ARTICLE II – MEMBERSHIP

Section 1. Qualifications

IAWP membership shall be open to any person interested in the purposes of the organization and who has paid the required annual membership dues.

Section 2. Classes

- a. There shall be two classes of members: Chapter Affiliated and Chapter Unaffiliated.
- b. The California Chapter Board of Directors may establish subcategories for all classes of membership.
- c. The definition of the two (2) classes is set forth in the California Chapter Operating Procedures.

Section 3. Membership

- a. Membership in the California Chapter are active Chapter Affiliate members.
- b. Membership will also include California Life and Retired members.

Section 4. Membership Eligibility

All members of Local Chapters shall be members of the California Chapter. Local Chapters shall not exclude any person eligible for membership in the California Chapter.

Section 5. Meeting of Members

During an Administrative Year, a minimum of one meeting of the members of the California Chapter, designated as the annual meeting of the members and titled Annual State Convention, shall be conducted.

Section 6. Members Rights

The right to vote, make motions, second motions, place names in nomination, hold office, be nominated for office and/or chair one or more Standing Committees, is confined to members and those retirees who pay full membership dues. The California Chapter Board of Directors may establish qualifications for certain offices.

Section 7. Dues

The California Chapter Board of Directors shall determine the membership dues, rights and privileges for each class and subcategory of membership, and such dues, rights and privileges shall be established in the California Chapter Operating Procedures.

ARTICLE III – CALIFORNIA CHAPTER OFFICERS

Section 1. Officers

The officers of the California Chapter shall be the President, First Vice President, Second Vice President, Membership Coordinator, Treasurer, Secretary, Immediate Past President and the District Directors.

Section 2. Terms of Office

The term of each office shall be for one (1) year beginning with the Administrative Year or until a successor takes office.

Section 3. Elections/Appointments

- a. The President, First Vice President, Second Vice President, Treasurer, and Membership Coordinator shall be elected by the members at the Annual State Convention.
- b. District Directors are elected by caucus of those district members in attendance at the Annual State Convention and are installed upon election.
- c. The Immediate Past President assumes that position upon the assumption of office by the new California Chapter President.
- d. The Secretary is appointed by the President.

Section 4. Duties of Officers

The duties of the officers shall be set forth in the California Chapter Operating Procedures.

ARTICLE IV – DISTRICTS

Section 1. Districts

The Annual State Convention shall define the Districts of the California Chapter providing there are both an equitable geographic and membership distribution. Each District shall remain in effect for not less than one Administrative Year or until a subsequent convention changes the Districts.

ARTICLE V – CALIFORNIA CHAPTER BOARD OF DIRECTORS

Section 1. Responsibility and Authority

A California Chapter Board of Directors is hereby created which shall be responsible for governing the affairs of the California Chapter between Annual State Conventions. Responsibilities and authority shall be established in the California Chapter Operating Procedures.

Section 2. Composition

The California Chapter Board of Directors shall consist of the Chapter Officers, the accredited representatives of each Local Chapter, chairpersons of the Standing Committees, the chairperson of the Karl E. Bybee Education Foundation Board and the International District XV Director.

ARTICLE VI – LOCAL CHAPTERS

Section 1. Definition

A Local Chapter is an organization of members of the California Chapter covering a prescribed geographical area.

Section 2. Establishment

The California Chapter Board of Directors has the authority to issue charters for new Local Chapters. The process for this is described in the California Chapter Operating Procedures.

Section 3. Purpose

The purpose of the Local Chapter is to provide services to Local Chapter members that are consistent with California Chapter objectives.

Section 4. Revocation

The charter of any Local Chapter may be revoked only by the membership at the Annual State Convention by a three-fourths (3/4) vote of the members voting.

ARTICLE VII – DUES

Section 1. Dues

The California Chapter Board of Directors will determine the dues structure for each class on an annual basis.

Section 2. Distribution

Semi-annually, the California Chapter Board of Directors shall determine the amount of dues to be distributed to each Local Chapter.

ARTICLE VIII – COMMITTEES

Section 1. Standing Committees

The following shall be the Standing Committees of the California Chapter:

- a. Annual Convention/ Conference
- b. Awards
- c. Chapter Activities
- d. Annual Convention Site
- e. Education
- f. Finance
- g. Legislative
- h. Membership
- i. Nominations

- j. Retirees
- k. Specialized Customer Services Workforce Development
- l. Service to Veterans
- m. Executive Office
- n. Bylaws and Operating Procedures
- o. Past Presidents Association

Section 2. Ad Hoc Committees

The California Chapter President may form, with the approval of the California Chapter Board of Directors, ad hoc committees to address special needs and programs.

