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Cal-Liope

The MUSE with the NEWS

Chapter/International Association of Workforce Professionals

January/February 2005

Volume 50, Number 1

State President's MESSAGE

During the last forty-five days we have seen the power of nature in some destructive ways. It reminds us that life is indeed fragile. Our best efforts to protect people and possessions are not always adequate in the path of extreme weather. We are saddened with the loss of life and property. We have an opportunity to serve the communities effected by the disasters. Far away in Asia the loss may be less comprehensible than flood and storm damage in California.

Some local chapters have launched campaigns to collect relief funds and materials. If you have not contributed you many send a contribution to Mary Archer, Community Service Chairperson. Mary's address is: 3933 La Cresta Ave, Oakland, CA 94602.

This issue of the *Caliope* is distributed to all Employment Development Department (EDD) employees. You may have picked up this newspaper wondering what organization published it. If so, I greet you on behalf of International Associations of Workforce Professionals, (IAWP). The *Cal-Liope* is the publication of California State Chapter of IAWP.

IAWP was founded in 1913 to fulfill the need for uniformity in methods and procedures and to provide a forum for the exchange of information and ideas in public employment offices. We are a nonprofit educational association representing 18,000 professionals worldwide who work in public and private



Ron Cross
State Chapter President

workforce development programs. California has almost 3000 members throughout the state.

IAWP is dedicated to advancing the field of workforce development through Education and Training, Legislative Advocacy and Awareness, Providing work related Information to Workforce Professionals and the Recognition of Workforce Professionals.

Membership in IAWP will help your professional development. To become a member of IAWP and begin receiving the benefits of membership contact any of the persons listed on page 2 of this *Cal-Liope*.

One of IAWP's objectives is to "Support employment program administrators in carrying out programs and to assist in the continued improvement of the administration of programs and services." Towards the fulfillment of that objective Susan deGallery-Beal, First Vice President, Armando Beruman, Second Vice President, and I met with our newly

appointed Director Patrick Henning on January 17. Mr. Henning is a long time supporter of IAWP. In 1973 he worked with IAPES in Pennsylvania as a union organizer.

Director Henning will be speaking at the Inland Empire Sub-Chapter (formerly Mt. Baldy/San Gorgonio) Awards Dinner February 11 at the March Reserve Air Base in Riverside. Unemployment Insurance Branch Deputy, Deborah Bronow, will also be speaking at the February 11 Inland Empire Awards Dinner. I hope you take the opportunity to attend this function to meet our new director and Deborah Bronow.

Did you request time off for State Educational Conference to be held in Santa Clara, May 13 and 14? See the display ad in this *Cal-Liope* for more information. You don't want to miss the many speakers, EDD panel, and other activities.

Whoa! International Education Conference in New Mexico is just five months away, June 4 through June 9, 2005. There will be delegates from around the world in attendance, workshops on a wide variety of subjects to enhance individual competence and knowledge. Making airline reservations early will save you money or consider sharing the cost of driving. By driving you could experience parts of Route 66, America's "Mother Road."

Wishing you the best as Winter melts into Spring 2005 and hope to see you at your local chapter meetings and at our State Educational Conference in May and the International Conference in June!

2005 State Educational Conference Set for May

BY B.J. SIMS, STATE CONFERENCE CHAIRPERSON

The theme for the 2005 International Association of Workforce Professional's State Education Conference is "Changing Strategies for an Evolving Economy." This annual event will be held May 12-14, 2005 at the Four Points Sheraton, 1250 Lakeside, Sunnyvale, Ca. The awards luncheon will be held May 13, 2005 to honor IAWP members

for their outstanding contributions during the year 2004.

Invited speakers include Employment Development Department Administrators, the Silicon Valley Chamber of Commerce President, Jim Cuneen, the City of San Jose Assistant Director of Economic Development, Kim Walesh and NBC Business Reporter Scott McGrew to discuss the strategies coping with eco-

nomical realities facing us. Afternoon workshops will provide information on financial planning, the Public Employees Retirement System and career enhancement options.

Join us for a great time. Ask now for time off to attend this outstanding conference. Please see the registration form that appears in this issue of the *Cal-Liope*.

District III Employee Recognition Dinner Held

BY VAL MOELLER

District III of the International Association of Workforce Professionals (IAWP) hosted their annual Employee Recognition Awards dinner at TAIX's Restaurant in Los Angeles on December 3, 2004. The well-attended event honored employees in Disability Insurance, Job Service, the Tax Branch, and Unemployment Insurance for their outstanding contributions to serving customers of the Employment Development Department (EDD).

Richard Brown, Employment Development Administrator, Southwest Primary Adjudication Center, presented the following awards to staff from the adjudication centers:

Individual nominees in Determinations were: Tommy Davis, Mark Fang, and Chris Baca from the Los Angeles Primary Adjudication Center (LA PAC) and Lenore Holgerson from the Lancaster Temporary Adjudication Center which is part of the cluster for the LA PAC. The winner was Lenore Holgerson. (I am sorry to report that Lenore passed away on January 5, 2005, due to cancer.)

Special Programs nominee and winner in the individual category was Abel Monreal from the LA PAC. The group winner for Special Programs was the Southwest PAC Adjustment Unit: Antoinette Carter-Collins, Etelvina Chavez, and Rachel Moreno.

There were two nominees in the Administrative Support Category: Maria Elena Ledesma-LA PAC and Mattie Smith-Southwest PAC. Ms. Smith was the winner.

In the Management Category the nominee and winner was a group from the LA PAC comprised of Jean Umoh, Ralph Robles, and Val Moeller.

Employment Development Administrators for the Los Angeles and Orange County Primary Call Centers Agnes Williams and Jose Gutierrez respectively, presented the following awards for call center staff:

Nominees in the Administrative Support Category were Alice Dollison and Eric Huynh from the Los Angeles Call Center (LACC). Both were winners as there was a tie in this category.

Enrique Garcia was the nominee and winner for Customer Service-Individual. There were two nominees for Group Customer Service. First place was awarded to the Orange County Call Center Community Group: Gwen Evans, Joyce Stokes, Felicia Wong, Dianne Torres, Henry Holt, Angienette Fancuberta, Elsa Picado, Bernice Garcia, Grace Hannon, Jackie Jimerson, and Michelle Taylor. Second place went to the Los Angeles Employee Performance Team: Sandy Aguilar, Sara Artoloza, Gabriela Avila, Sonia Bogarin, Silvia Chavira, Enrique Garcia, Alicia Gonzalez, David Hsu, Pepa Hyer, Dionisio Mendoza, Josefa Mercado, Ernest Rajendra, Arin Respicio, Maria Saldana, and Geronimo Sia.

In the Management Category all of the nominees for the Individual and the Group were from the LA Call Center. The individual winner was Jan Fixico. The group winner was the LACC Management Team: Nellie Ortiz, Donna Plank, Ramona Toliver, Francisco Lopez, Lisa Jones, Melodi Thompson, Delmy Pena, Kathleen Trinaystich, Gayane Mkrtchayan, Elizabeth Berberian, Ron Escamilla, and Diane Ramirez.

Mary Lyn Pitassi, Los Angeles County Job Service Division Chief and Michael Dolphin, Los Angeles City

See District III on page 4



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Cal-Liope

(ISSN 1060-4820)

Cal-Liope is published bi-monthly in February, April, June, August, October and December by the California Chapter of the International Association of Workforce Professionals, a non-profit organization with offices at 11410 Gold Hill Court, Gold River, CA 95670. Subscription rate: \$1 per year for members. Periodical postage is paid at Rancho Cordova, CA, and additional offices.

POSTMASTER:

Send address changes to:
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Bobbie Ploner Retires

BY NANETTE BOWMAN

Bobbie Ploner, an Employment Program Representative in the Anaheim Job Service Office, retired on December 30, 2004. About 50 of her co-workers and family members helped her celebrate on Friday, January 28, 2005, at the Acapulco Restaurant in Orange. Anaheim Manager, Helyn Seale, presented Bobbie with her certificate. Former co-workers and managers shared memories of their

experiences working with her. Bobbie is recognized as an excellent employee and co-worker who is dependable, efficient and pleasant. One of the mysteries about Bobbie was figuring out how she worked full time as a single mom raising four children and still found time to do extra cooking and craft-work. She shared that one of her secrets was staying up late at night.



Recent retiree Bobbie Ploner and Nanette Bowman at the celebration.

Lenore Remembered

BY SORY HINTON JORDAN

On January 5, 2005 Lenore Holgerson of the Employment Development Department (EDD) died of cancer. Lenore last worked for EDD as a determinations interviewer. She was assigned to the Los Angeles Primary Adjudication Center but was out-stationed in Lancaster.

As an EDD employee Lenore Holgerson was described as the perfect employee. She was intelligent, enthusiastic and had an amazing work ethic. In the twenty years as both an EDD employee and International Association of Workforce Professional (IAWP) member, she not only mastered the countless duties required of her job, but also earned the devotion and respect of all who knew her. Lenore was an expert in her field. Her proven dedication to superior customer support was well recognized by his co-workers and customers alike. Lenore was this year's California District III IAWP Employee Performance Winner (Adjudication Center). Regardless of the work tempo or task at hand, her professionalism, enthusiasm and pride of accomplishment did not go unnoticed. As an EDD employee she was proud that she and her team treated customers and each other with respect. She saw her position as an adjudicator as more than a selfish, competitive game in accomplishing more than her peers. Her pursuit for individual excellence was balanced by EDD's dedication to serving others. She formed partnerships with members of different departments of EDD to reinforce the idealistic but

practical ethic that only in serving others can we serve ourselves. As a practice she watched and emulated those whose characters impressed her as much or more than their achievements. The basic value that identified Lenore was her drive to give full measure and do her best. To do less, to settle for a half-measure would have been disrespectful to her, others, and the workforce profession.

Lenore never valued status over substance, personality over character, and performance over depth. Her loyalty to both EDD and IAWP wasn't just about loyalty to individuals or organizations; it was about loyalty to a set of principles. These principles enabled both EDD and IAWP to serve its customers and membership well.

Lenore devoted her life to helping those in need. She spent several hundred hours of service this year working with nonprofit agencies that provides comprehensive services to individuals with substance abuse problems and battered women and their children. Lenore also dedicated efforts to improving the quality of life for those affected by diabetes. Lenore worked with the Juvenile Diabetes Association a long side a team of lay and professional volunteers who all made a difference.

Lenore's spirit, as well as, the spirits of other workforce professionals who have entered the valley before us will never die. For their spirits live on in the hearts and minds of those of us who believe that we as individuals can also make a positive difference.

Retiree Connections

BY AUDREY BAKER

Greetings fellow retirees.

Well, now we can get right down to the business of the New Year. How many New Year's resolutions did you make and what were those resolutions? Diet? Exercise? Yoga classes? Travel? Volunteer? Whatever they were just stick to it and have fun doing it.

In the November/December *Cal-lope* there was a member survey regarding sending the *Cal-lope* by e-mail. This idea is under consideration by the current Board of Directors as a possible cost cutting measure. Some states are already using this technology to distribute their newsletters to members. However, if a member's preference is to receive a hard copy they may continue to do so. If you have not yet responded, please do so, your input is very important.

I often wonder and many times laugh out loud upon reading some of the comical e-mails that I receive from time to time. Here are a couple of one-liners to get your year started:

- Even if you are on the right track, you'll get run over if you just sit there.
- Time may be a great healer, but it's a lousy beautician.
- Brain cells come and brain cells go, but fat cells live forever!
- Never be afraid to try something new. Remember amateurs

built the ark, professionals built the Titanic.

- Talk is cheap because supply exceeds demand.
- You don't stop laughing because you grow old, you grow old because you stop laughing.

Also, according to an article I read, congratulations seem to be in order to all of our retirees living in Anaheim and San Diego. These two cities are in the USA's top five cities designated as the best places for a deep sleep. No, no, not THAT sleep. I mean the one where you wake up in the morning!

Many of our local chapters are sponsoring special events that will allow them to make contributions to assist the victims of the mud slides in California as well as the victims of the Tsunami disaster. Please contact your local chapter officers to offer your assistance in their efforts.

Just an extra friendly reminder retirees, please send in your membership renewal if you haven't already done so. Your continued support and participation is greatly appreciated. Start making plans now to join me in Sunnyvale at the annual California State Conference in May and the International Conference in Albuquerque, New Mexico in June.

Until next time ... stay connected.

EDD Reunion Luncheon Set

BY JANICE WALKER

It is the time of year when friends come together to remember the joys of days past and share new and future events. This annual event takes place this year in May. If you plan to attend please let Janice Walker know by April 21, 2005.

Date: May 19, 2005
Place: Sacramento Inn
1401 Arden Way
Sacramento, CA
95815

Time: No Host Cocktails
11:00 am

Lunch: 12:00 noon

Additional information will be available soon. If you questions and/or you would like to ensure you receive the luncheon notice please contact:

Janice Walker
7238 Lamer Way
Sacramento, CA 95828
Telephone: 916-391-8978
E-Mail: Janice_walker@sbc-global.net

Calendar of Events

May 12/14, 2005 California State Conference, Sunnyvale
June 4/9, 2005 International Conference, New Mexico

The California Chapter website is expanding

Go to: www.iapes-ca.org to see the masthead.
Go to: www.iapes-ca.org/documents to review the materials available.

Documents and other information will soon be attached to the Masthead.

Expanding Organization Enhances Personnel in the Workplace

An Introduction to IAWP

The idea for the International Association of Personnel in Employment Security (IAPES) now the International Association of Workforce Professionals (IAWP) originated with W.M. Leiserson, Superintendent of the Wisconsin Employment Offices in 1913. The first meeting was held in Chicago, Illinois December 19-20, 1913, with 14 delegates attending.

For many years after the association was formed, activities were largely confined to annual meetings. In 1938, provisions were made for chapter organization and in 1941 the Constitution was amended to set up procedures for charter approval.

Today, there are 20 districts with 15 in the United States (including territories) and one each for Canada, Japan, the Republic of China, all organized chapters in Europe and all other nations with organized chapters. California is a single state district because of the size of our membership. California is District XV.

IAWP is a nonprofit educational association representing professionals worldwide who are interested in the workforce development field. The headquarters is located in Frankfort, Kentucky. IAWP provides a variety of communication, clearing house, educational and library services in support of its objectives, which include enhancing job

competence, supporting administrators in program improvements and fostering a close working relationship with partner organizations.