Section 3. Duties

The composition and duties of the Standing Committees will be set forth in the California Chapter Operating Procedures.

ARTICLE IX – PUBLICATIONS

Section 1. Official Publication

There shall be an official California IAWP Chapter publication devoted to expressing the special needs, interests and programs of the members.

ARTICLE X – CALIFORNIA PAST PRESIDENTS ASSOCIATION

Section 1. California Past Presidents Association

The California Past Presidents Association is recognized as a functioning society of the California Chapter.

ARTICLE XI – EDUCATIONAL FUNDS

Section 1. Establishment

There shall be two education funds: the Karl E. Bybee Education Foundation Fund and the Education Fund.

Section 2. Purpose and Objectives

a. The Karl E. Bybee Education Foundation Fund exists to provide financial resource resources to be utilized to enhance the professional development of the members of the California Chapter. The rules of the Karl E. Bybee Education Foundation Fund are subject to review by the California Chapter Board of Directors and California Chapter members in Convention.

b. The Education Fund is established to provide educational materials and programs for the benefit of the membership.

Section 3. Karl E. Bybee Education Foundation Fund

a. Funding

(1) A levy of two percent (2%) of the annual membership dues based on the total amount of dues received during the prior calendar year less membership fees paid to the International Association, dues paid or owing the Local Chapters and the expenses of payroll deduction.

(2) Requires that a minimum balance of account shall be maintained at not less than twenty five thousand dollars (\$25,000).

Section 4. Education Fund

a. Funding

(1) \$1 per member as of June 30 shall be set aside for the Education Fund.

(2) A ceiling shall be placed on the Education Fund at \$5,000. Any monies held for the Education Fund at the end of the Administrative Year which are in excess of the \$5,000. shall be budgeted to the Reserve Fund.

b. Purpose of Fund

The Education Fund is established to provide educational materials and programs for the benefits of the membership.

ARTICLE XII – EDUCATIONAL CONFERENCES

Section 1. Annual Convention and District Educational Conferences

The Annual State Convention and District Educational Conferences shall be held in the Administrative Year as determined by the California Chapter Operating Procedures.

Section 2. Special Conventions

Special conventions may be called by a two-thirds (2/3) vote of the California Chapter Board of Directors or by a written petition to the California Chapter President from at least twenty-five (25) members representing not less than two Local Chapters.

Section 3. International Education Conference

a. The annual International Educational Conference is established by the International Board of Directors.

b. The California Chapter is entitled to the number of delegates to attend the International conference based on the total California Chapter membership.

ARTICLE XIII – INTERNATIONAL DISTRICT XV DIRECTOR AND INTERNATIONAL DISTRICT XV DIRECTOR ELECT

Section 1. Term of Office

a. The International District XV Director Elect is elected by the California Chapter members at the Annual State Convention.

b. The International District XV Director Elect automatically succeeds to the office of International District XV Director.

c. The International District XV Director Elect's term of office is for one (1) year, which begins at the start of the new Administrative Year following his/her election.

ARTICLE XIV – PROXIES

Section 1. Proxy Voting

Voting by proxy at conventions, meetings and caucuses of the California Chapter, the California Chapter Board of Directors and Local Chapters is authorized by these Bylaws.

a. Proxy holders are limited to members of the same Local Chapter of the principal they represent.

b. A proxy shall represent one, single non-proportioned recorded count at convention business and elections, including Local Chapter and District caucuses held therein. Single proxy votes shall be subtracted from the total Local Chapter strength. Remaining votes shall be divided proportionately among the Local Chapter's members present.

ARTICLE XV – FINANCIAL AFFAIRS

Section 1. Annual Budget

The California Chapter Board of Directors must adopt a balanced budget each year.

a. The proposed budget is to be presented at the first California Chapter Board of Directors meeting.

b. If the budget is not adopted, the California Chapter Board of Directors shall adopt a continuing resolution to address expenditures at levels no greater than the preceding Administrative Year.

c. If emergencies arise which requires expenditures beyond that set in the adopted budget or continuing resolution, the California Chapter Board of Directors may, by a two-thirds (2/3) vote, approve the expenditures from the Reserve Fund.

Section 2. Annual Audit

There shall be an annual audit of the California Chapter's financial affairs.

a. There shall be a special committee formed to review the auditor's findings. The committee shall report to the California Chapter Board of Directors significant findings regarding the accuracy, adequacy and effectiveness of the California Chapter's financial practices and procedures.

Section 3. Report

The California Chapter Treasurer shall present a financial statement at the first California Chapter Board of Directors meeting for the Administrative Year ending June 30 and account for income and expenses as of closing of the books for the prior Administrative Year.