IAWP is dedicated to the education of its members. We encourage lifelong learning. We do this through educational conferences, training classes/seminars, town hall meetings and encouragement to attend educational facilities. At the educational conferences there is a combination of workshops and keynote speakers. There are also scholarships available. The Logan S. Chambers Individual Scholarship is awarded for pursuit of job-related study at accredited schools. The W. Scott Boyd Group Grant allows chapters to present a wide range of educational programs to large groups of members and nonmembers.

In California we also have our own grant program – the Karl E. Bybee Grant Program. Money was put aside and used to establish the fund for this program. The purpose is to promote professional educational advancement for members by providing financial assistance to those who wish to increase their skills, knowledge and abilities.

IAWP remains aware of legislative activity, as proposed legislation and policy matters may affect many aspects of workforce development. We have an educational and legislative liaison in Washington, D.C. He keeps us informed of proposed legislative actions

that are being considered by our national policy makers. We respond to legislative alerts by contacting our representatives in Washington.

The Workforce Professional is the official IAWP publication. It helps members to stay abreast of legislation and resources pertaining to the employment and training fields. Regular columns are written by the International Association President, our legislative liaison, guest administrators, veterans representatives, Internet educators, and others. Each issue also contains details and accomplishments of chapters and members. All national members receive this tabloid-size publication eight times each year as part of their International membership dues.

The international website is www.iawponline.org. The California website is www.iapesca.org/documents.

IAWP annually presents many awards at the local, district, state and international levels. These awards recognize overall merit, job performance, disabled and veteran services, professional practices, educational programs, legislative awareness, communications and community services.

Other benefits – friendships, group insurance for term life, hospital indemnity, major medical and Medicare supplements, car insurance, rental car discounts, travel assistance, hotel discounts, retiree programs and more.

IAWP's Mission

To enhance member growth and development; to serve personnel in employment, unemployment, training and related programs; and to support administrators and their agencies.

IAWP's Code

As a member of the International Association of Workforce Professionals, I will:

- 1 Uphold the standards of my profession,
- 2 Search continually for new truths, methods and techniques,
- 3 Keep myself fully informed of all developments in workforce systems,
- 4 Cooperate with all others in this field in the use of common knowledge,
- 5 Accept membership in this association as a personal responsibility,
- 6 Dedicate myself to actively discharge these obligations, and
- 7 Declare myself to that end.

IAWP's Objectives

- 1 To enhance the individual competence, knowledge and proficiency of members interested in all occupations in the Workforce Development arena.
- 2 To provide an international forum for the exchange of information.
- 3 To support administrators in carrying our programs and to assist in the continued improvement of the administration of programs and services.
- 4 To promote public and legislative awareness of the proficient services provided by the personnel in these programs.
- 5 To provide information to members on proposed legislation and policy matters affecting these programs.
- 6 To foster a close working relationship with organizations that have common concerns regarding the improvement of the Workforce Development arena.
- 7 To contribute toward the advancement of peace, goodwill and international understanding through world fellowship among persons engaged in these programs.



2005 State Educational Conference and Convention



“Changing Strategies for an Evolving Economy”

May 12-14, 2005 • Four Points Sheraton

1250 Lakeside, Sunnyvale CA 94085

\$69 single/double a night rate for IAWP members attending.
Call 408-738-4888 for reservations by 4/30/05
and please indicate IAWP Conference when making reservation.
Free shuttle from San Jose Airport

CONFERENCE REGISTRATION

Complete and return this registration form (one form per person) with your check (payable to IAWP) to: Tom Sims
c/o 2005 IAWP State Educational Conference & Convention
2367 Venn Avenue. San Jose, California 95124

- Complete package \$55 includes seminar, Awards Lunch and Saturday.
- Retiree complete package \$35.

Name _____	E-mail _____	
Address _____	City _____	Zip _____
Phone _____	Fax _____	Amt Enclosed \$ _____

- Early Bird \$10
- Luncheon only \$25
- Chicken
- Vegetarian
- Friday package only \$40
- Chicken
- Vegetarian
- Sat. Breakfast only \$15

For further information, contact Nan Bowman at (949) 644-9055
or nanette@bowman-domes.com

Another Change of Name

WIA to JTIA

BY ROB CLAUDIO, STATE LEGISLATIVE CHAIRPERSON

As congress returned to work in the new year's first session, the long awaited reauthorization of the Workforce Investment Act (WIA), received some immediate attention. However, there was a twist to the old name and the proposed new name emerged. The Job Training Improvement Act (JTIA), H.R. 27, was the new bill that was endorsed by the Committee on Education and the Workforce. At the helm was John Boehner, Chairman of the Committee, who brought back some key similarities to the old HR 1261 of previous years. Over the last couple of years, while WIA fought its reauthorization through the House and then took a turn in the Senate, emerging as a changed bill, it never saw passage. Then we went into the Presidential election and since last summer, everything in the workforce development arena came to a stand still. Now, with the new Congress in session, things will be picking up with regards to this

bill. It does sport a new name and pointedly speaks to eliminating duplication & waste. Some of the bulleted items include:

- Removing barriers to job training
- Allowing faith-based groups to help train and re-train workers
- Offering worker reemployment accounts
- Enhancing Vocational Rehabilitation
- Strengthening partnerships between businesses and job training service providers
- Ensuring the one-stop delivery system is demand-driven

These items appeared in previous versions of the reauthorization bill in various forms. Hence, be prepared to continue your legislative awareness and utilize your voice as a constituent as this bill continues its journey toward passage. All of the members of International Association of Workforce Professionals have made such a difference in getting their elected officials to look at their points of view with regards to workforce development.

Nominations Sought for State Office

BY VAL MOELLER, NOMINATIONS CHAIRPERSON

California Chapter Officers will be elected at the State Conference that will be held in Sunnyvale on May 14, 2005. Nominations for President, 1st Vice-President, 2nd Vice-President, Treasurer, Membership Coordinator, District Directors, International District XV Director Elect, and two

Karl E. Bybe Board members can be forwarded to me Verletta (VAL) Moeller, as instructed on the following form. I can also send you an electronic version if prefer.

Please contact me at retire2k07@aol.com. If you have any questions, please feel free to contact me via e-mail or phone (H) 562-863-8549 or (W) 213-744-2321.

NOMINATION FORM FOR CALIFORNIA CHAPTER IAWP OFFICERS FOR 2005-2006

Nominator:

I hereby nominate: _____

for the California State IAWP office of:

By _____
SIGNATURE OF NOMINATOR DATE

NOMINATOR'S CALIFORNIA CHAPTER NAME

Nominee:

I hereby accept the nomination for the office of:

_____ in the California Chapter of IAWP. If elected, I will perform the duties of this office to the best of my abilities. I have notified my supervisor of my nomination, or I will give such notification within 30 days of my nomination.

By _____
SIGNATURE OF NOMINEE DATE

NOMINEE'S CALIFORNIA CHAPTER NAME

If the office to which you have been nominated requires eligibility criteria, please indicate how you meet that criteria on the bottom of this form.

Submit completed form to:

Verletta Moeller
15648 Harvest Avenue, Norwalk, CA 90650
E-Mail: retire2k07@aol.com

Nominate candidates for President, First Vice-President, Second Vice-President, Treasurer, Membership Coordinator, International District XV Representative, California District I, II, III, or IV Representative, or Karl E. Bybee Board Member.

Criteria Met: _____

EDD serves California's Veterans

BY DANIEL MCHENRY, STATE VETERANS CHAIRPERSON

Mr. Patrick Henning, EDD's new Director, has shown strong leadership with his recent bold decision to make an investment in the Veterans Employment Services program by authorizing the 28 Veterans Employment Representatives displaced from the Job Services Branch early last year to return to the Veterans Employment Services Program.

The Employment Development Department provides Veteran job seekers with priority service. Veteran Employment Services Specialist (VESS) and Veteran Work-

force Specialist (VWS) are available to work with Veterans at the Employment Development Department (EDD) field offices and One-Stop Career Centers throughout the state.

Veterans in California receive priority for job services. EDD Veteran Representatives provide a wide range of employment services based on the needs of the Veteran. Employment services include: intensive case managed services, job search workshops, resume preparation and critiques, interview skills, job search techniques, employer contacts and Veterans Job

Fairs, referrals to supportive services and community based organizations and Veterans Services through the Veterans Administration and County Veterans Services offices. Working together with our One-Stop partners, community leaders and the local business community EDD Veterans Employment and Workforce Specialists are empowered to assist Veterans with job search and career development.

With the strong leadership and support of Mr. Henning the Employment Development Department services California's Veterans.

Unemployment in Colombia Increasing

BY ROCIO LOPEZ

Since the mid 1990s no country in Latin America has had as great an unemployment problem as Colombia. During the second half of the 1990s the Colombian unemployment rate has been rising consistently reaching an unprecedented level of more than 20% in the year 2000, higher than in any other Latin American economy. Increasing unemployment has occurred simultaneously with a gradual disinflation process, which in turn has led to a recovery of real wages in recent years. In view of this development, the standard perception in wage negotiations is that wages above their long-run equilibrium level are one of the underlying causes of unemployment in the country.

Poverty has spread dramatically in Colombia in recent years as the nation's severe economic crisis has spawned sharp increases in unemployment and major cuts in income. The principal causes of poverty are deteriorating salaries and increased unem-

ployment. The problem affects the poorest sectors of the population most. Statistics from labor unions indicate that unemployment among women and adults runs as high as 50 percent. The younger generation of urban Colombians have been hard hit as well, with almost 35 percent of those aged 18 to 24 being jobless. With the average period unemployment now up to 11 months, many people are losing skills, complicating their search for jobs. Wage increases (especially those of public servants) have responded more to institutional factors than to changes in productivity. Historically, wage growth has been strongly influenced by government-fixed minimum wage, which usually responded to past inflation. At the same time, since competition for jobs is bidding down wages, growing numbers of those that do have marketable skills are leaving the country in search of better opportunities, a further problem for Colombia's

future. The Fedesarrollo research says around half of unemployment is structural, caused principally by a mismatch between the skills the market demands and what the existing workforce can offer. The study also points to Colombia's high employment costs and inflexible labor legislation as factors in structural unemployment. Companies will not go back to the employment levels of before; they have proved they can produce with fewer workers.

The government does hope to employ 300,000 in temporary work schemes and provide training for 100,000 young unemployed as part of a 1 billion dollar social safety net financed largely by multilateral loans. According to my findings employment agencies serves the lower social level people, these agencies are private and work is usually temporary, people will take any kind of work offered, no matter how many degrees you have, there is little to no work available.

District III



Lenore Holgerson, Lancaster TAC and Richard Brown, Acting UI Division Chief and Southwest PAC Manager.



Rocio Lopez and Jose Gutierrez from the Orange County Call Center enjoy their recognition.



Enrique Garcia, Employment Program Representative in the Los Angeles Call Center.



Pete Eskis, Lancaster Job Service Manager and Michael Dolphin, Los Angeles City Job Service Manager.



Jefferson Smith, Crenshaw Job Service with Michael Dolphin, Los Angeles City Job Service Division Chief

Continued from page 1

Division Chief, presented awards to following Job Service (JS) staff:

Special Programs winners were Karni Hart-Glendale JS, Maria Nunez and Carol Miranda-Norwalk JS, Danny Flores-West Covina JS, and Maria Ordonez-Long Beach Career Transition Center.

Marketing nominees were Pete Gonzalez-East LA JS,

Augustin Gomez-El Monte JS, and Susan Peran-Lancaster JS. The winner was Augustin Gomez.

Specialized Customer Service nominees were Beverly Bonam-Crenshaw JS and Maria Nevarez-East LA JS. The winner was Beverly Bonam.

Services to Veterans-Individual winner Bill Selden-West LA JS. There were two nominee groups in this category. First place winners were

the Long Beach Veterans Group-Augusto Castillo, Richard Salinas, Paz Reyes, and Al Lanier. William Givens and Jefferson Smith from the Crenshaw JS were the other group nominee.

In the Management/Supervision Category for first level managers there were three individual nominees: Connie Chan-915 Division, Janet Tham-LA Metro JS, and Annie Taamilo-South Central/Comp-

ton JS. The winner was Janet Tham. The LA/South Bay JS Supervisors Group of Eddie Puertas, Diane Parker-Harris, Susan Peterson, and Vivien Nguyen were the group winner. Pete Eskis, Lancaster JS, was the winner in the Senior Management category. Michael Dolphin was the winner in the Division Chief category.

Barbara Cooper was the winner for Special Programs in Disability Insurance.

Vinny Clarke, Area Audit Office Manager, Van Nuys, presented and accepted the Tax Branch award for Don Kirkpatrick

Congratulations to the planning committee for a successful event: Sheila Mitchell-Awards Chairperson, Marie Washington-District Director, Val Moeller, Jean Berry, Audrey Baker and Chapter Presidents Gwen Evans-

Continued on page 5

New Mexico Wants You!

BY NANCY JINKS,
LOCAL ARRANGEMENTS
CHAIRPERSON, NEW MEXICO

What do Intel, White Sands Missile Range, VLA (Very Large Array), Isotopes Baseball and multiple casinos have in common? Have you ever been able to step on four states at one time and see some of the most fantastic sunrises and sunsets in the nation? When was the last time you took a short walk from your hotel to an historical district where you could bargain with Native Americans for silver jewelry or Concho belts? Or take a horse-drawn ride around the plaza and see the clear blue New Mexico sky? Would you like to sleep for an extra hour or two (for those of you residing in the Central or Eastern Time Zones)? "Come to New Mexico" has been an oft-repeated message from the New Mexico Team this week.

The 92nd International Educational Conference, scheduled for June 5-10, 2005, will offer innovative educational workshops as well as many diversions to entertain you and your family each evening. Teen IAWP will be reactivated again and Retirees will be offered many memory-making excursions.

Albuquerque is home to the World's Hot Air Balloon museum, National History Museum and the Albuquerque Museum. The two latter sites are within walking distance from the Sheraton Old Town Hotel that is offering conference rates for three days prior to the beginning of the conference. The four persons per room at \$109 per night is the negotiated rate and this rate will continue for a two to three days after the conference as well. Albuquerque also offers major shopping malls, fantastic water parks, top

The New Mexico Chapter offers a personal invitation to, "Come to New Mexico" for a festival

notch 18-hole golf courses, the world's largest tram and unique architecture. It is a city that is also easy to drive in.

Santa Fe, a scant 60 miles north of Albuquerque, offers historical preservation of the oldest house and church in the nation. The church has a circular stairway that was built without a nail. This City is known for their exceptional artists, cathedrals, flat roof commercial and residential buildings and cool temperatures.