ARTICLE XVI – EXECUTIVE OFFICE

Section 1. Executive Office

There shall be an Executive Office established for the California Chapter.

Section 2. Executive Office Manager

a. There shall be a position established entitled "Executive Office Manager".

b. The position shall be filled under the terms of a contract.

c. The California Chapter Executive Office Committee will interview candidates for this position and make recommendations to the California Chapter Board of Directors for hiring authority.

Section 3. Accountability

a. The position of Executive Office Manager shall be subordinate and directly accountable to the California Chapter Executive Office Committee to carry

out the policies and programs of the California Chapter.

b. The Executive Office Committee may delegate some management authority to the California Chapter President.

Section 4. Removal From Office

The Executive Office Committee may recommend to the California Chapter Board of Directors the removal of the Executive Office Manager. The procedures for removal shall be outlined in the California Chapter Operating Procedures.

ARTICLE XVII – DISCIPLINE OF CALIFORNIA CHAPTER OFFICERS

Section 1. Disciplinary Action

Disciplinary action against a California Chapter Officer may be taken for the following reasons:

a. Inexcusable neglect of duty as prescribed in the California Chapter Bylaws or Operating Procedures.

b. Inexcusable violation of the California Chapter Bylaws or Operating Procedures.

c. Failure of good behavior, which is such a nature that it causes discredit to the California Chapter or its members.

Section 2. Charges

a. Charges must be in writing and filed with the California Chapter President. If charges are against the California Chapter President, the Chapter's First Vice President shall act in his/her stead.

b. Upon receipt of the written charges, the California Chapter President shall appoint a committee or independent hearing officer to hold a hearing within 15 days. The hearing shall be closed unless the member charged requests an open hearing.

c. The committee or hearing officer shall report to the California Chapter Board of Directors within 15 days after the hearing. Such report shall include a recommended action.

d. The California Chapter Board of Directors, shall, by three-fourths (3/4) vote, act on the report within 10 days. Action by the California Chapter Board of Directors shall include one of the following with supporting reasons:

- (1) Rejection of the charges.
- (2) Reprimand.
- (3) Suspension from office.
- (4) Removal from office.
- (5) Suspension from privileges of membership.
- (6) Dismissal from the California Chapter.

Section 3. Appeal

a. The member against whom the action was taken may appeal directly to the members sitting in Annual State Convention or a Special Convention held for the purpose of hearing the appeal.

b. The hearing is limited to the following:

- (1) List of charges.
- (2) Report of the committee or hearing officer.
- (3) Previous action of the California Chapter Board of Directors with supporting reasons.

c. A majority of votes cast by the membership in Annual State Convention or a Special Convention shall determine the disposition of the appeal.

ARTICLE XVIII – BYLAWS

Section 1. Supremacy of Bylaws

These Bylaws shall be the governing rules of the California IAWP Chapter subject only to the Articles of Incorporation, the International Bylaws and International Handbook for Administration and Organization.

Section 2. Amendments

The Bylaws may only be amended by a two-thirds (2/3) vote of the membership at the Annual State Convention.

Section 3. Violations

Any acts of the California Chapter Board of Directors, Districts or Local Chapters in violation of these Bylaws are void.

Section 4. Governance

The California Chapter Operating Procedures shall be the official organizational rules, policies and operating procedures to implement these Bylaws.

Section 5. Parliamentary Authority

Robert's Rules of Order, latest edition, is the parliamentary authority governing proceedings in meetings and conventions of the California Chapter so far as they are not in conflict with these Bylaws and adopted rules.

Nominations Open for State Offices

USE THE FORM IN THIS ISSUE TO NOMINATE CANDIDATES FOR STATE OFFICES

NOMINATION FORM FOR CALIFORNIA CHAPTER IAWP OFFICERS FOR 2006-2007

Nominator:

I hereby nominate: _____

for the California State IAWP office of:

By _____
SIGNATURE OF NOMINEE DATE

NOMINATOR'S CALIFORNIA CHAPTER NAME

Nominee:

I hereby accept the nomination for the office of:

_____ in the California Chapter of IAWP. If elected, I will perform the duties of this office to the best of my abilities. I have notified my supervisor of my nomination, or I will give such notification within 30 days of my nomination.

By _____
SIGNATURE OF NOMINEE DATE

NOMINEE'S CALIFORNIA CHAPTER NAME

If the office to which you have been nominated requires eligibility criteria, please indicate how you meet that criteria on the bottom of this form.