Las Vegas, New Mexico is home to the Armand Hammer World College where international students vie for scholarships and reside in the cool mountain area of a renovated historical castle. Governor Bill Richardson has been known to invite tourists to dinner at a moments notice.

Roswell, where it is documented that space aliens landed in the late 1940s. is but a few hours drive from the conference site. The museum located there causes one to rethink this possibility. Another short scientific excursion is to the VLA (Very Large Array). Located just south of Albuquerque, this is the listening arena to outer space communications. Jodie Foster's movie, Contact, was based upon this concept.

The New Mexico Chapter offers a personal invitation to, "Come to New Mexico" for a festival. Promotional videos are available upon request.



IAWP 92nd International Educational Conference Albuquerque, New Mexico • June 5-9, 2005

Attendee		For Name Badge	
Chapter Affiliation		Organization/Title	
Address			
City	State/Province	Zip/Postal Code	
E-mail			
Work Phone	Fax	Home Phone	Fax
<i>Check all that apply</i>			
<input type="checkbox"/> 1st Time Attendee Member	<input type="checkbox"/> Chapter President	<input type="checkbox"/> Past Intl. President	
<input type="checkbox"/> Speaker	<input type="checkbox"/> Retiree		
Spouse		For Name Badge	
Special Needs (Vegetarian, wheelchair access)			

AIRLINE

Official carrier for the conference is American Airlines
10% discount off full fare rate
5% discount off of published rate
Phone: (800) 433-1790
Code: S7165AJ

HOTEL

Make your hotel reservations with Sheraton Old Town Hotel
Phone: (800) 237-2133; (505) 843-6300
Meeting Group: IAWP
Rates: \$109 (Single, Double, Triple, Quad)
Cutoff Date: May 13, 2005

REGISTRATION FEE

- Member, Before April 30 ... \$325
- Non-member ... \$455
- Past International Presidents' Luncheon ... \$30
- Spouse ... \$250 (Must be accompanied by a Member/Non-member registration)
- After April 30 ... \$375
- Retirees' Luncheon ... \$35

Program Only (Meal tickets not included)

- Entire conference program only \$250
- Two day program only \$150
- One day program only \$80

TOTAL \$ _____

Payment (Payment must accompany registration form.)

- MasterCard
- VISA
- Amex

Card Number _____ Expiration Date _____

Print Name (as on card) _____

Signature _____

* MGA Planning Services, Inc. will appear on your credit card statement.

Make checks payable in US funds to: MGA Planning Services, Inc.-IAWP
Register by Mail: MGA Planning Services, Inc.-IAWP
606 N. Carancahua, Suite 411
Corpus Christi, TX 78476
Register by Fax: 361.225.4505
Register by E-mail: Download registration form at: www.iaponline.org
Send registration form as an attachment to judyt@mga-inc.com

Questions? Call IAWP/MGA Planning Services, Inc. (361) 225-4500

Use one form per member.

- Registrations without full payment will be returned.
- Prices are US dollars & payment must be made with US funds.
- Conference badges and tickets will be distributed upon arrival and must be displayed for all program and social events.
- All cancellations must be made in writing. Eligible refund requests received before April 30, 2005, (including a \$50 cancellation processing fee) will be processed following the conference. After April 30, 2005 cancellations will be reviewed individually for eligibility of refund. Written emergency documentation by physician, supervisor, and/or other authorized personnel will be required.



Michael Dolphin, Los Angeles City Job Service Division Chief, Janet Tram, Program Manager Los Angeles Metro and Mary Lyn Pitassi, Los Angeles County Job Service Division Chief



From left, Tom Neuberger, Job Service Regional Manager, Bill Selden, West Los Angeles Job Service and Michael Dolphin, Los Angeles City Job Service Division Chief

Continued from previous page

Cabrillo Del Rio, Bettye Hicks-Los Compadres, Rocio Lopez-San Gabriel Valley and Sheila Mitchell-Acting President for LA Chapter.

We extend our thanks to the contributors who participated in our awards program. Because of you, we were successful in our endeavor to recognize employees of the Employment Development

Department for providing excellent services to our customers.

Robert Epple, Attorney At Law and Past Assemblyman for District 56 and Phallu Morgan, Business Service Manager WorkSource-Los Angeles Urban League were our judges. We extend our appreciation to them for taking the time to read and evaluate the nominations.

California Chapter Pin now on sale



The California Executive Board commissioned a new pin for the California Chapter. The pin was sold for the first time at the Annual Statewide Conference in Newport Beach and was a great seller at the International Conference in North Carolina. A replica of the pin designed by Rob Claudio, Legislative Chairperson, is shown below. Pins are for sale for \$3. See your chapter president to purchase a pin or send your \$3 to the IAWP Chapter Office, 11410 Gold Hill Court, Gold River, CA 95670.

OOPS! Correction

In the article "Los Compadres Lights the Night" on page 7 of *Cal-Liope's* November/December, 2004 issue an error was printed. The funds raised by the Los Angeles Leukemia Society should be stated as "more than \$550,000" NOT \$550.

Thank you, Bettye Hicks, Los Compadres Chapter, for identifying the error and submitting the correct information.

Goings On Around the State

Imperial Valley Chapter Gives From The Heart

BY CATHY VIZCARRA

The Imperial Valley Chapter of the International Association of Workforce Professionals (IAWP) assisted the Calexico Neighborhood Home Visitation and Education Program this year with their annual Toy Drive for 2004. The Imperial Valley Chapter sponsored 24 children and bought and wrapped wonderful gifts for these children to make this holiday season even more special for them. Each member who chose to participate was given a Christmas tag that had the child's name, age and gender of the child being sponsored. Although wrapping was option-



Imperial Valley members participate in their annual Toy Drive.

al, all gifts were decorated beautifully and truly were a sight to behold.

"Nothing is ever lost by generosity.

It is the cheapest of the pleasures; costs nothing and

conveys much.

It pleases the one who gives and the one who receives,

And thus, like mercy, it is twice blessed."

— Anonymous

LA Chapter Holds Candy Drive for Tsunami Relief

BY SHEILA MITCHELL, TREASURER/ACTING PRESIDENT

The Los Angeles Chapter IAWP held a candy drive and is matching the money from the sale of the candy for the tsunami victims in Sri Lanka. The candy was \$1 each. I understand that we have a IAWP chapter in Sri Lanka. Attached is the letter than I am posting in the office.

Subject: Candy Drive

I am pleased to announce that I sold \$112 worth of candy last week. I am also pleased to announce that IWAP Los Angeles Chapter will be sending a check to Dharma Vijaya Buddhist Vihara organization for the Sri Lanka Tsunami Relief Fund for \$224.

I would like to thank each

and every one of you who participated in this endeavor. Your money will go to a very worthwhile cause and just think you are helping the people who homes were destroyed to rebuild a new life. What better gift can you give than to the victims than a home?

Be proud of yourself, I know that I am. Thanks!

Los Tres Condados Chapter's Annual Tamale Fundraiser is Successful

SUBMITTED BY MARY NAVARRO-ALDANA, DISTRICT IV DIRECTOR

Los Tres Condados held its annual Tamale Making Fundraiser on Saturday, December 4, 2004, at the home of Maria Eidson, Los Tres Condados Chapter (LTC) member. It is a tradition for members to get together to make the tamales for this fund raising event; this year we made and cooked 37 dozen tamales. Orders were taken in advance, and this year, Becky went all out in getting everyone she knew in three offices to buy a dozen tamales. At \$14 per dozen, this is a real bargain! The proceeds go towards the charities that the LTC chapter sponsors, including food baskets for the needy during the holidays, the March of Dimes campaign, and the American Cancer Society campaign, just to name a few.

This year, Maria was the hostess; both Maria and Becky cooked the meat the night before to be ready at 8:00 a.m. Saturday morning, when Lucely Tut and Mary Navarro-Aldana showed up to stuff the corn husks with masa, busily producing the 444 tamales that were to be steamed. Maria Eidson made the mole (sauce) for the tamales.

The tamale team had many compliments this year on the wonderful taste of the tamales. This yearly labor of love can be tedious, but it is well worth



Los Tres Condados tamale makers produced 444 tamales for their annual fundraiser.

the benefit to the needy, not to mention the bond that is renewed each year among the International Association of Workforce Professionals Tamaleras!

Recent Activities

BY REBECCA NAVARRO, LOS TRES CONDADOS CHAPTER PRESIDENT

Los Tres Condados Chapter was busy this past quarter with fundraisers, charitable and community works, and our annual awards dinner.

We conducted food or raffle fundraisers to have enough money to support the many charities we sponsor. The Fall/Winter Beanie Babies sales are off to a wonderful start. The proceeds of these sales will go to the March of Dimes during the May Walk. We distributed Thanksgiving Food Baskets and Christmas Food Baskets to the needy, with staff contributing canned

goods, and the International Association of Workforce Professionals (IAWP) chapter buying the turkeys, hams, and enough items to complete full meals to families in need. We also received a generous donation of stuffed animals from one of our local parole agents, which were distributed to the children of the families who received a food basket in December.

The T-Shirt fundraiser is now ongoing – you can get your IAWP T-Shirt for \$10 from Becky Navarro, (805) 382-8621. The annual Tamale fundraiser was held on December 4, 2004. Sales were outstanding.

The real highlight of the quarter was our annual Christmas Winter Gala and Award Dinner, held on December 9, 2004 at the Poinsettia Pavilion in Ventura. We had

District IV Delegates Selected

BY MARY T. NAVARRO-ALDANA, DISTRICT IV DIRECTOR

The District IV Delegate Caucus was scheduled for and held on Saturday, January 29, 2005, at the Anaheim Job Service Office, 2450 E. Lincoln Avenue in Anaheim, California.

The meeting was called to order at 10:40 a.m. by District Director Mary Navarro-Aldana; present were Philip Dwyer (Puerto Del Sol), Mary Navarro-Aldana (Los Tres Condados), Nanette Bowman (Orange Empire), Jorge Perez (Orange Empire), Rebecca Navarro (Los Tres Condados), Rob Claudio (Orange Empire), Sanders Martin (Orange Empire), and Jean Stefanik (Orange Empire). Sanders Martin was a wonderful host and Nanette Bowman most graciously took minutes.

On the agenda were announcements, sharing of information, and of course, the selection of delegates for the International Conference in June 2005 which will be held in Albuquerque, New Mexico. Nanette Bowman, the District IV treasurer, reported that we currently have a balance of \$2,238.80 in the District IV checking account.

Telephone etiquette training will be offered during the next two months, to sign up contact Jorge Perez at (949) 588-3882.

We discussed recent retirements, and would like to congratulate Wanda Estevene, past District IV representative for eight years, on her retirement this year. She will be recognized at her retirement party on Friday, February 4, 2005.

International delegates are required to attend opening and closing ceremonies, the awards luncheon, the District XV caucus(s), and the International Business meeting. Delegates are also required to write an article for the *Cal-Liope*, sharing their acquired knowledge from one of the workshops they will attend. After reviewing the duties of the International Delegates with those present, those who submitted delegate forms were elected and ranked by points as listed on their applications. The elected Delegates for District IV for 2005 are: Nanette Bowman, Phil Dwyer, Becky Navarro, and Jean Stefanik. Rob Claudio and Geneva Robinson are first and second alternates. Any applications received later will be placed on the alternate list beginning with third alternate.

Everyone was encouraged to complete their International Conference Registration Form right away, and to make their room reservations and travel arrangements promptly. Those attempting to book rooms at a very late date sometimes are sent to overflow hotels.

Jorge Perez asked for assistance with two training projects that are pending in Orange Empire. The UI Adjudication Center in Anaheim requests computer training and the Orange County Call Center requests telephone etiquette training. Kent Cook has been selected to provide computer training at the Adjudication Center within the next few weeks, to be scheduled on a Saturday. Jorge Perez is preparing dates within the next two months for telephone etiquette training, as well as selecting the trainer for this topic. Assisting in locating the most appropriate video training module is Mary Navarro-Aldana. If you would like to assist with or attend any of these training sessions, contact Jorge Perez at (949) 588-3882.

over 40 members and family members attend the festivities and award ceremonies. We had entertainment and many different activities throughout the evening, including a raffle of a DVD, toaster oven, and many more items. We had door prizes for our guests and a 50/50 raffle. Music was provided by DJ Danny Ibarra and special entertainment was provided by singer Mary T. Navarro-Aldana.

Employee Recognition Awards were presented to Don Kirkpatrick of Ventura Tax Office for the Administrator of the Year; John Stroot from Southern Region Audit Program for the Individual Award of Merit; Barbara Barraza from Unemployment Insurance Ventura TAC #176 for an Outstanding Employee Performance; Jennie Muñoz from Oxnard Job Service #136 for an Outstanding Employee Performance; and James Mitchell from Ventura Tax Audit for the an Outstanding Employee Performance.

Future plans for 2005 include: Sale of Tostadas at the West Oxnard Job and Career Center, January 31; Sale of Burritos at the Oxnard Parole Office on February 14, and a Salad Bar Fundraiser at the West Oxnard Job and Career Center on February 22.

For more information, contact Becky Navarro at (805) 382-8621 or (805) 382-8151.

Goings On Around the State

Cabrillo Del Rio Chapter Gives Back to the Community

BY VAL MOELLER

October, November, and December is that time of year to have good cheer, to send best wishes and to provide holiday surprises to individuals, families and community service organizations. Our chapter is no exception to the above.

We started the holiday season with a \$100 donation to the Community Family Guidance Center (CFGC) in Cerritos. This agency provides low and no-cost mental health services for children, adolescents, families, and other caregivers. CFGC helps hundreds of children and their families every month to deal with unfathomable challenges, such as suicide, psychosis, child abuse, behavior problems, teen parenting, substance abuse, and mental illness among others.

Another facet of this program is their outreach to CalWORKS clients. CFGC as a mental health service provider is actively involved in addressing the needs of those CalWORKS clients who are experiencing mental health barriers to employment.

In late October is was time again to collect Christmas

presents for the annual Project Love that were due by November 3. What's Project Love? Project Love is a program that brings joy and hope to the children of the Navajo and Hopi Indian Reservations in Arizona and New Mexico through the loving hearts and hands of every person who helps support this program. There are a total of 37 schools. Additionally, this program maintains a scholarship fund for Dine College, the Navajo Community College. Project Love has been in operation for 40 years. Boeing sponsors this project. Our involvement is through Cerritos College. Our chapter has been involved for 14 years.