Submit completed form to:

Verletta Moeller
15648 Harvest Avenue
Norwalk, CA 90650
E-Mail: retire2k07@aol.com

Nominate candidates for President, First Vice-President, Second Vice-President, Treasurer, Membership Coordinator, International District XV Representative, California District I, II, III, or IV Representative, or Karl E. Bybee Board Member.

Criteria Met: _____

Conference

Continued from page 1

Luncheon the achievements of IAWP and EDD employees will be recognized.

Friday afternoon Adrienne Hymes will enlighten and entertain you with the presentation "Dream Catcher." Mauricio Leiva, Monitor Advocate, will discuss the role and responsibility of the Monitor Advocate's Office and the Job Service Complaint System/Process, followed by Vince Dominquez, Veterans Program Support Specialist.

Friday evening is Candidates' Night. Conference attendees will have the opportunity to meet and discuss with candidates for state offices their experience and platforms, as well as network with local chapter candidates and exchange ideas regarding their individual chapters.

Saturday, May 20, begins with a group breakfast followed by a panel of EDD Deputy Directors moderated by Rhonda English, IAWP Liaison for EDD and Deputy Director of the Program Review Branch. The Deputies will present updates on the programs in their respective areas of responsibility and will participate in a question and answer session following their presentations.

The conference and convention program concludes with the election and installation of IAWP officers for the administrative year 2006-2007.

This year's conference will be dedicated to Mr. Arnold Hamilton, long time member and supporter of IAWP formerly known as IAPES.

Make your reservation now for this exciting and educational event!

IAWP 93rd International Educational Conference

Louisville, Kentucky • June 18-23, 2006 • Registration Online at www.iawponline.org

Attendee _____ For Name Badge _____
 Chapter Affiliation _____ Organization/Title _____
 Address _____ City _____ State _____ Zip _____
 E-mail _____
 Work Phone _____ Work Fax _____
 Home Phone _____ Home Fax _____
 In case of emergency contact: Name _____
 Work Phone _____ Home Phone _____
 Check all that apply:
 1st Time Attendee Member Chapter President Past Intl. President Speaker Retiree
 Special Needs (Vegetarian, wheelchair access) _____

AIRLINE: Official carrier for the conference is American Airlines • Phone: (800) 433-1790 • Code: 0666AK
HOTEL: Make your hotel reservations with: Hyatt Regency Hotel, Louisville – **Cutoff Date: May 26, 2006**
 Phone: (502) 581-1234; Meeting Group: IAWP; Rates: \$104 (Single, Double, Triple, Quad)

Are you interested in being a workshop facilitator/moderator? Yes No
 If marked "Yes," additional information will be sent to you via e-mail. Please be sure your e-mail address is supplied above.

FULL CONFERENCE REGISTRATION FEE: Full Member: Before May 12, \$325 After May 12, \$375
 Retired Member: Before May 12, \$325 After May 12, \$375
 Non-Member \$455
(Only Full Conference Retired Member package will include the Retiree Luncheon)

PROGRAM ONLY: (Meal tickets not included)
 Entire conference program only \$250 Two day program only \$150 One day program only \$80

INDIVIDUAL EVENT TICKETS: (Must be purchased in advance by May 12, and may only be purchased by an individual who has purchased a full registration.)

Awards Luncheon, \$40 Chapter Night, \$50 Banquet & Ball, \$50
 Retiree Luncheon, \$35 Past International Presidents' Luncheon, \$30
 Please add \$3 to the IAWP scholarship funds

IAPES FOUNDATION ALTERNATIVE: (No credit card payments)

I would like to donate \$250 of the registration fee for the educational portion of the conference. I realize this portion of my registration fee will be tax-deductible for 2005. To take advantage of the tax deduction, I am enclosing two (2) checks; one made payable to the IAPES Foundation for \$250 and the other made payable to MGA Planning Services-IAWP for the balance of my full registration.

TOTAL \$ _____ Payment (Must accompany registration form.)
 MasterCard VISA Amex Discover
 Card Number _____ Exp. Date _____
 Print Name (as on card) _____ Signature _____
 Billing Address (City, State, Zip) _____
 * MGA Planning Services, Inc. will appear on your statement

Make checks payable in US funds to: MGA Planning Services, Inc.-IAWP
 Register by Mail or Fax: MGA Planning Services, Inc.-IAWP
 606 N. Carancahua, Suite 411, Corpus Christi, TX 78476

Fax: (361) 225.4505 Register by E-mail: Download registration form
 Send registration form as an attachment to judyd@mga-inc.com

Questions? Call IAWP/MGA Planning Services, Inc. (361) 225-4500

Use one form per member.