You may also ask "Why did the gifts have to be in by November 3 for Christmas?" Well, that's because of the following timetable. The forms are mailed in September to the coordinator. The coordinator then needs to distribute the forms to all of the participating organizations. Gifts are collected between October 9 and November 5. The week following November 5 is spent sorting the gifts by school,

making phone calls about missing gifts, and recruiting volunteers to make the trip. This year the gifts could not be wrapped but instead were placed in gift bags. Sometime around November 19 the trucks arrive to be loaded. It takes 3 to 5 days to load the gifts into the trucks. The trucks departed for Arizona this past year on December 3. Volunteers departed on December 6. The gifts are distributed starting December 8. It takes about 2 to 3 weeks to distribute the gifts because the reservations are in remote locations, usually only accessible by dirt roads. Therefore, it takes some time to move from one location to another.

We collected gifts for 40 children. Cabrillo Del Rio Chapter President Gwen Evans and I made several trips to deliver the gifts. These children ranging in age from five to 12 were from the Little Singer School in Winslow. Staff from the Los Angeles Primary Adjudication Center and the Orange County Call Center were the major contributors with some help from my family members.

Please see Cabrillo on page 8

Silicon Valley Chapter Offers Financial Planning Workshop

BY JAMES THOMAS

Information about retirement was the focus of a workshop sponsored by The Silicon Valley Chapter of the International Association of Workforce Professionals (IAWP) on Saturday, January 22, 2005. Twenty-three individuals braved the rainy weather to hear Rene Vasquez, a representative from the Public Employees Retirement System (PERS) discuss a variety of subjects related to retirement. The group included employees from the Employment Development Department (EDD), Santa Clara County and the City of San Jose. All three entities have a different calculation rate for pensions and each participant needed a calculator to decipher individual pension amounts.

Rene started the program speaking on retirement benefits. She explained how service retirement worked when employees wanted to buy future service credits. The discussion was generated when Tom Sims, the former IAWP District II Representative, and presently serving on The Bybee Board, mentioned preparing his paperwork for retirement. The discussion was how retirement is funded for employees. The additional matched contributions vary from 5 to 9 percent of one's earnings, depending on the plan your agency follows. She

also gave a brief demonstration on how this is calculated. Rene did indicate that group participation would be done later to calculate individual retirement status.

Second topic of discussion was pre-retirement death benefits. This benefit package can be pre-arranged in order that a spouse or domestic partner will receive retirement benefits in case of death. An example she gave was, if one was to go in for a triple by-pass surgery he could fill out the application at that time. The application is effective the date received and can be cancelled by the employee after successful surgery. Everyone thought this benefit information was useful because hospitalization can occur in anyone's lifetime.

Third, Rene discussed health insurance and what is covered. There are many insurance plans that employees can opt to take. The health insurance coverage is geared to individual's preference. Retiree's should keep in mind that the coverage does not continue at retirement but an optional COBRA plan is offered. Dental coverage is individual according to one's needs, but at retirement employees must complete a Dental Plan Enrollment Authorization form within 30 days prior to retirement. Vision care is not available

once one retires, but can continue through COBRA.

The final portion covered benefit and compensation calculations. All EDD employees were excited to find out how much money they had invested in their Retirement Plan. Rene passed out calculation sheets and instructed us on how it should be filled. She did make allowances for other PERS enrollees from the county/ city and how their calculation would differ. Everyone was amazed as to their financial standings when it comes to retirement. Rene made the workshop a learning experience that answered many questions.

Ken Williams, a financial planner, had to reschedule his portion of the program due to the length of the PERS presentation. The chapter thanked him for taking time from his busy schedule to attend the retirement workshop.

Mattie Woodie and Jan Baxter, two of the EDD attendees both expressed praise for all of the information that they learned at the event. James Thomas and Diane Reeve prepared a sumptuous lunch that was enjoyed by the group.

Silicon Valley Chapter is very aware of the need to have one's financial house in order. Our next planned event is a "Spring Cleaning for your Credit."



Jorge, Diane Eggl and guests enjoy the Orange Empire annual Christmas Party.

Orange Empire Happenings

BY NANETTE BOWMAN

At this time of year, we traditionally concentrate on community services and the spirit of giving. The Orange Empire family participated in several projects including those described on the flyer page and the collection at the December general meeting. Many offices organize internal charitable projects such as Thanksgiving food drives and adopt-a-family for Christmas. We acknowledge those for sharing their blessings.

Our Annual Holiday Christmas party and General Meeting took place at Le Bistro Restaurant in Newport Beach. We had a grand time with 32 adults and four children joining the celebration to watch the Boat Parade in the harbor. New members, Edward Lee and Marie Catalana, attended as guests of Orange Empire. Thanks to Jean Stringer from the Mission Viejo Office, who took charge of the 50/50 raffle ticket sales. Orange Empire and the winner split \$92. An ornament exchange added to the festivities.

Upcoming Events: We have the Orange Empire

annual awards dinner on March 11 at the Wyndham Hotel in Costa Mesa. I am looking forward to the event that recognizes the hard work of our members. Please mark your calendars and plan to join us for a rewarding program.

Anaheim Job Service reports that John Albright transferred to Disability Insurance in Riverside. Susan Gaines and Bobbie Ploner retired. Anaheim Job Service (JS) celebrated Thanksgiving with a feast hosted by TEAM and a Christmas luncheon at Acapulco. Garden Grove JS staff are temporarily working in Anaheim and Mission Viejo pending EDD approval of the Orange County One Stop Center in Westminster. The Laguna Hills Tax Office closed and moved most staff to Anaheim. Michael Chavez went to Santa Fe Springs and Jose Rodriguez moved to Palm Springs. The Unemployment Insurance Adjudication Center in Anaheim reports that Esther Wills, Sandi Lambert, Rose Brigman, and Carolyn Rogers retired.

ORANGE EMPIRE CHAPTER AWARDS BANQUET

AND GENERAL MEMBERSHIP MEETING

Friday, March 11, 2005

6:00 P.M. Networking 6:30 P.M. General Announcements
6:45 P.M. Dinner 7:30 P.M. Presentation of Awards
8:30 P.M. Closing Remarks

Wyndham Garden Hotel – Orange County
3350 Avenue of the Arts, Costa Mesa
(between Sunflower and Anton near Bristol, 714-751-5100)

\$16 IAWP Member • \$24 Non-Member

For additional information, contact Nanette Bowman at 714-269-0612 or nanette@bowman-domes.com.

RESERVATION FORM

Please indicate dinner selection:

(1) Chicken Piccata, (2) London Broil or (3) Meatless Lasagna

1 2 3

Name _____

Guest _____

Guest _____

PAID RESERVATION IS REQUIRED CUTOFF DATE Friday, March 4

Return registration form with payment and dinner selection to your office representative or mail to Carol Gaves, c/o Employment Development Department, Disability Insurance, 17171 E. Gale Ave., Suite #110, City of Industry, CA 91745.

Goings On Around the State

Orange County Chapter Halloween Costume Contest a big hit

BY ROCIO LOPEZ

The Halloween Cutom Costume Contest is one of many activities that our call center offers to the employees and the International Association of Workforce Professionals is always happy to participate in this activitie. Many different and beatiful customs can be

seen during the day in the costumes of the employees and members. At the end of the day we close it with a golden seal and the best are rewarded with money, gift certificates, etc. This event promotes a happy spirit and a sense of belonging for all.

Important Member Survey Change in Cal-Liope Mailing

The following article appeared in the December issue of *Cal-Liope* to request membership input on the future publications of this newsletter. The editor received two (2) responses: one response requested a mailed copy if the issue was sent via e-mail and the other response indiated an e-mail copy alone would be acceptable. The editor is reissuing the survey requesting members for input... it will only take a moment!

Thank you for your opinion.
- The Editor

The Board of Directors of the California Chapter of the International Association of Workforce Professionals (IAWP) is currently considering ways to reduce the costs of operating the state chapter business. One cost reduction

could be to save the cost of printing and mailing this newsletter, the *Cal-Liope*. With today's technology we could send you the *Cal-Liope* by e-mail in a PDF file that could be opened using Adobe Acrobat. To determine the true cost savings we need your input.

We will be compiling your responses to determine the feasibility of sending the *Cal-Liope* by e-mail and report our conclusions in the next newsletter. If we determine to send the newsletter by e-mail we will need time to compile e-mail addresses and will require you to update your e-mail address with the chapter office.

Thank you for your input and your interest in helping to reduce the chapter operating costs."

Cabrillo

Continued from page 7

Everyone who participated can take pride in his or her accomplishment. It is pure joy to know that these children have this very special time to look forward to, knowing that people truly care. This program not only provides basic necessities for these children, but is able to provide that special doll, basketball, game, etc. that is in the hearts of each child. The children appreciate your kindness. To those that participated, "Thank you for your ever faithful devotion to Project Love!" P.S. Last week I received a thank letter and homemade Christmas card from one of the children that read "To you, thank you for my gift. I was a good girl. Love, Vaneshia." (She's 5 years old.) Prior to sending in this article, I was informed that other participants have also received thank you cards and letters from some of the children. They were so excited to receive the cards and letters!

On November 14, I participated in the Buddy Walk for Down Syndrome Association of Orange County (DSAOC). DSAOC and the National Down Syndrome Society (NDSS) strive to enhance the quality of life for people with Down syndrome and their families for educational, social, and support programs and to promote the acceptance of people with Down syndrome in all aspects of community life. I was asked to walk with the group from the Santa Ana Reservation Center for Marriott. The event took place at Angel Stadium. Family members sponsored me with donations of \$100

and the Cabrillo Del Rio Chapter sponsored me with \$50. The Buddy Walk does more than raise awareness, it raises funds that enable DSAOC to provide services free of charge to families in and around Orange County. It also helps to fund NDSS research and advocacy.

**"To you, thank you for my gift. I was a good girl.
Love, Vaneshia"**

One of many thank you notes sent by children from the Little Singer School in Winslow, the beneficiaries of the Cabrillo Chapter's generous holiday gift giving program.

In early December the Walden House located in downtown Los Angeles contacted me. The Walden House helps thousands of people (both men and women) each year become contributing members of their communities again. They provide housing, training, and job placement to people who face multiple barriers (behavioral problems, drug /alcohol abuse, ex-offenders, etc) who are trying to get on their feet again. They have limited funds for extras. They asked if we would again adopt children from the Giving Tree. Staff in the Los Angeles Primary Call Center (IAWP members from several different chapters and non-members) took an ornament from the Giving Tree. Each ornament contained the name of the child and three gift sugges-

tions. We provided gifts for 45 children. We received a thank you letter for our support and generosity of spirit in helping to make a happy and memorable Christmas for the children in their program.

We also adopted some of our own EDD needy families. The Los Angeles Chapter joined the Cabrillo Del Rio Chapter in a food and toy drive. We were able to assist three EDD families with some toys, food, and a \$75 gift certificate from Ralph's thanks to the generosity of staff in the Los Angeles Primary Adjudication Center (LA PAC).

Our last community service was to respond to the tsunami disaster. Again this was a coordinated effort between different chapter members and staff in the LA PAC who brought in clothing, medicines, dry foods, and some money was collected. Olga Quezada was the coordinator for this event. The contributions were delivered to the Srilankan Buddhist Temple by January 8, 2005. Olga estimates that there were between 35-40 bags and boxes of donations and \$532 was collected. All donations were rushed in a cargo jet to Sri Lanka the weekend of January 8-9, 2005. Additionally, Leonor Reyes, member of the San Gabriel Valley Chapter, coordinated a similar effort in the Orange County Call Center. They collected 30 bags of clothing, shoes, medicines, and food. They are still receiving donations. Jose Rodriguez and Henry Holt collected \$225 that will be sent to the American Red Cross, Orange County Chapter, for tsunami relief.

Cal-Liope Mailing Survey

Please complete the survey below and mail it to: Pat Thornton, 11410 Gold Hill Court, Gold River, CA 95670 or email your responses to: thornton956@msn.com:

Name _____ Chapter _____
 I would like to receive the *Cal-Liope* by e-mail at my home:
 Yes No
 I would like to receive a printed and mailed copy in addition to e-mail:
 Yes No
 My home/personal e-mail address is _____

TEEN IAWP APPLICATION

Devoted Strictly to Our Teen IAWP Members

FULL NAME _____
 STREET ADDRESS _____
 CITY _____ STATE _____ ZIP CODE _____
 MALE _____ FEMALE _____ DATE OF BIRTH _____
 CHAPTER _____
 DUES: 2005 \$10 CASH _____ CHECK # _____

Send to: Mary Archer, 3933 Lacreata Ave., Oakland, CA 94602

MOVING?

Be sure to let the California Chapter Office know when you move. If we do not have your correct address, the CAL-LIOPE is returned to the Chapter Office. EACH RETURNED CAL-LIOPE COSTS 70¢. THIS IS NOT THE MOST EFFECTIVE USE OF YOUR DUES MON- EYS. Complete this form so that you receive CAL-LIOPE and other news from the State Chapter and your local Chapter.

Name _____
 Old Address _____
 Old City _____ State _____ Zip _____
 New Address _____
 New City _____ State _____ Zip _____
 Did you change work locations? _____ if so: _____
 New office/MIC # _____
 Bargaining Unit _____

Send to: Membership Coordinator, Jan Cedano
 10523 Moorpark St., Spring Valley, CA 91978

IAWP APPLICATION

Annual dues are \$90 for all members except Retirees, which is \$32. If you are a supervisory employee your dues are paid directly to IAWP by EDD. Bargaining Unit 1, 2 and 4 employees receive \$50 of their dues paid directly by EDD. Permanent Intermittent and Permanent employees can send a check for \$40 or have \$3.33 deducted from their pay monthly. All Unit 15 employees may either send a check for \$90 or have \$7.50 deducted from their pay monthly.

IN ORDER TO RECEIVE REIMBURSEMENT, ALL INFORMATION MUST BE COMPLETED

LAST NAME _____ FIRST _____ MI _____
 CHAPTER _____ RECRUITER'S NAME _____
 NUMBER & STREET _____
 CITY _____ STATE _____ ZIP CODE _____
 SOCIAL SECURITY NUMBER _____ EMPLOYMENT DESIGNATION (TAX, ES, UI, LMI, DI, etc.) _____
 AGENCY/OFFICE # _____ BARGAINING UNIT _____ DATE OF BIRTH _____ M F

I hereby authorize the State Controller to deduct from my salary and transmit membership dues to the California Chapter of the International Association of Workforce Professionals (IAWP). This authorization will remain in effect until cancelled by IAWP representative, on my authorization.

SIGNATURE _____ DATE _____

Send to: Membership Coordinator, Jan Cedano
 10523 Moorpark St., Spring Valley, CA 91978