- Registrations without full payment will be returned.
- Prices are US dollars & payment must be made with US funds.
- Conference badges and tickets will be distributed upon arrival and must be displayed for all program and social events.
- All cancellations must be made in writing. Eligible refund requests received before May 12, 2006, (including a \$50 cancellation processing fee) will be processed following the conference. After May 12, 2006, cancellations will be reviewed individually for eligibility of refund. Written emergency documentation by physician, supervisor, and/or other authorized personnel will be required.

IAWP APPLICATION

Annual dues are \$90 for all members except Retirees, which is \$32. If you are a supervisory employee your dues are paid directly to IAWP by EDD. Bargaining Unit 1, 2 and 4 employees receive \$50 of their dues paid directly by EDD. Permanent Intermittent and Permanent employees can send a check for \$40 or have \$3.33 deducted from their pay monthly. All Unit 15 employees may either send a check for \$90 or have \$7.50 deducted from their pay monthly.

IN ORDER TO RECEIVE REIMBURSEMENT, ALL INFORMATION MUST BE COMPLETED

Last _____ First _____ MI _____
 Chapter _____ Recruiter's Name _____
 Address _____ City _____ State _____ Zip _____
 Social Security Number _____ Male Female
 Agency/Office # _____ Date of Birth _____
 Bargaining Unit _____
 Employment Designation [Tax, ES, UI, LMI, DI, etc.] _____

I hereby authorize the State Controller to deduct from my salary and transmit membership dues to the California Chapter of the International Association of Workforce Professionals (IAWP). This authorization will remain in effect until cancelled by IAWP representative, on my authorization.

Signature _____ Date _____

Send to: Membership Coordinator, Jan Cedano
 10523 Moorpark St., Spring Valley, CA 91978

Help Wanted: International Conference Workshop Moderators

BY LIONEL WHITNEY AND GREG KAMBITSCH
 PROGRAM COMMITTEE CO-CHAIRS

As Program Committee Co-Chairs for the annual IAWP 93rd International Educational Conference we are busy completing the program. We need your help! Each workshop requires a moderator to facilitate. No experience is required; a friendly spirit and willingness to help are the main qualifications.

To sign up or to get more information, please contact one of us via e-mail or phone:

• Greg Kambitsch, OH, gregkambitsch@woh.rr.com, (937) 231-3473

• Lionel Whitney, NC lionel.whitney@ncmail.net, (910) 486-1010

Moderators Meeting:

Sunday, June 18, 2006, from 2:30 to 3:30 p.m.

Hyatt Regency, Louisville
 Mississippi Chapter member Marilyn Minor will meet with all the moderators on June 18 at 2:30 to discuss moderator roles and responsibilities.

Please make plans now to attend that meeting if you sign up to be a moderator.

We look forward to hearing from you. Thank you in advance!

District III

Continued from page 3

be IAWP members who completed the Training for Trainers training last February and they will sign up any new members at the training sessions as well as facilitate. They will be responsible for the promotion of the film and the training.

Training Sessions are open to all managers and staff members who are interested in expanding their management skills. The same training video will be offered at different offices on the same day whenever possible. The following chapters will be giving the mini training sessions. The Los Angeles, Cabrillo del

Rio, Los Compadres and San Gabriel Valley Chapters will sponsor the following training sessions:

• *Gung Ho* – 29 min. video on motivating employees.

• *Verbal Communication* – 23 min. video on communication.

• *Celebrating Differences* – 26 min. video on diversity.

• *The Front of the Class* – 24 min. video on leadership.

• *A New Attitude Video* – 60 minutes

Dates of the training and the offices where the training will be given will be announced later. Look for the announcements and plan to attend.

DIPM

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informative and gave me a better understanding of what to expect from the role of becoming and preparing to be a leader in the management field. I am glad that I had an opportunity to attend and encourage everyone who would like the opportunity to become a successful interview candidate to attend these training sessions. It was a great experience for me."

Cuqui Gonzalez stated, "It was an honor and a privilege to have the training held in my home office. Special thanks to Kristine Kizuka, Office Manager, and Carol Cross, Assistant Office Manager, for providing the use of the

office. The mock interviews demonstrated what to do and not do in an interview. Candidates were reminded to take time to prepare their PRR, check their grammar and spelling, and to incorporate their daily experiences into the PRR. However, it was clear that the most important thing to do was proofread, proofread, and proofread."

Special thanks to Belle Campos, Susan Lee, Cecilia Yun, and Maria Figueroa from the San Gabriel Valley DI office for putting the training materials together.

IAWP provided a box lunch to the attendees and we signed up eight new members. Good luck to all of the attendees!



STATE EDUCATIONAL CONFERENCE
 May 18-20, 2006
 Hilton Hotel, Ontario, California

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